



MASTER PLAN

Adopted March 3, 2025

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EXECUTIVE SUMMARY

MARCH, 2025

The fundamental purpose of a Master Plan is to enable a community to guide and accomplish a direction for physical development, capital investment and growth. The 2024 Master Plan update represents a foundational policy statement about the Douglas community, what its residents value, and what those residents and businesses hope the community will become. The Michigan Planning Enabling Act (Act 33 of 2008) specifically gives the City of the Village of Douglas Planning Commission and City Council the authority to prepare and adopt a plan, as well as review and update the plan every five years. Once prepared, adopted and maintained, this Plan will serve as an advisory guide for the physical conservation of certain areas and for the development of other areas.

Furthermore, Michigan law requires that a community's zoning ordinance be based upon a plan. Therefore, in addition to serving as the policy basis for the City's elected and appointed officials, the Plan also serves as a foundation for the City's zoning and other land

use regulations. The Plan is adopted to help provide a stronger legal basis for the City's Zoning Ordinance. Common uses of the Master Plan as a policy reference include justification for zoning changes as well as special land use applications.

In addition to legal and policy justification, the Master Plan may serve as the principal marketing and design document for attraction, retention, and viability efforts implemented by a variety of possible contributors including the City, its residents, Allegan County and the State of Michigan. A strong planning effort which instills buy-in and continuity creates the basis for a cohesive community moving forward. With planning comes broad and impactful input and the blending of ideas, traditions and visions.



DOUGLAS
MICHIGAN

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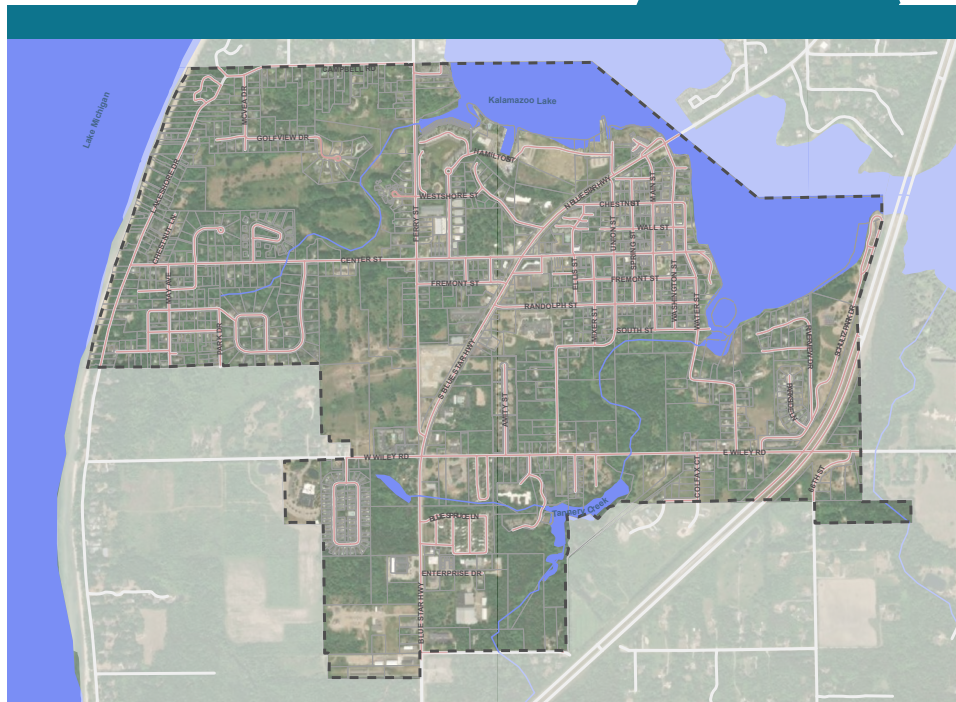
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CHAPTER 1:

INTRODUCTION

DOUGLAS MICHIGAN



The City of the Village of Douglas is a city in Allegan County in the southwest portion of the Lower Peninsula on the shores of Lake Michigan. The City is surrounded by the City of Saugatuck and Kalamazoo Lake to the north, Saugatuck Township to the south and east, and Lake Michigan to the west. The City of the Village of Douglas is accessible via Interstate 196 located immediately south and east of the City, and from County Road A-2, also known as Blue Star Highway, which runs north/south through the City. The City limits cover 1.8 square miles.

Thriving as a tourist community with an eclectic art, food and cultural scene, the City is made up of roughly 1,380 residents with diverse lifestyles, interests and needs. The City is continually working to become a place where individuals and families of all ages, backgrounds, and interests can enjoy living, working and recreating.

Although the City of the Village of Douglas is seeing growth and reinvestment, City leaders, staff, appointed officials and area stakeholders continue to work hard to create a desirable, dynamic destination City for year-round residents. Changes in demographics, housing markets, economics and industry require the City to update and maintain a vision and policy direction that encompasses the needs of the entire community.

THE MASTER PLANNING PROCESS

The Michigan Planning Enabling Act (Act 33 of 2008) specifically enables the City of the Village of Douglas to prepare and adopt a plan.

This Master Plan is based on data from both original research and from secondary resources. It is this data, along with community needs and desires, that form the foundation of the Master Plan. Planning for the long term should be a process that is carried out at a somewhat general level that recognizes the potential for change and provides flexibility. This method results in a Master Plan that can be useful well into the future instead of becoming obsolete if or when demographic and economic trends change over time.



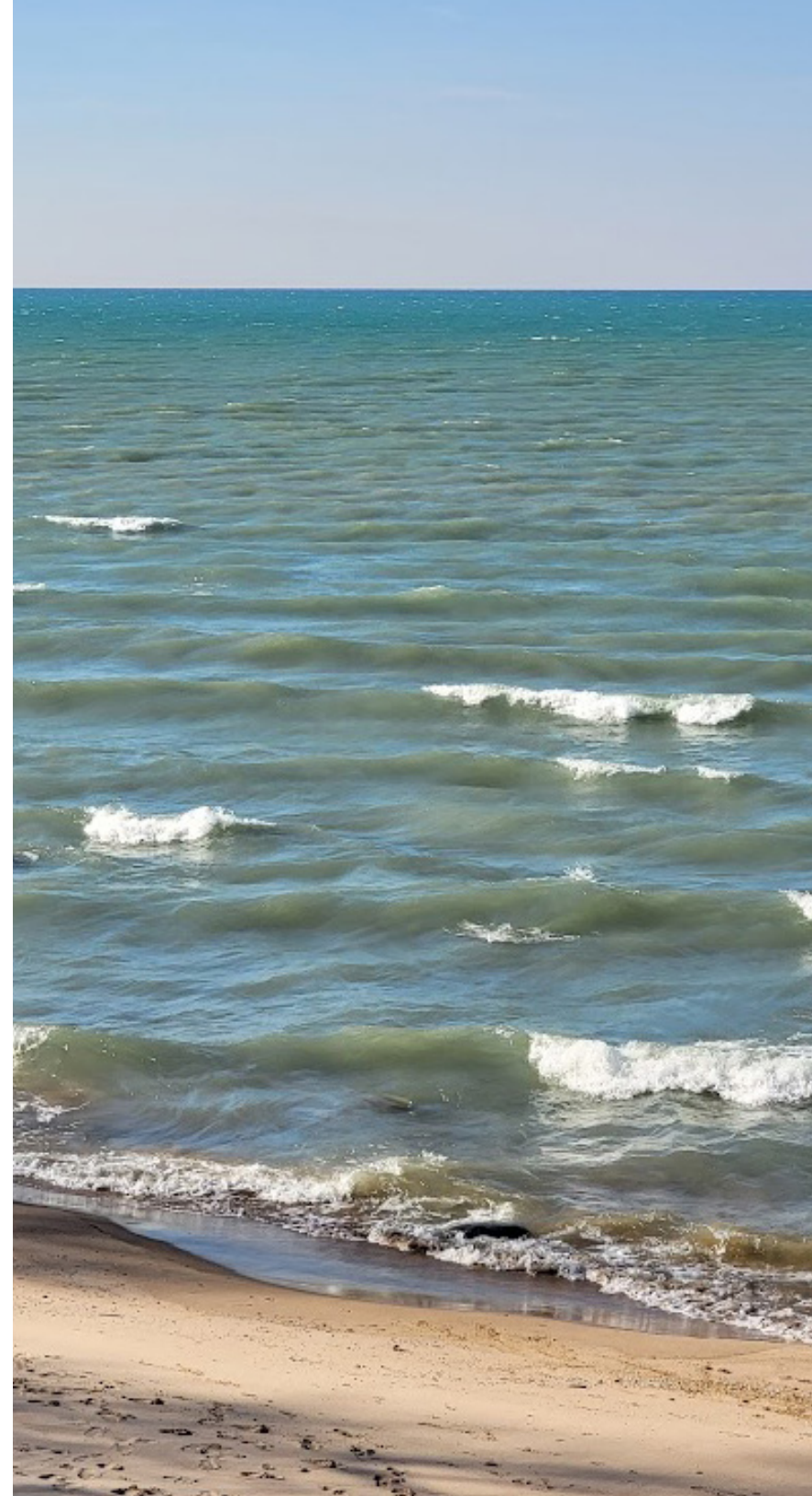
MASTER PLAN STRUCTURE

Chapters 2 through 4 of this Plan provide a “snapshot” of current conditions in the City concerning four key aspects of land use planning:

- Population and Economic Characteristics
- Property Values and Housing
- Existing Land Use and Natural Features
- Public Services and Infrastructure

Chapter 5 summarizes the public input collected in support of the Master Planning process and the conclusions derived from that input. Chapters 6 through 9 outline the goals and objectives and policy recommendations, future land use plan, and strategies for implementation that, if followed, will allow the City’s vision to come to fruition.

This Master Plan was approved by the City of the Village of Douglas Planning Commission on February 20, 2025 and adopted by the City of the Village of Douglas City Council on March 3, 2025.



MASTER PLAN IN CONTEXT

The 2024 Master Plan Update takes into consideration the many planning documents that came before it. These documents are valuable concerning the City's focus on public engagement needed to create them. They are largely reflective of the needs and desires of the residents, business owners, and other stakeholders in the City of the Village of Douglas. It is important to understand that this Plan incorporates elements of each of these planning documents in the goals for each of the following themes for the next 20 years of the City's future:

1. Sustainable and Thriving Local Economy
2. Housing Affordability and Neighborhood Preservation
3. Priorities for People, Arts and Culture
4. Safe and Available Public Infrastructure
5. Sustainability and Resiliency



Building to the future,
preserving the past
Douglas, Michigan

Technical Memorandum



TECHNICAL MEMORANDUM: DOUGLAS YOUR TOWN RECOMMENDATIONS 2010

This study reported on the City's opportunities and potential for main street revitalization and placemaking. The theme of the study focused on walkability and the activation of existing spaces to create places to gather and build relationships with others in the community. Recommendations in this plan include mention of many action items from the 2016 Master Plan.

BLUE STAR HIGHWAY CORRIDOR PLAN 2012

In 2012, the City adopted the Blue Star Highway Corridor Plan which outlines goals for strengthening economic vitality and improving safety within the corridor. This plan incorporates planned improvements to these areas while prioritizing the importance of aesthetics and the need to make the corridor more attractive and welcoming to tourists and residents alike. There are many parallels between this Plan update and the Blue Star Highway Corridor Plan of 2012 as it relates to goals for the corridor. Many goals have been implemented as it relates to safety, with the construction of crosswalks and bike paths, however, some goals remain to be achieved.

2012

Blue Star Corridor Plan



WATERFRONT MASTER PLAN 2016

This plan served to identify public projects and goals relating to the waterfront of the City of the Village of Douglas. It sought to expand the public waterfront, support economic growth in the area, and develop a viable long-term funding source for harbor maintenance. Some goals in the Waterfront Master Plan have changed, and the City no longer seeks ownership of the large existing marina (Tower Marine/Safe Harbor). The City has implemented the goal of a publicly owned marina at Pleasant Point and strives to preserve public ownership of the existing publicly-owned waterfront assets. The extensive public engagement efforts that produced the input related to the desired outcomes and land uses for the Safe Harbor marina still remain valid and relevant for the City.

WATERFRONT MASTER PL

City of the Village of Dor

Tri-Community Master Plan

City of Saugatuck, Saugatuck Township, and the City of the Village of Douglas

2016

TRI-COMMUNITY MASTER PLAN 2016

The 2016 Tri-Community Master Plan between the City of Saugatuck, Saugatuck Township, and the City of the Village of Douglas was crafted to improve the quality of life of citizens in the three communities. Key goals included maintaining the established community character, managing growth, promoting efficient and balanced land use, understanding cultural resources, encouraging economic prosperity, and more.

Village of Michigan

DEVELOPMENT PLAN AND TAX INCREMENT FINANCING PLAN

Adopted: M Updated: Aug

City of the V P.O. Box 75

DOWNTOWN DEVELOPMENT AUTHORITY TAX INCREMENT FINANCING PLAN (DDA TIF PLAN) 2023 UPDATE

This plan guides the DDA's project development to help optimize the utilization of the downtown area. The 2023 update served to re-evaluate and re-prioritize the goals and projects developed in the 2006 plan. Key goals include linking the DDA District with the river and the City's history while promoting private development; providing diverse experiences and views; establishing public and private development opportunities; improving the business climate of the DDA; creating a continuum of activities in the DDA District; and more.



TRI-COMMUNITY PARKS AND REC MASTER PLAN 2024

This plan serves to guide the development of recreational amenities in the City of the Village of Douglas and the Tri-Community area. Goals for this plan include fostering community well-being, coastal conservation and environmental stewardship, inter-local collaboration, improved connectivity, and nurturing existing green spaces.



2016 MASTER PLAN - OUR DOUGLAS VISION

Table 1 provides a list of the action items that have not been implemented as of the date of this Plan. Like many other communities, the COVID-19 pandemic in 2020 placed pause on many important capital improvement projects. Some of these items are still relevant, as described in Chapter 6, Goals & Objectives.

TABLE 1: REMAINING 2016 MASTER PLAN ACTION ITEMS

Strong Local Economy	
Economic Revitalization	<ol style="list-style-type: none"> 1. Pursue acquisition or work with owners to lease storefronts of vacant or underutilized properties for development or temporary activity space 2. Encourage pop-up businesses on vacant lots 3. Expand parks and recreation offerings as a means to attract and retain residents
Building Use and Design	<ol style="list-style-type: none"> 1. Update the Zoning Ordinance and implement a form-based code and storefront design requirements 2. Eliminate parking requirements for new commercial buildings located downtown 3. Design recessed doorways for future commercial buildings to improve pedestrian flow 4. Add focal points at the end of streets and alleyways

TABLE 1 CONT'D: REMAINING 2016 MASTER PLAN ACTION ITEMS

Waterfront	
Waterfront Enhancement	<ol style="list-style-type: none">1. Create a focal point at Douglas Harbor2. Enhance pedestrian connections to waterfront (Washington Street, Water Street and Center Street)3. Construct a continuous multi-use trail from Douglas Harbor to Blue Star Highway underpass
Blue Star Hwy Underpass Activation	<ol style="list-style-type: none">1. Enhance lighting and signage2. Add permanent benches3. Add public art murals
Transportation and Mobility	
Pedestrian Accessibility	<ol style="list-style-type: none">1. Add crossings along Blue Star Highway to St. Peter's Drive, Union Street and Main Street2. Add a pedestrian walkway along Washington Street
Alternative Transit	<ol style="list-style-type: none">1. Add bike racks, bike sharing facilities and/or repair stations Downtown2. Implement a shuttle system to transport residents/visitors between Downtown and Douglas Beach

THE VILLAGE OF FRIENDLINESS SINCE 1870



The City of the Village of Douglas was founded in 1870 when the settlement was formally platted and incorporated as a village. The City's founding years shaped its identity, giving it a foundation in both industry and agriculture. The hard work of early farmers, lumber workers, and entrepreneurs created a strong community. Its location near Lake Michigan and Kalamazoo Lake has continued to influence its development. From its humble beginnings as "Dutcher's Mill", to its later prominence in fruit farming and tourism, 1870 marked the start of a unique Michigan town with a rich, evolving history. The residents of the Village of Friendliness are connected by the shared history of the natural and built environment and the diversity of its people. The community continues to be committed to working together to forge a shared future, aware of their connections to each

other, and respectful of their differences. They value their relationship to the larger community around them. The community takes pride in their schools, parks, and public spaces. As they work to make their neighborhoods welcoming to all, they remain committed to preserving the friendly atmosphere, valuable natural resources, cultural heritage and diversity, economic health of the City.

The community recognizes that the future of The City of the Village of Douglas is connected to the natural resources and systems they depend on and enjoy, as well as the local and regional economic relationships that have developed over time. They envision a future in which fiscal and environmental health are in balance and wisely stewarded, alongside principles of resiliency and sustainability.



CHAPTER 2:

COMMUNITY PROFILE

POPULATION AND ECONOMIC CHARACTERISTICS



The City of the Village of Douglas attracts visitors from all over the nation and world, many of whom decide to make it their forever home. While a portion of the current residents were born and raised in the Saugatuck/Douglas area or are transplants from elsewhere, another segment lives here seasonally with residences in other parts of Michigan or the country. There is a growing need to encourage more individuals and entrepreneurs to establish permanent residency in the City. Increasing the number of permanent residents will strengthen the community and contribute to its long-term vitality, and bolster the eclectic art, food and cultural scene, which supports the local economy. The City plays an important role in providing a unique and friendly place to live for its roughly 1,380 residents.

Coastal Community Growth

The City of the Village of Douglas benefits from being a desirable coastal community, which means that it has grown during regional and statewide population decline.

FIGURE 1. POPULATION



Since the 2010 Census, the population of the City of the Village of Douglas has experienced faster growth than the previous decade. The U.S. Census reports that the population of year-round permanent residents had increased from 1,232 in 2010 to 1,378 in 2020, an 11.85% increase. Comparatively, Grand Rapids experienced a 5.47% population increase since 2010. Allegan County grew by 8.16% between 2010 and 2020. Michigan experienced a 1.96% increase in population during the same period.

WHAT THIS MEANS: Compared to regional and statewide trends, Southwest Michigan's coastal communities continue to attract new residents.

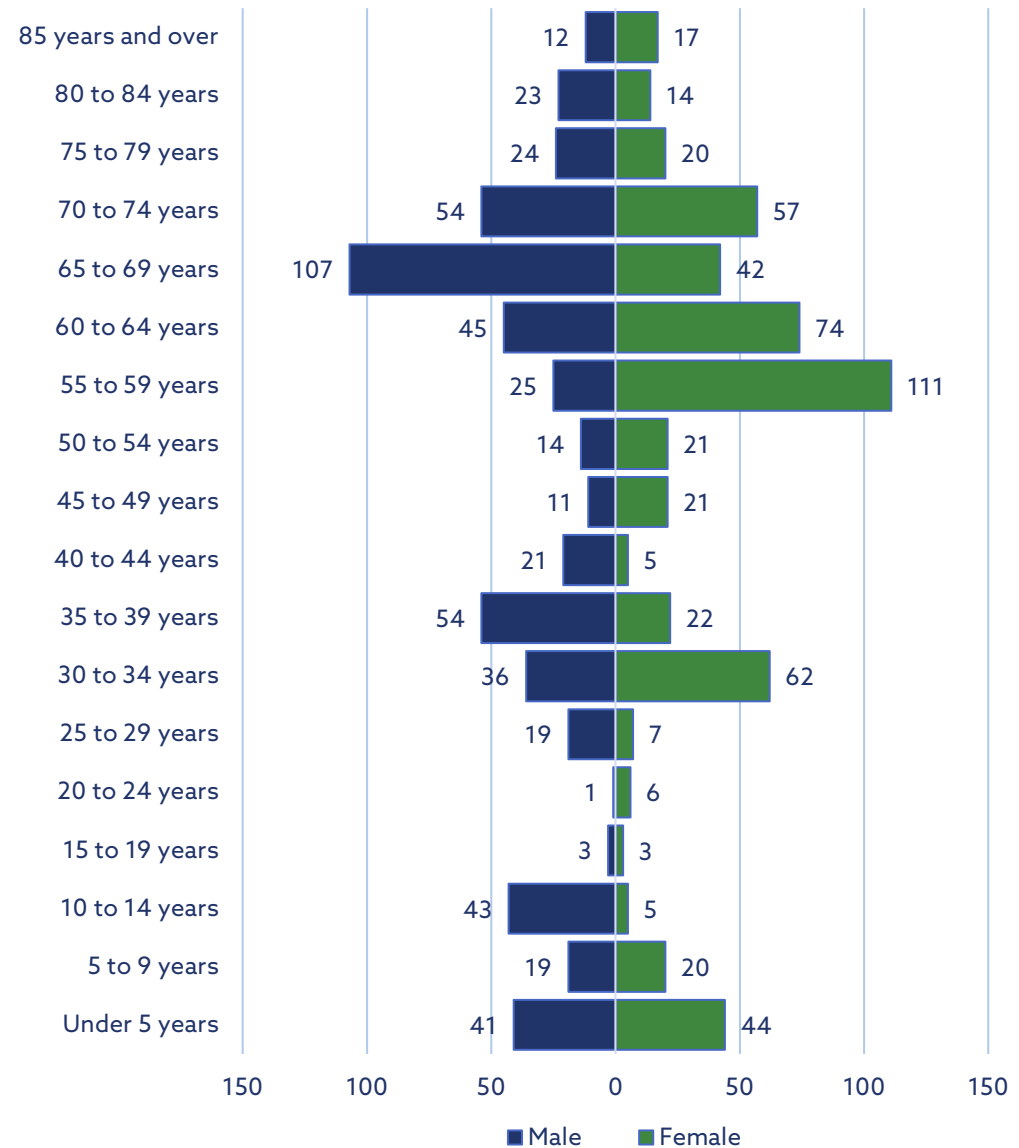
Aging Population

The population in the City of the Village of Douglas is entering or has entered the retirement years, leaving an empty-nester populace that defines the character of the community.

The population in the City of the Village of Douglas is aging. The median age as of 2010 was 54, and the American Community Survey estimated in 2022 that the median age had increased to 55.7. This is older than the county median age, which is 41.1. Nearly 40% of the population falls between ages 55 and 74.

WHAT THIS MEANS: The majority of the population in the City is either in, or near entering their retirement years. This positions the City of the Village of Douglas to be a desirable community for empty-nesters and older adults. This demographic has different economic, social and service-related needs and desires which can and should be reflected in economic development, and housing and neighborhood initiatives.

FIGURE 2. POPULATION BY AGE

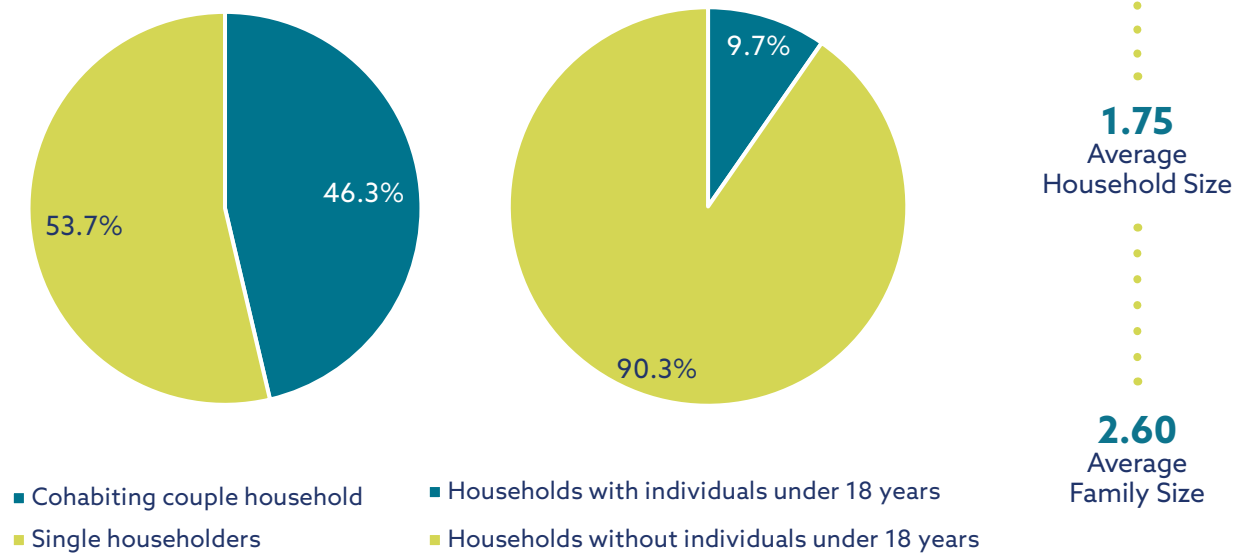


Source: American Community Survey

Diverse Life Stages and Lifestyles

Households in the City of the Village of Douglas are diverse, and are not necessarily made up two-parent households with children. The majority of year-round residents live in 1 or 2-person households, and very few households have children under age 18.

FIGURE 3. HOUSEHOLD LIVING ARRANGEMENTS



Of the 693 households in the City as of the 2020 US Census, very few households (9.7%) have children under 18 years of age, most households (90.3%) are cohabiting couples or single householders with no children under 18 years of age living in the home.

Two-partner families make up nearly half of all households in the City. Over half of all year-round residents report living alone.

The average household size is 1.75 and the average family size is 2.6 members. Both are smaller than Allegan County (2.64 and 3.07, respectively) and State (2.45 and 3.05) averages.

Source: American Community Survey

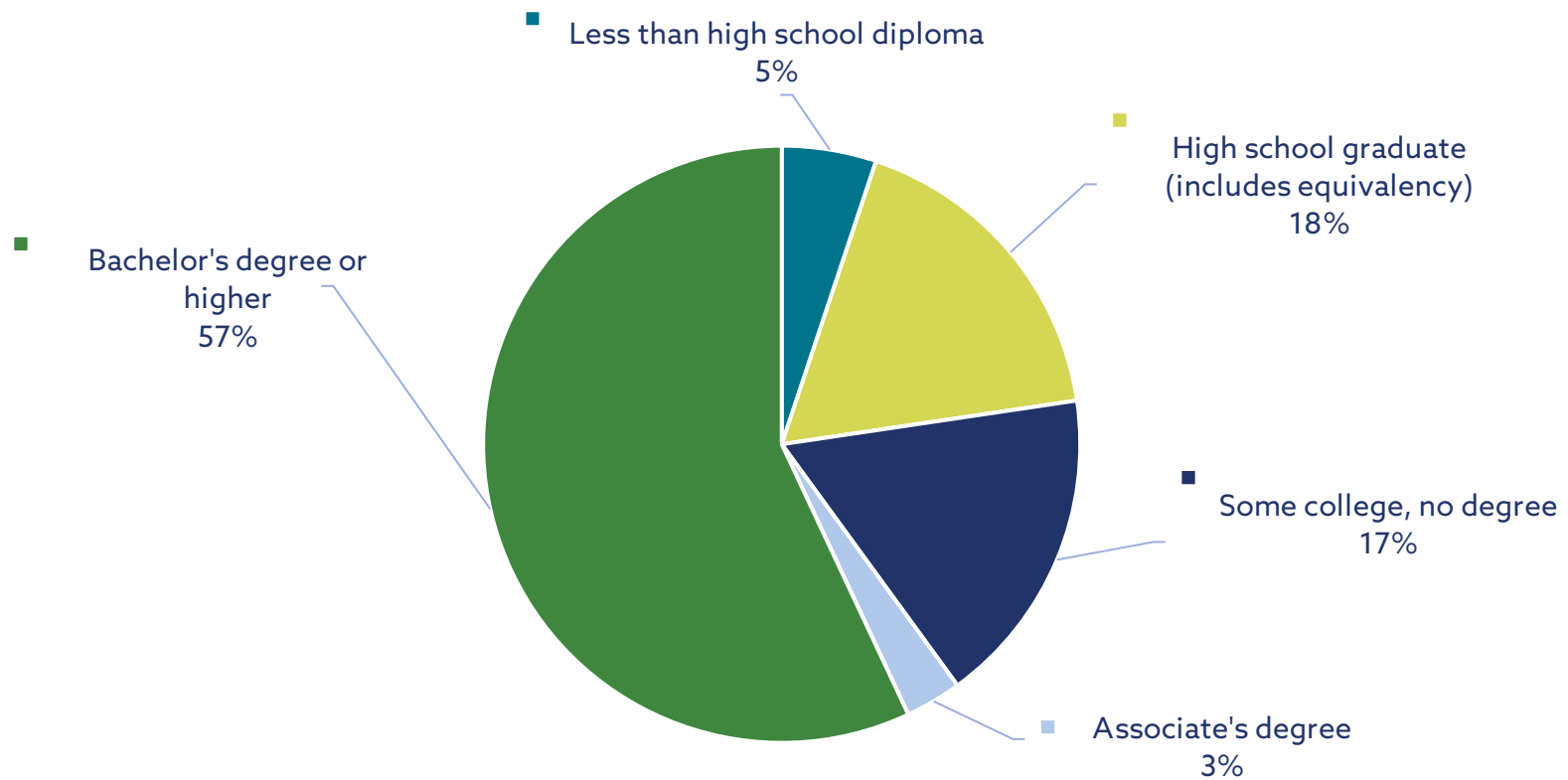
WHAT THIS MEANS: Single, unmarried and cohabiting adults make up the majority of year-round households in Douglas. However, the availability of housing stock suggests that single-family detached homes are still the predominate building type. Unfortunately, Single-family homes are also the predominant style of short-term rental. Attracting and retaining young families in these single-family homes will be crucial to supporting local businesses, the school system, and neighborhoods throughout the year, as opposed to an oversaturation of short-term rentals and visitors to the City.

Education and Income

Higher educational attainment translates into favorable economic conditions for residents, which can stimulate market growth and development in niche areas.

Educational attainment in Douglas is high. Just over 95% of year-round residents have at least a high school diploma. Around 40% of the population holds a bachelor's degree, and 16% of the population has a graduate or professional degree.

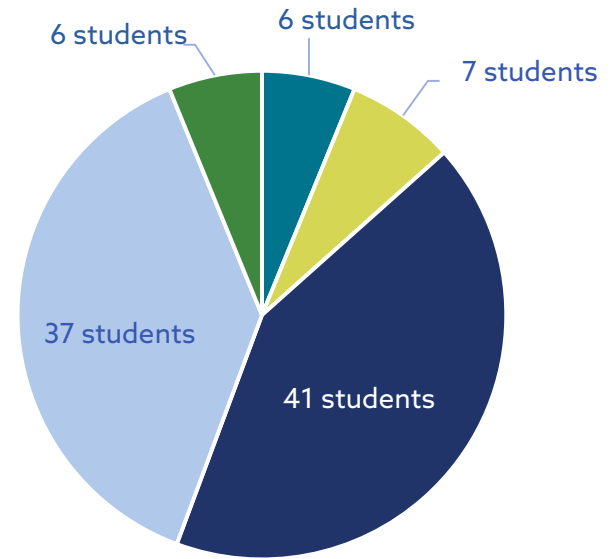
FIGURE 4. EDUCATIONAL ATTAINMENT



Source: 2021 American Community Survey

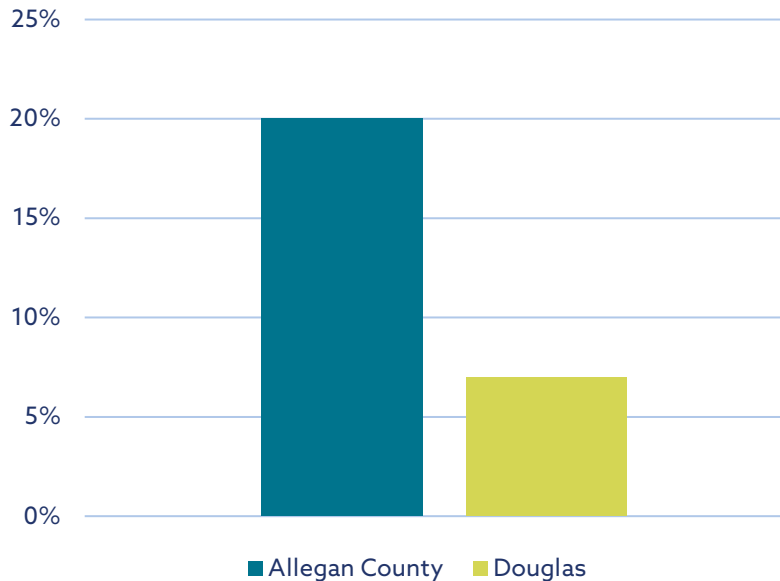
FIGURE 5. STUDENTS ENROLLED IN PRESCHOOL - 12TH GRADE

■ Preschool - 6 students	0.40% of total population
■ Kindergarten - 7 students	0.50% of total population
■ Elementary - grades 1 to grade 4 - 41 students	2.90% of total population
■ Elementary: grade 5 to grade 8 - 37 students	2.68% of total population
■ High school: grade 9 to grade 12 - 6 students	0.40% of total population



Source: 2021 American Community Survey

FIGURE 6. STUDENT ENROLLMENT COMPARISON/TOTAL POPULATION



WHAT THIS MEANS: High educational attainment of residents in a community translates into better job security, less unemployment, higher median incomes and greater disposable income; all drivers for favorable market conditions.

The current total number of students enrolled in preschool through 12th grade is 97, which is only 7% of the total population. This tells us that there are fewer families with school-age children living in Douglas.

In comparison, the percentage of students enrolled in preschool through 12th grade in Allegan County is 20% as shown in Figure 6.

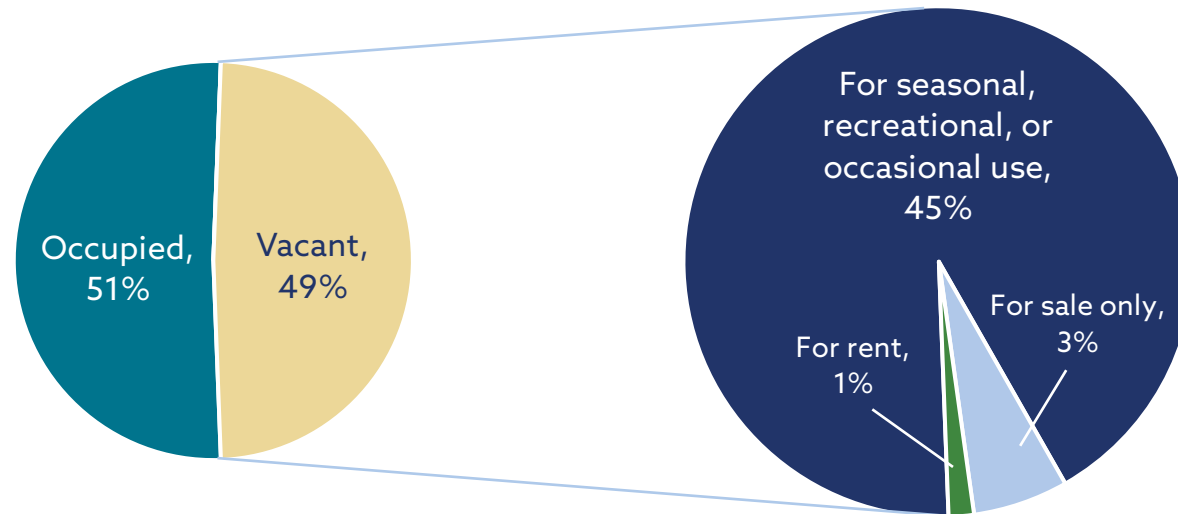
Housing and Development

The ratio of seasonal and year-round residents and housing stock in Douglas is changing. The quantity of both occupied and seasonal housing units increased in Douglas between 2010 and 2020.

Total housing units in Douglas increased by 310 units or approximately 37% during the decade. Seasonal housing increased by 276 units over the same period. In 2010, seasonal housing units in Douglas accounted for approximately 244 (23%) of the total 1,075 housing units. This is less than the 520 (45%) seasonal housing units of the total 1,155 housing units estimated for the year 2022.

Although the U.S. Census does not report the seasonal population, information on seasonal home vacancies is provided. Seasonal vacant housing units include those that are used for summer or winter sport/recreation, such as cottages and hunting cabins, and intended for occupancy in certain seasons of the year, or used as short-term rentals. These seasonal vacancies offer insights into the population dynamics of a community throughout the year, which is particularly relevant for areas experiencing a notable increase in the seasonal population during warmer months.

FIGURE 7. HOUSING OCCUPANCY



Source: 2021 American Community Survey

As mentioned, Douglas has a total of 1,155 housing units according to the 2020 U. S. Census. The 2022 American Community Survey indicates that nearly 49% of these housing units were estimated to be vacant. Among these vacant units, approximately 92%, totaling 520 units, were reported to be vacant for seasonal, recreational, or occasional use.

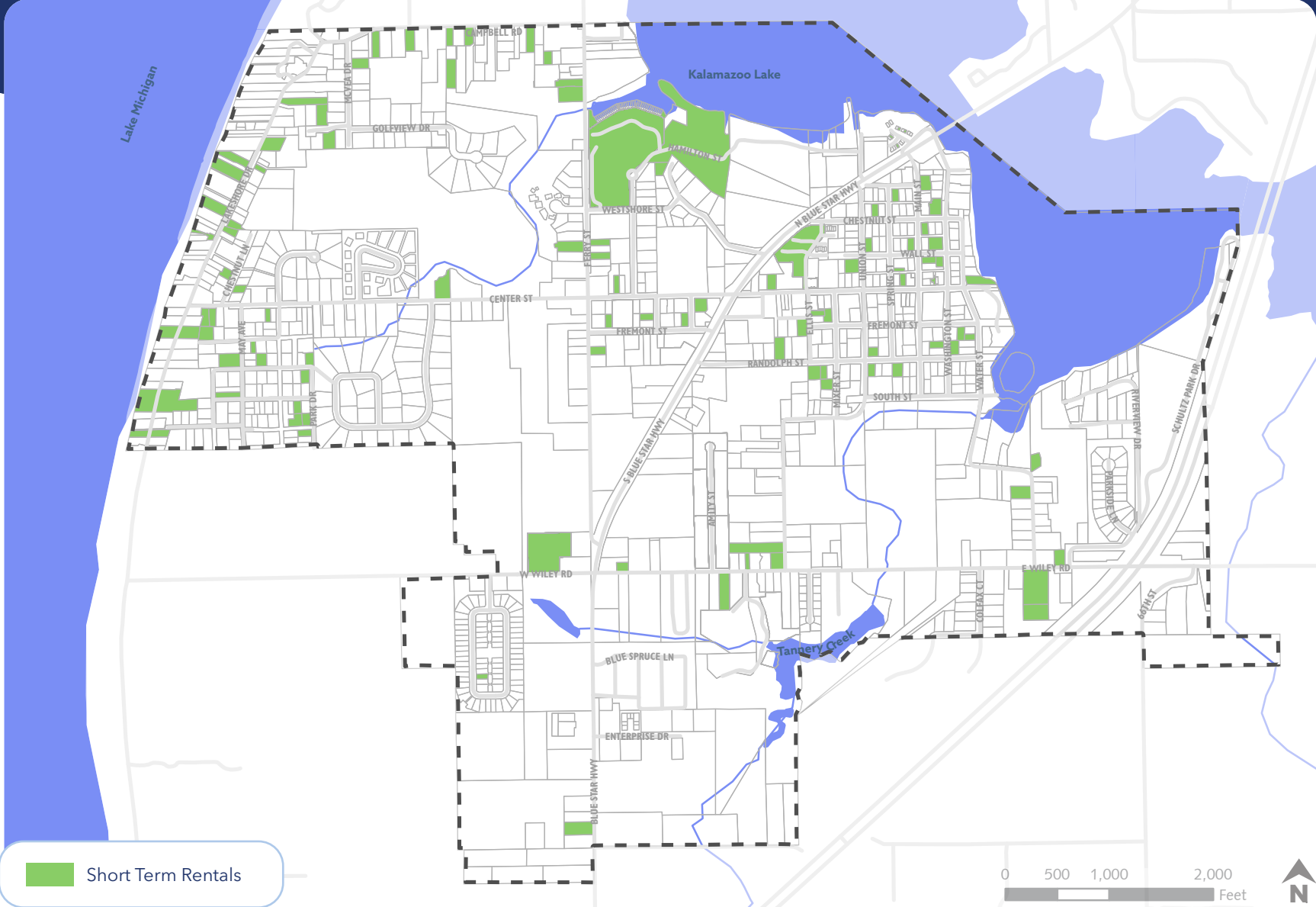
Douglas and other shoreline communities commonly feature numerous short-term rental units, often leased for short periods of time (30 days or less) using services provided through online platforms. In Douglas, the number of short-term rental listings grew from 114 in September 2022 to 160 in September 2023, as reported by bnbvestor.com. Bnbvestor is a private online platform that provides vacation rental data and analytics to help people find potential investment properties to purchase that are currently available.

The majority of registered short-term rental properties in Douglas are located along the Lake Michigan and Kalamazoo Lake shoreline as shown in Map #1. According to the information provided by the City there are a total of 346 parcels that are registered as a short-term rental, and/or the property owner does not claim a principal residence exemption (a tax exemption for homes that are claimed as the principal or main residence). Other residences owned by the same property owner do not qualify for the exemption – these “other residences” are typically seasonal homes, or both. This map provides insight into the distribution of properties that are not occupied by permanent residents.



WHAT THIS MEANS: The local economy and Saugatuck Public Schools are better supported by year-round residents. The decline in permanent residency has a domino effect on the vitality of local businesses during winter months, which is not sustainable long-term. If a similar increase in seasonal housing units is seen during the next decade, Douglas could see over 50% seasonal units by 2030. Maintaining a balance of seasonal and year-round residents is important for the health and vitality of the community as a whole.

MAP 1: SHORT TERM RENTALS



Source: City of the Village of Douglas Clerk's Office, November, 2024

Economic Trends of Seasonal Business

As detailed in the previous section, Douglas' seasonal ebbs and flows are also reflected in the local economy. The Douglas economy is largely comprised of businesses that thrive during the summer months when seasonal populations increase.

The vast array of art galleries, boutiques, restaurants and service industries serving a seasonal population are the dominant types of businesses found along Center Street in the downtown district. Blue Star Highway consists of medium to larger-scale retail, service and hospitality uses. Residents have noted that many of these businesses struggle to stay afloat and the turnover in some of the storefronts is quite frequent.

WHAT THIS MEANS: Quick turnover of businesses and empty storefronts can have a negative impact on the sense of vibrancy of the City, particularly during the winter months.

Short-term Rental Impacts

Short-term rentals can significantly impact a local economy by increasing tourism and providing a source of income for property owners, which can stimulate local businesses such as restaurants, shops, and entertainment venues. The influx of visitors often leads to higher seasonal demand for goods and services, creating jobs and supporting local entrepreneurship. The increase in revenue from visitors can be beneficial for infrastructure and other public improvements. However, greater numbers of short-term rentals can also contribute to housing shortages and increased property prices, potentially displacing long-term residents and altering community dynamics. As of November, 2024, the City has not implemented a cap or other zoning-based measures to limit or control the number of short-term rentals permitted.

Adjacent shoreline communities also struggle seasonally due to the higher vacancies and population decrease in the winter months. The City of Saugatuck has employed a limit of no more than 20% of the existing housing stock in R-1, Residential districts for short-term rental use.



CHAPTER 3:

NATURAL FEATURES



Anishinaabe Roots

The City of the Village of Douglas is characterized by a diverse natural landscape that sustained the area's indigenous people for centuries. The Anishinaabe people viewed the natural world as being infused with spiritual significance. Landforms in Douglas, such as rivers, groves, forests, dunes, and the Lake Michigan shoreline were sites for ceremonies, storytelling, and gathering. These landforms also served as resources that provided food, such as fish, small and large game, and fertile soils along the Kalamazoo River and its tributaries conducive for planting crops.

The Douglas shoreline remains largely natural, allowing visitors to appreciate the land similar to how the Anishinaabe would have. Along the lakeshore, the sandy beaches, rolling dunes, and pristine woodlands offering stunning views of Lake Michigan remain from formations that long predate human settlement in the area. Inland, the terrain shifts to gentle hills and fertile farmland, adorned with orchards and vineyards thriving in the region's favorable climate. The Kalamazoo River provides opportunities for recreational activities such as boating, fishing, and leisurely walks along its banks. These natural assets contribute significantly to the appeal of Douglas, and continue to encourage outdoor exploration and appreciation of the cultural significance of the area to the Anishinaabe people.

Topography

The topography of the area is largely characterized by the dune and backdune ecosystems that characterize coastal towns along the Lake Michigan shoreline. As seen in Maps 2 and 3, there is a correlation between dune ecosystems and the terrain in the City, which are prevalent in close proximity to Lake Michigan.

Lakeshore - Dunes - High Risk Erosion Areas, Critical Dune Areas

The freshwater sand dunes along the Great Lakes are the largest collection of freshwater dunes in the world, and are home to abundant flora and fauna, serene views, unique topography, and abundant natural resources. They are extremely important to the areas they occupy, and are a crucial barrier between coastal towns and the often harsh conditions that occur on the Great Lakes.

As exemplified by the nearby ghost town of Singapore, buried by shifting sands that were loosened as a result of localized deforestation, dunes are an important feature to protect. Map 3 shows the Critical Dune Areas, dunes that are protected from certain developmental, tree removal, and recreational activities, within the City of Douglas.

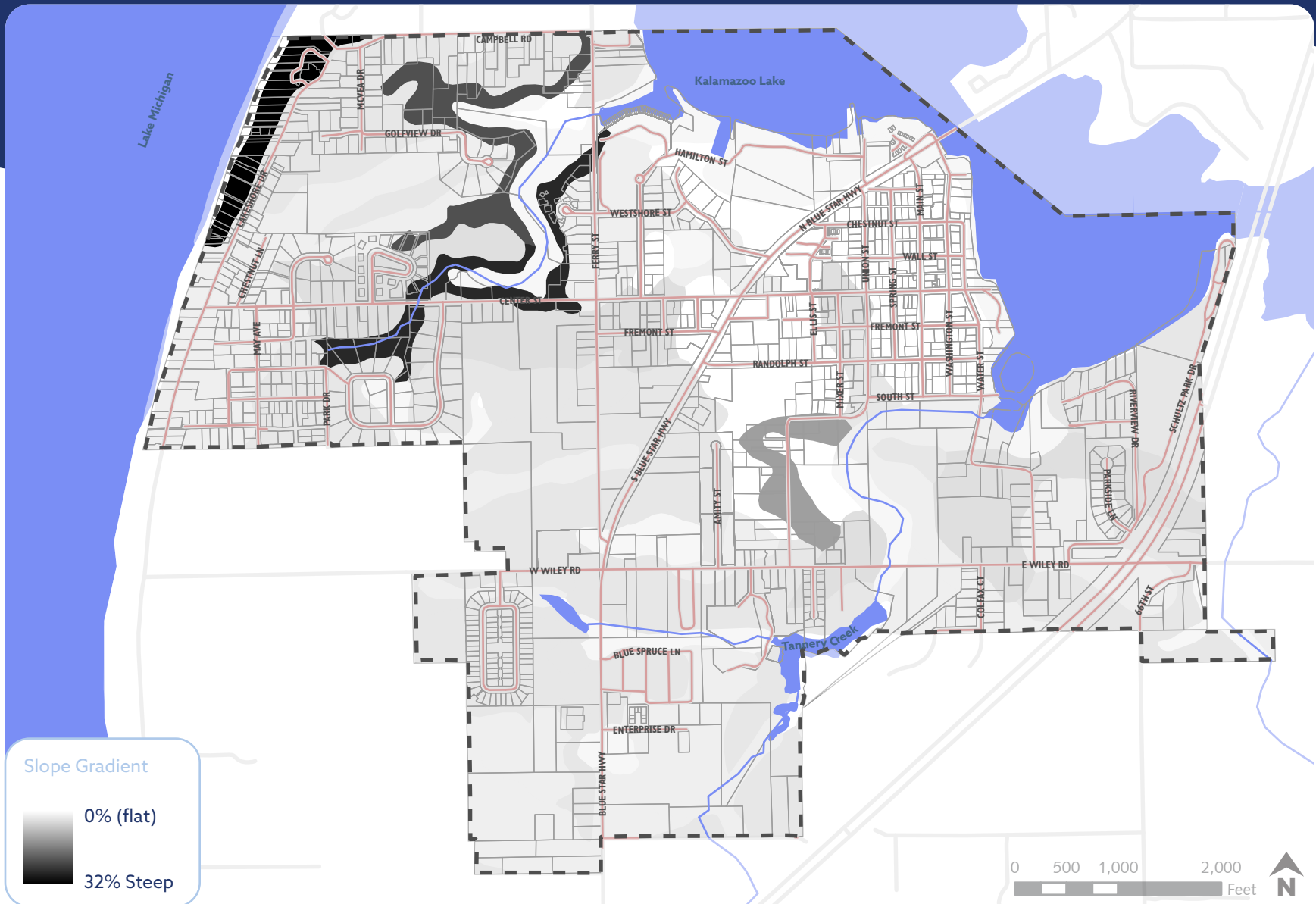


Kalamazoo Lake Waterfront

Kalamazoo Lake, a haven between Lake Michigan and the rolling agricultural land to the east, has long provided shelter and recreational opportunities for boaters traversing the Kalamazoo River and Lake Michigan. Presently, the River and Lake are popular for recreational boaters and kayakers. The Douglas side of the Rake is home to marinas and park spaces, providing residents and visitors access to the water.

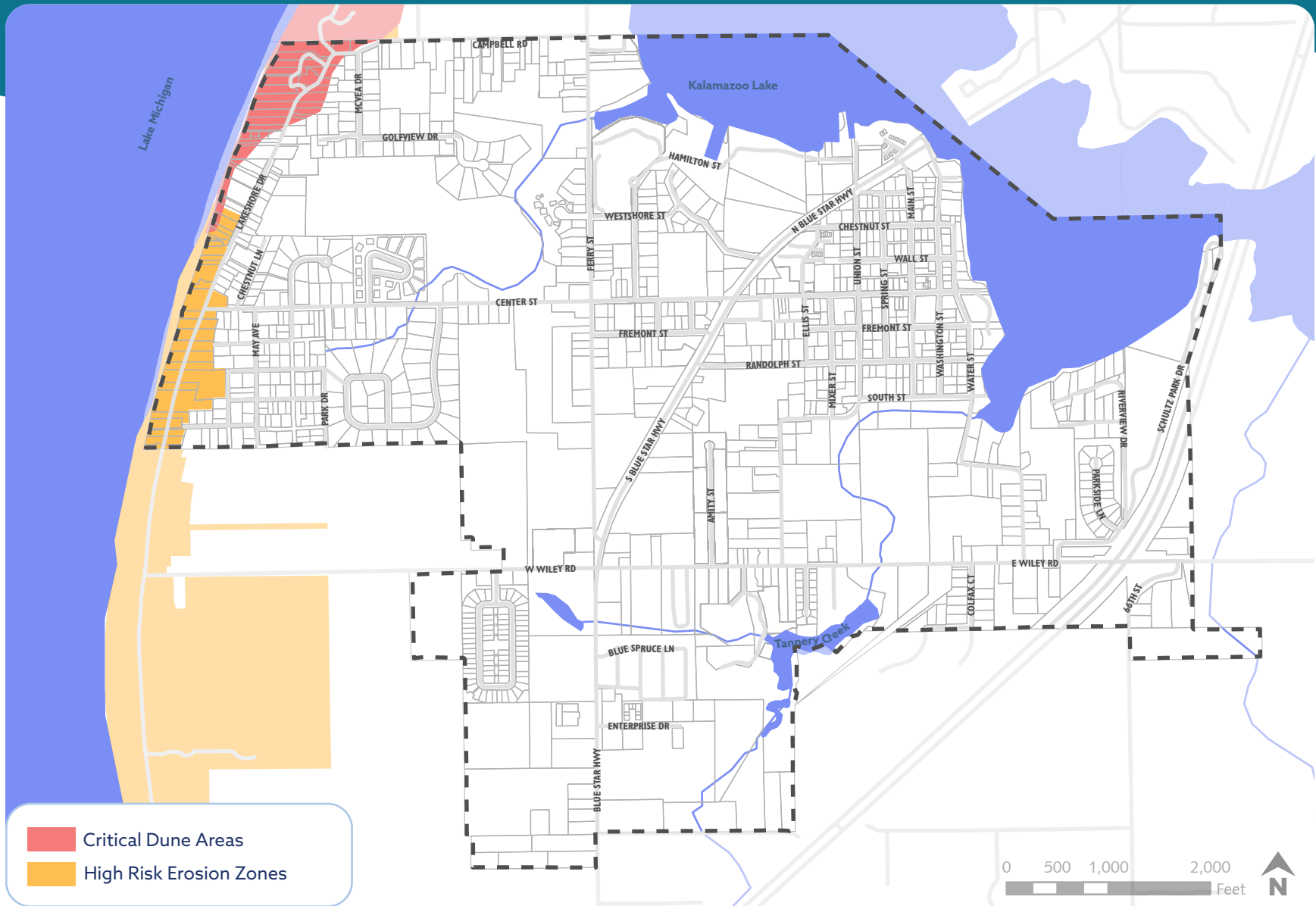
Howard Schultz Park, Wade's Bayou Park, Veterans Walk Park, Douglas Marina, and other publicly owned rights of way all provide public access to the waterfront either through docks and launches, fishing, or play. The Union Street Launch Site is the only publicly-owned access to Kalamazoo Lake downstream from the height-limited Blue Star Bridge.

MAP 2: TOPOGRAPHY



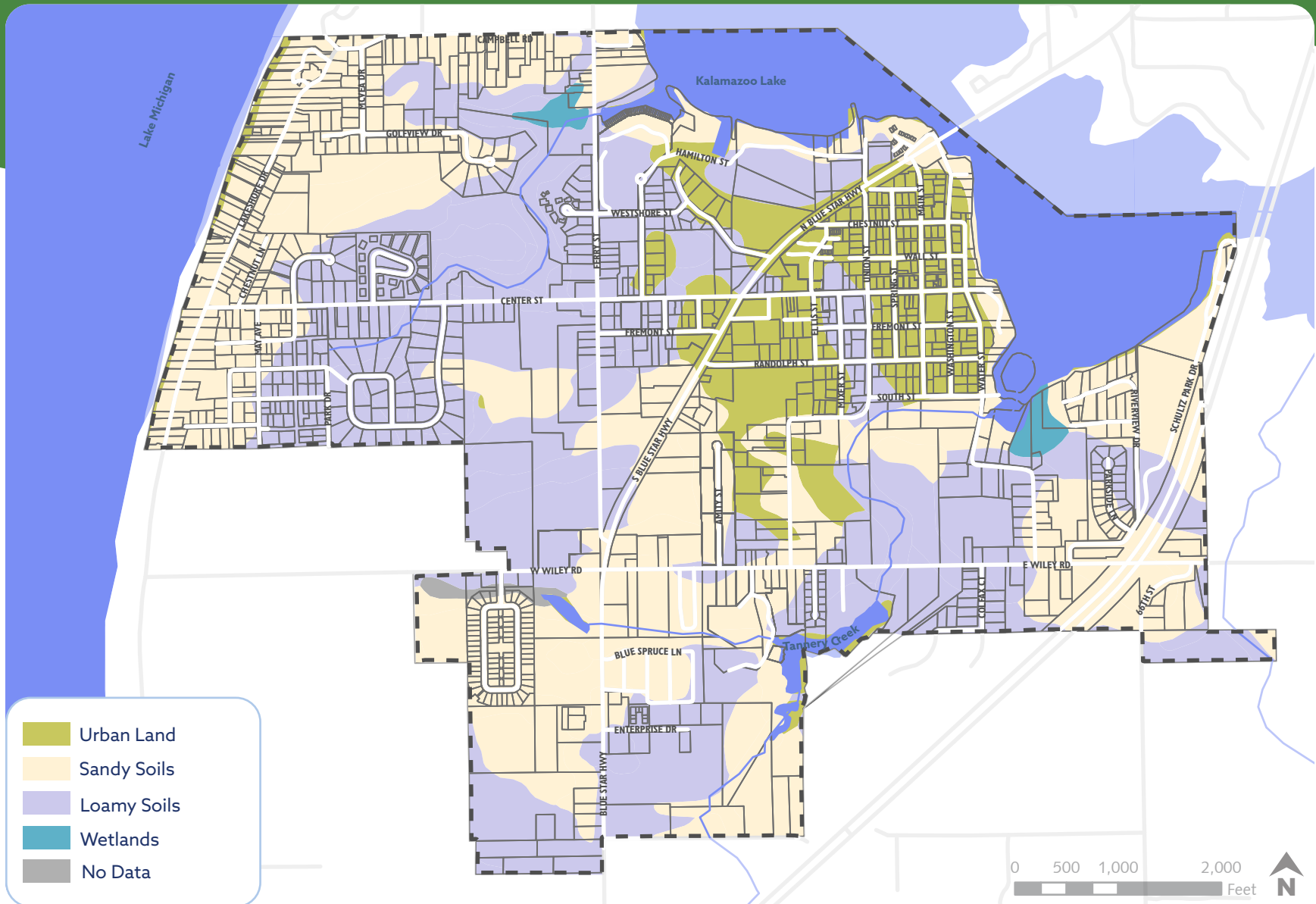
Source: Natural Resources Conservation Service, United States Department of Agriculture. Web Soil Survey. 2005

MAP 3: SHORELINE FEATURES



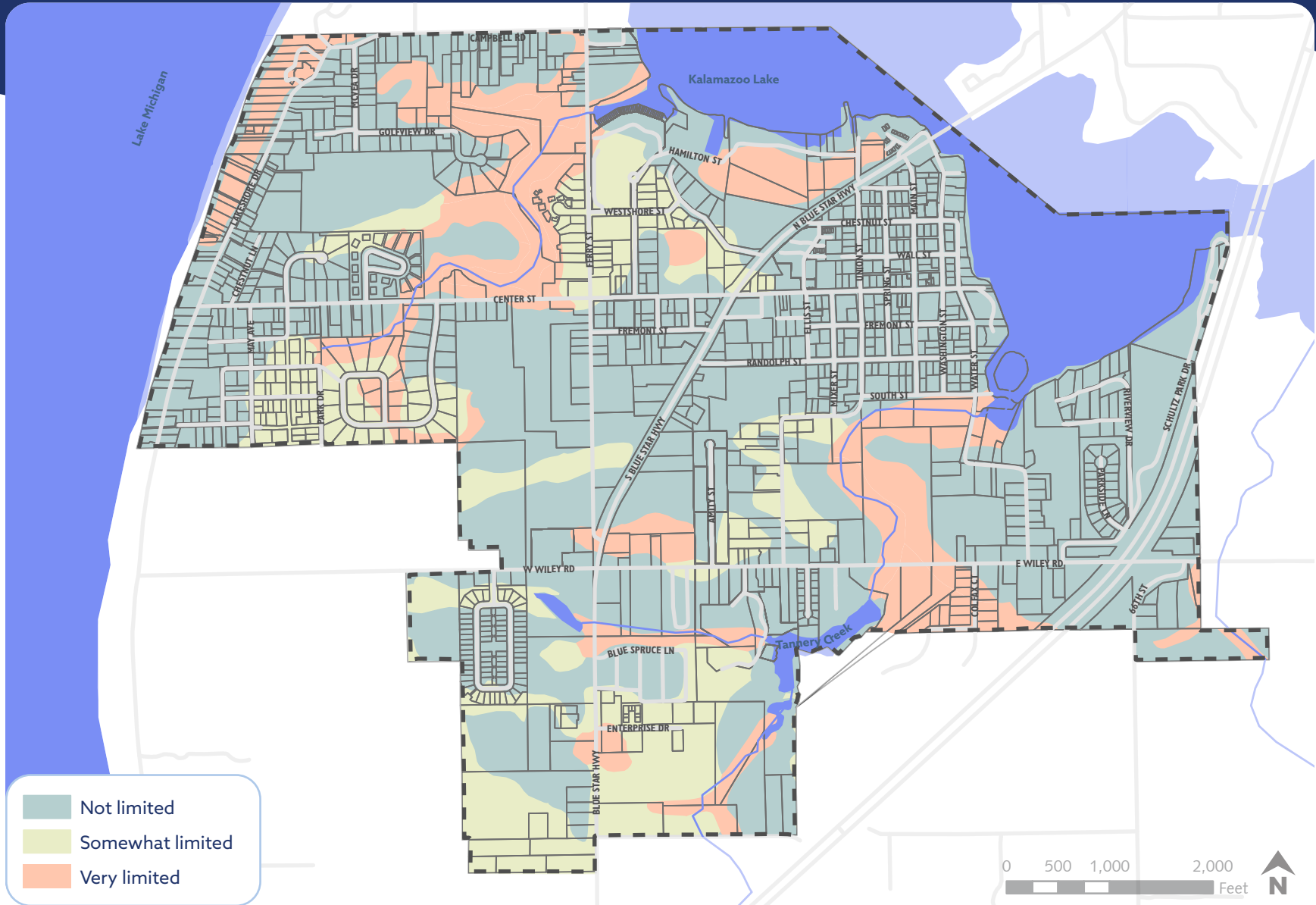
Source: Michigan Department of Environment, Great Lakes, & Energy (EGLE) Critical Dune Areas, 1996. High Risk Erosion Zones, Mid-1990.

MAP 4: SOIL CLASSIFICATION



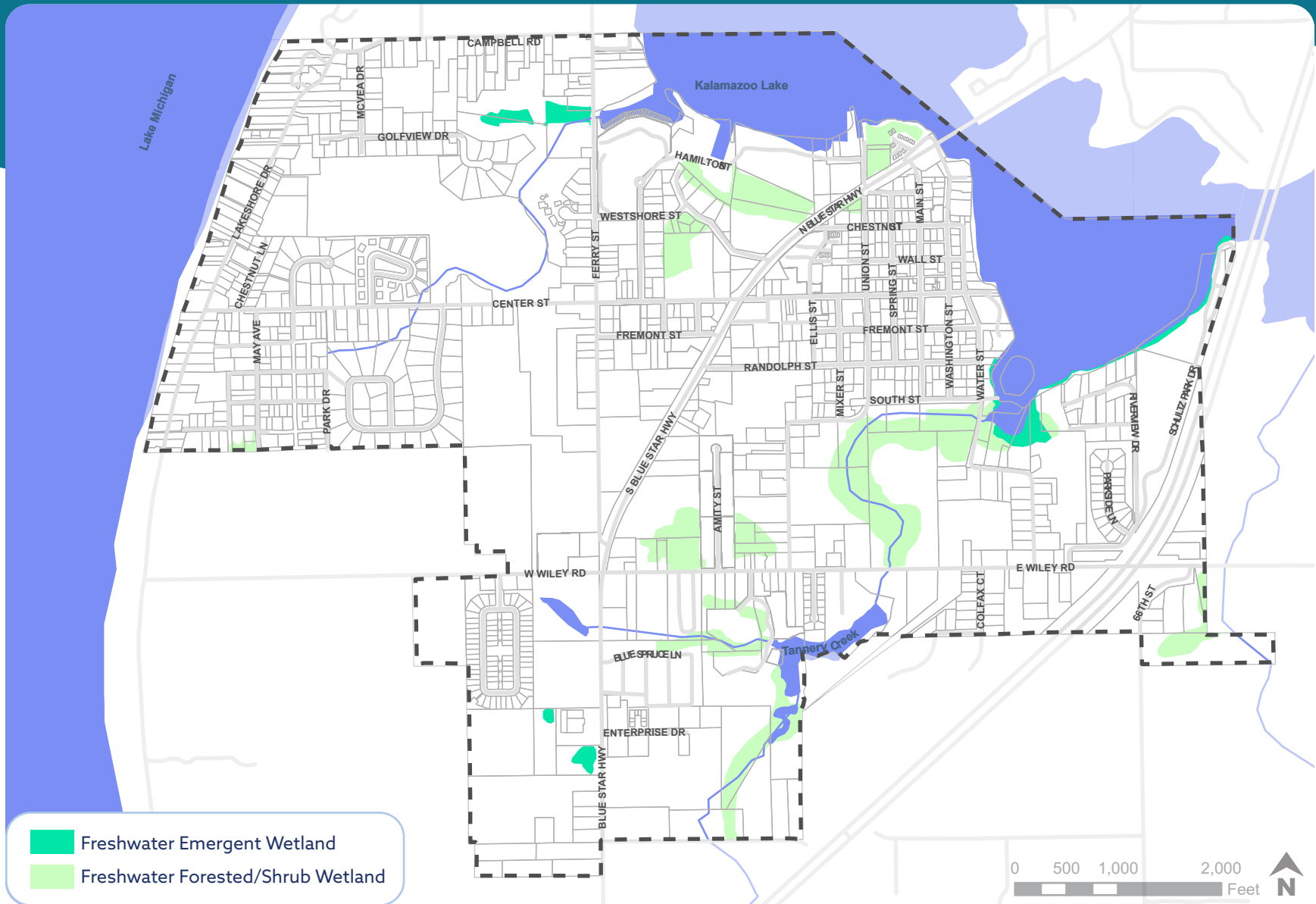
Source: Natural Resources Conservation Service, United States Department of Agriculture. Web Soil Survey. 2005

MAP 5: BUILDING SUITABILITY



Source: Natural Resources Conservation Service, United States Department of Agriculture. Web Soil Survey. 2005

MAP 6: WETLANDS



Source: Michigan Department of Environment, Great Lakes & Energy (EGLE). National Wetland Inventory 2005

Soils

The soils in the City of the Village of Douglas are diverse, but are generally comprised of sandy, coarse, and loamy soils that are well draining, as shown in Maps 4. This is generally a result of the dune and hind dune nature of much of the City. Proximity to the Kalamazoo River creates presence of hydric soils, which can affect suitability of soils for development, as shown in Map 5.

Hydrology

Water that falls on the City of Douglas generally runs off in two directions: into the Kalamazoo River Watershed, or directly into Lake Michigan. The Kalamazoo River Watershed covers the bulk of the City, while only the coastal areas in the City drain directly into Lake Michigan.

Land Cover

Land cover refers to the vegetation and land use present within a particular community. In the case of the City of the Village of Douglas, the land cover data was obtained from the National Land Cover Dataset (NLCD) prepared by the United States Geological Survey (USGS) in 2021. This dataset was generated by analyzing Landsat TM satellite imagery through an automated computer-based process. To ensure accuracy, an assessment of the satellite data was conducted, which involved comparing it to aerial photographs to evaluate the quality of the computer-based interpretation.

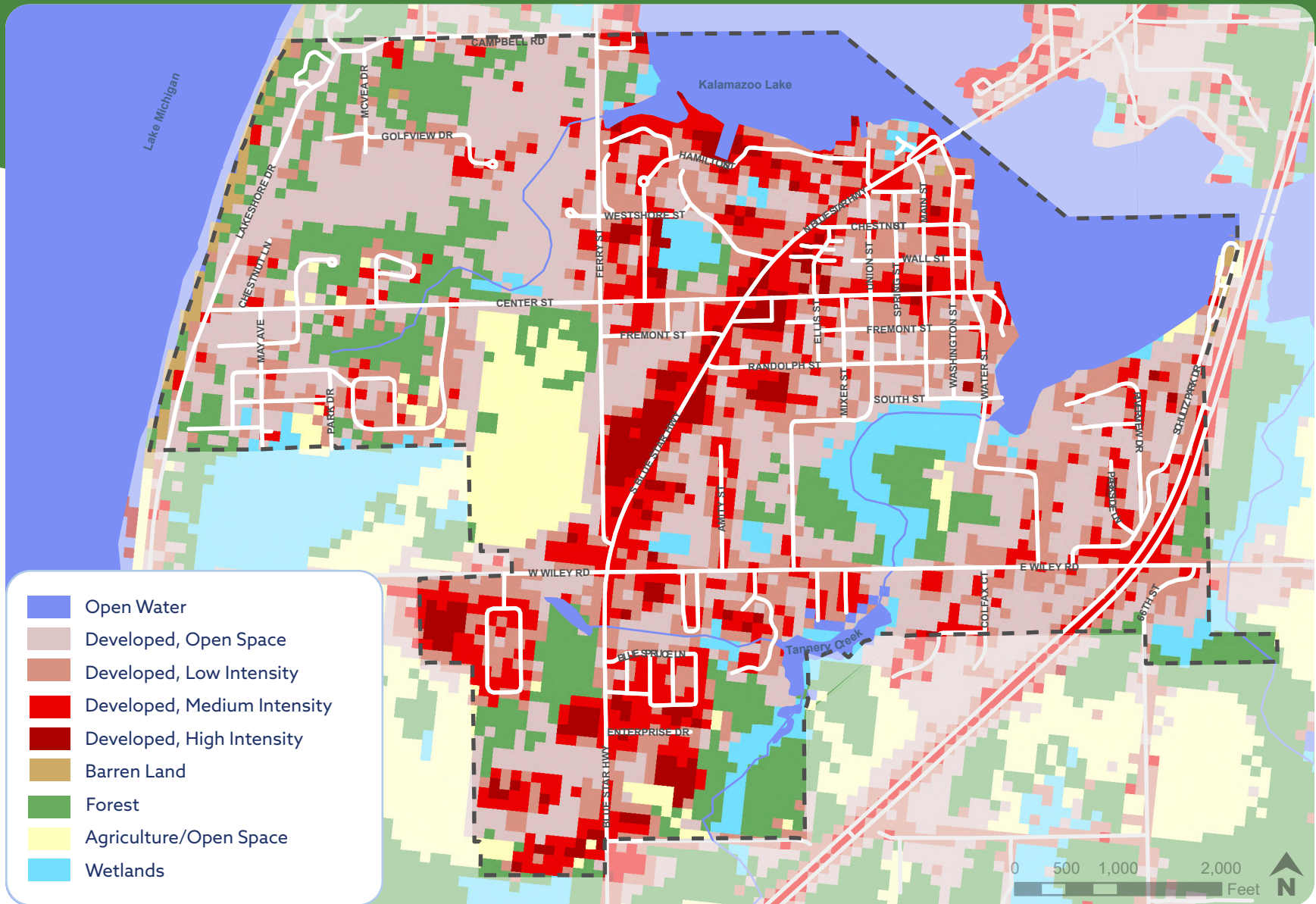
The 2021 data was released in 2023 to provide information on the Nation's land cover and land cover change. The information is useful in determining the distribution of vegetation and development patterns and their change over time throughout the City. The 2021 NLCD includes various classes of land cover type based on a modified Anderson level II classification system. While the land cover data may not be entirely accurate, it provides a broader understanding of the overall land cover composition within the City of the Village of Douglas.

As shown in Map 7, the City is largely urbanized, with nearly 70% of the land area in the City being classified as some form of developed land. The next greatest land use in the City is forest or tree cover. Less than 6% of land in the City is considered open space, and around 5.5% is considered wetlands. Table 2 shows the land cover breakdown as provided by the 2021 NLCD.

TABLE 2: 2021 NATIONAL LAND COVER DATASET

Land Classification	Acres	Percentage of City Area
Open Water	98.1	7.7%
Developed, Open Space	364.3	28.5%
Developed, Low Intensity	261.3	20.4%
Developed, Medium Intensity	191.0	14.9%
Developed, High Intensity	60.0	4.7%
Barren Land	9.3	0.7%
Forest	161.5	12.6%
Agriculture/Open Space	63.6	5.0%
Wetlands	69.8	5.5%

MAP 7: LAND COVER



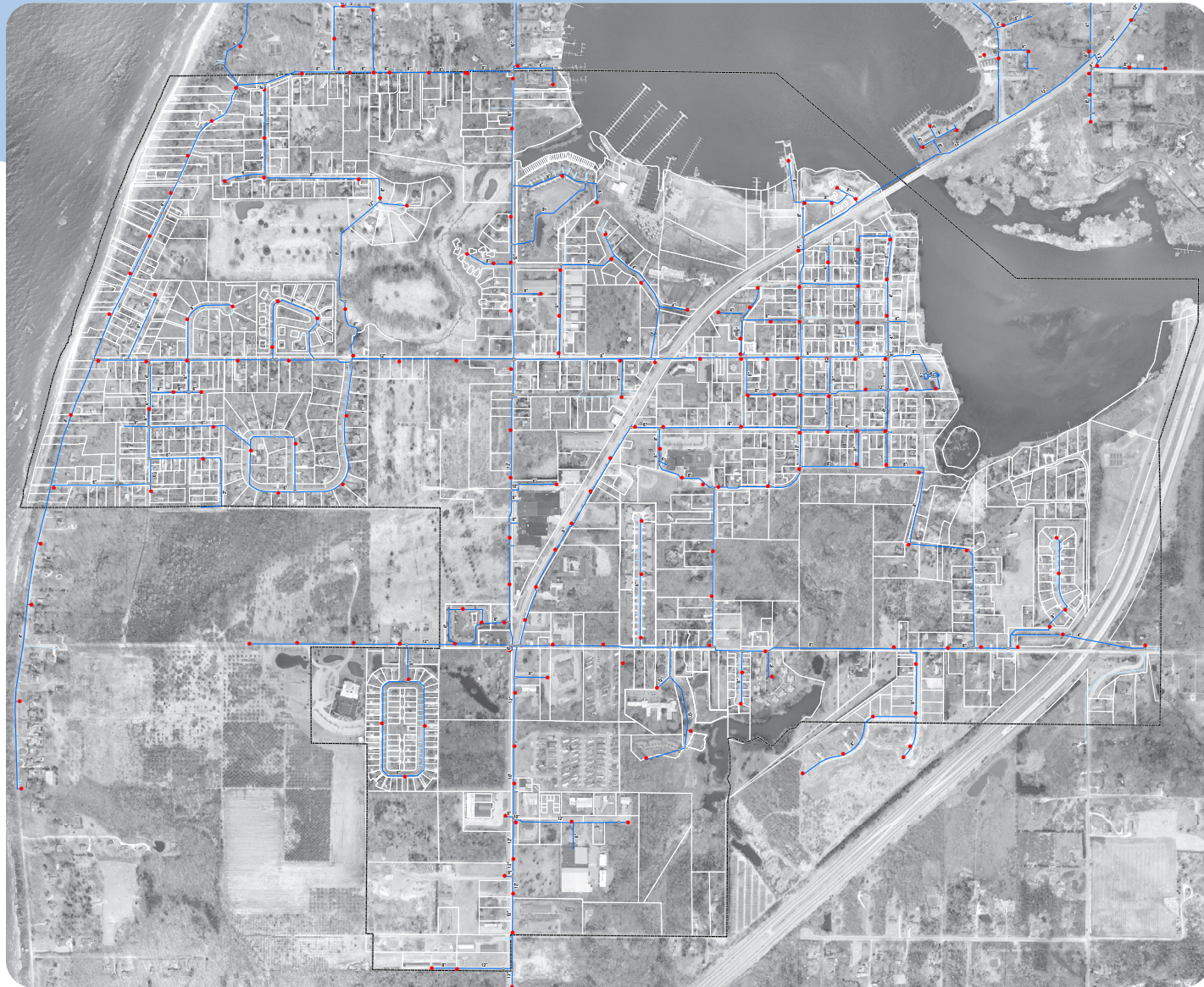
Source: United States Geological Survey, National Land Cover Dataset, 2021



CHAPTER 4:

COMMUNITY FACILITIES & INFRASTRUCTURE

MAP 8: WATER SYSTEM

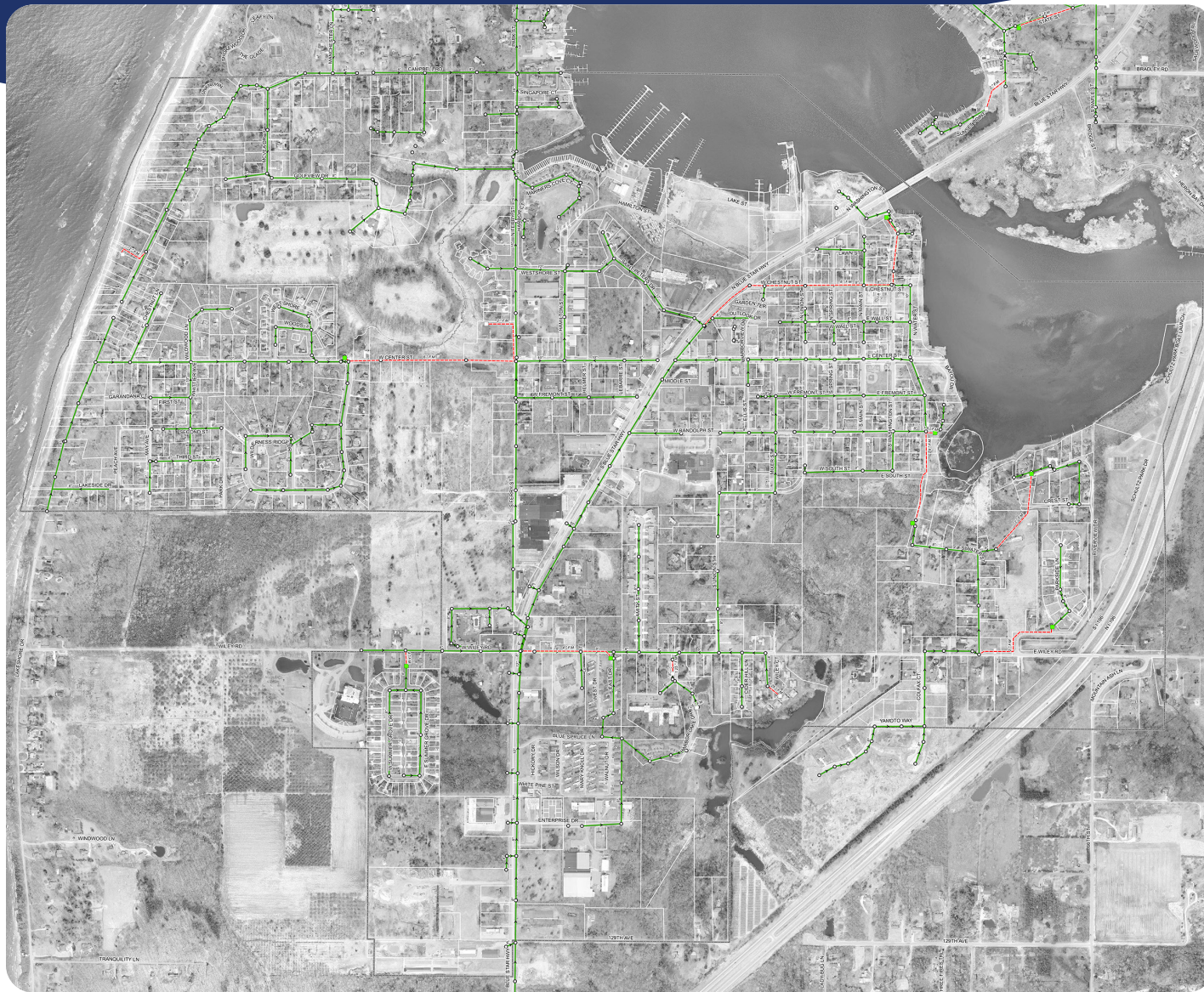


- Hydrant
- ⊗ System Valve
- Water Main
- Water Service



Source: Fleis & Vandenbrink, 2024

MAP 9: SANITARY SYSTEM



- Public Lift Station
- Private Lift Station
- Manhole
- ➔ Gravity Main
- - - Force Main

Source: Fleis & Vandenbrink, 2024

MAP 10: STORM SYSTEM



Gravity Main Diameter

- 10" or smaller
- 12" - 15"
- 16" - 18"
- 21"
- 24"
- 48"

Culvert Diameter

- 24" or smaller
- 40" - 72"

- City's Catch Basin
- Others' Catch Basin
- City's Manhole
- Others' Manhole
- Others' Gravity Main
- Others' Culvert
- 🌊 Pond
- Open Drain



Source: Prein & Newhof, 2024

Interurban Transit Authority

The Interurban Transit Authority is the demand-response based public bus system operating in Saugatuck, Douglas, and Saugatuck Township. Buses run 7 days a week and can be reserved as soon as 15 minutes out from a given time. The system's mission is to, "provide safe, reliable, efficient and affordable transportation that connects our community, promotes sustainability, and enhances the quality of life for all people of Saugatuck, Douglas, and Saugatuck Township."

Police

The Police Department is located at 47 W. Center Street and consists of one chief, a corporal, three officers, and an office clerk who serve the City 24 hours a day. According to the Police Department webpage, criminal

incidence is relatively low, and much of the department's time is spent on patrolling. The Police also play an important role in ensuring safety and order during the many community events held in the City, such as Pride events, the Halloween parade, and Octoberfest.

Fire

The Saugatuck Township Fire Department serves the City of the Village of Douglas in addition to the City of Saugatuck and Saugatuck Township. The Department has 17 pieces of fire and rescue equipment, including fire engines, rescue boats, medical response units, and more. The Department operates one station located centrally in the tri-community area at 3342 Blue Star Highway and has a personnel count of 27 firefighters, first responders, and officers. The Department is governed by a 7-member board.

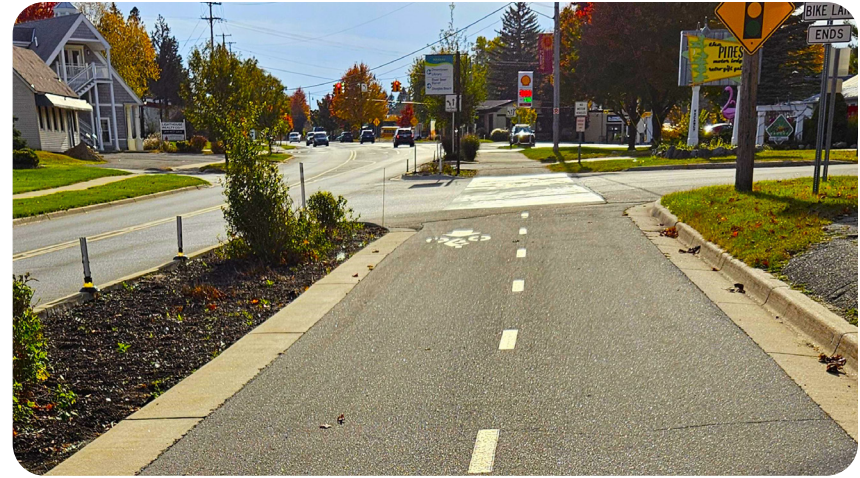




Library

The Saugatuck-Douglas District Library serves both cities, and is located on the Douglas side of Kalamazoo Lake at 174 Center Street. Prior to April of 2010, the Library leased its building and property from the City of Douglas, which gifted the space to the District Library on April 6th, 2010.

The library's mission is to, "be a welcoming place that supports lifelong learning, inspires the exploration of ideas and culture, and enriches the lives of all our users through diverse materials, programs and services."



Schools

The City resides within the Saugatuck Public School District, which enrolled 793 students in the 2023-2024 school year. Consisting of three schools: Douglas Elementary, Saugatuck Middle and High Schools, the City of the Village of Douglas is home to Douglas Elementary.

Non-Motorized Transportation

Residents of Douglas and the surrounding area have access to numerous non-motorized facilities, including the Beach to Bayou Trail, Beeline Trail, and the developing Blue Star Linear Trail. The Tri-Community Parks and Recreation Plan also calls out a proposed Saugatuck-Douglas Kalamazoo River Water Trail, that would provide water-based activities for residents and visitors.

Parks and Recreation Facilities

According to the 2024 Tri-Community Parks and Recreation Plan, which is a joint effort between the cities of Douglas and Saugatuck and Saugatuck Township, the City of Douglas has 10 unique parks and recreation spaces. These facilities and any planned improvements are highlighted here.

ALICE MCCLAY PARK

- Planned Improvements: adding parking, accessible paths, and signage.

BEERY FIELD

- Planned Improvements: Lighting, electric, scoreboard, and fencing improvements, addition of a storage facility for DPW, and consideration of an outdoor skating rink.

DOUGLAS BEACH

- Planned Improvements: Bathroom facilities upgrade to be ADA compliant, potential additional parking, installation of potable water and irrigation, lighting and electric upgrades, enhancement of dune resiliency, and acquisition of adjacent land when available.

DOUGLAS MARINA

- Planned Improvements: Demolition or restoration of existing unsafe structures, installation of ADA-compliant bathroom facilities, new pavilion and landscaping, expansion of the docking system, installation of a new seawall, paving of parking areas, installation of irrigation, and upgrades to water and electric systems.

PRIDE CELEBRATION GARDEN

- No improvements suggested. The park features landscaping, seating, and a wall honoring lost loved ones.

VETERANS PARK

- Planned Improvements: Installation of a new seawall and memorial flagpole, improvements to the parking area and landscaping.

ROOT BEER BARREL

- Planned Improvements: Acquisition of adjacent land (when available), excavation, leveling, and landscaping of surrounding land, construction of an additional building for food prep/storage, and addition of a pavilion. Recent improvements include the connection to water and sewer for newly constructed restroom facilities, additional angled parking along Ferry Street, and high speed internet.



SCHULTZ PARK

- Planned Improvements: Dog park upgrades including pavilion construction, potable water provision, additional shade trees, new ADA-compliant bathroom facilities, expansion of pickleball courts, addition of a disc golf course, excavation, leveling, and landscaping near the pavilion, addition of a 5-12 year old section to the playground, installation of an adult fitness area, replacement and expansion of bleachers with a concrete base, paving and increasing parking around pickleball courts and pavilion, lighting and electric service upgrades, scoreboard upgrade, construction of a storage facility for DPW, shared use path connection from Wiley Road, and improvements to the sand volleyball area.

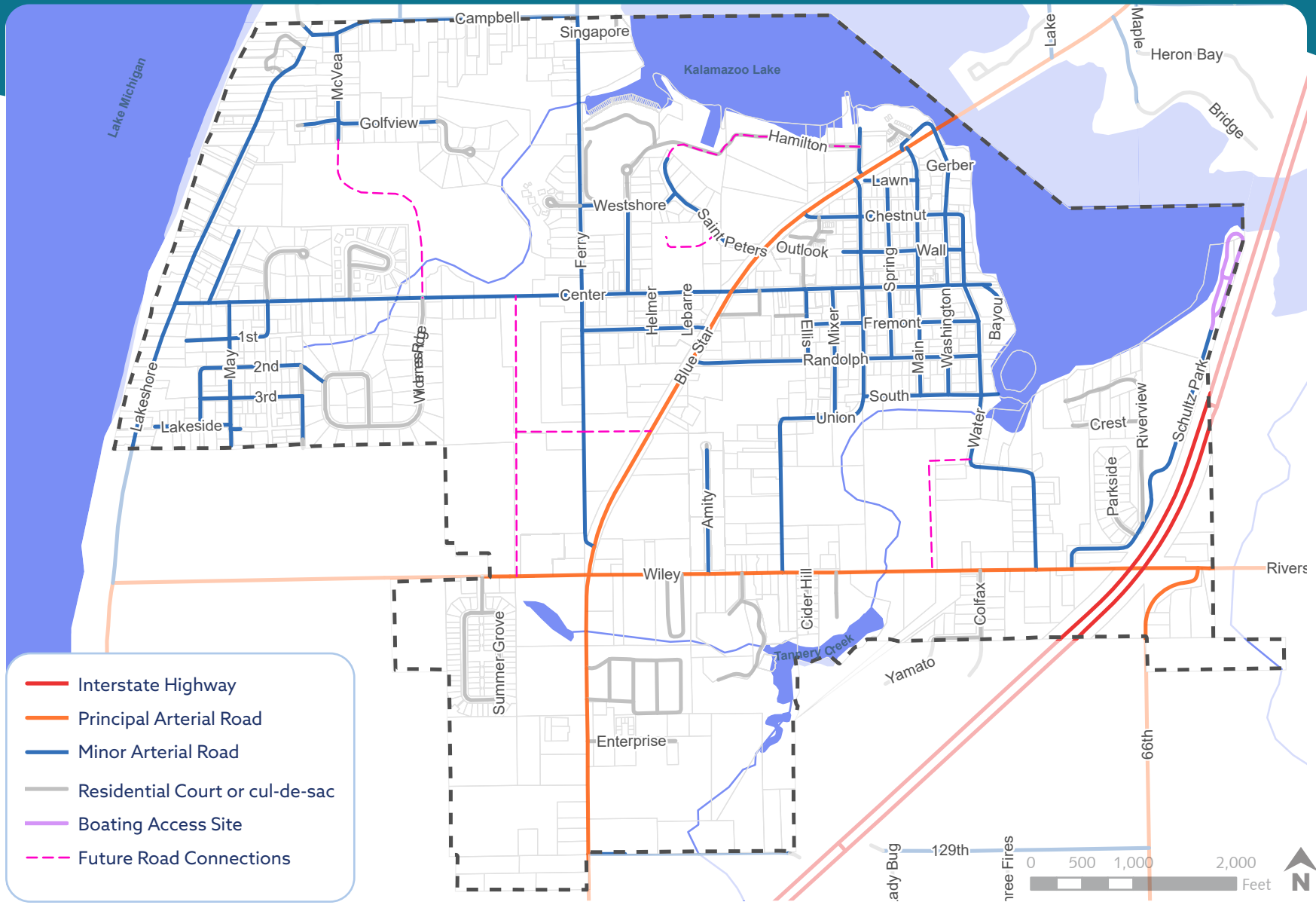
UNION STREET LAUNCHING SITE

- Planned Improvements: Wayfinding signage, expanded park areas, and a fishing deck.

WADE'S BAYOU MEMORIAL PARK

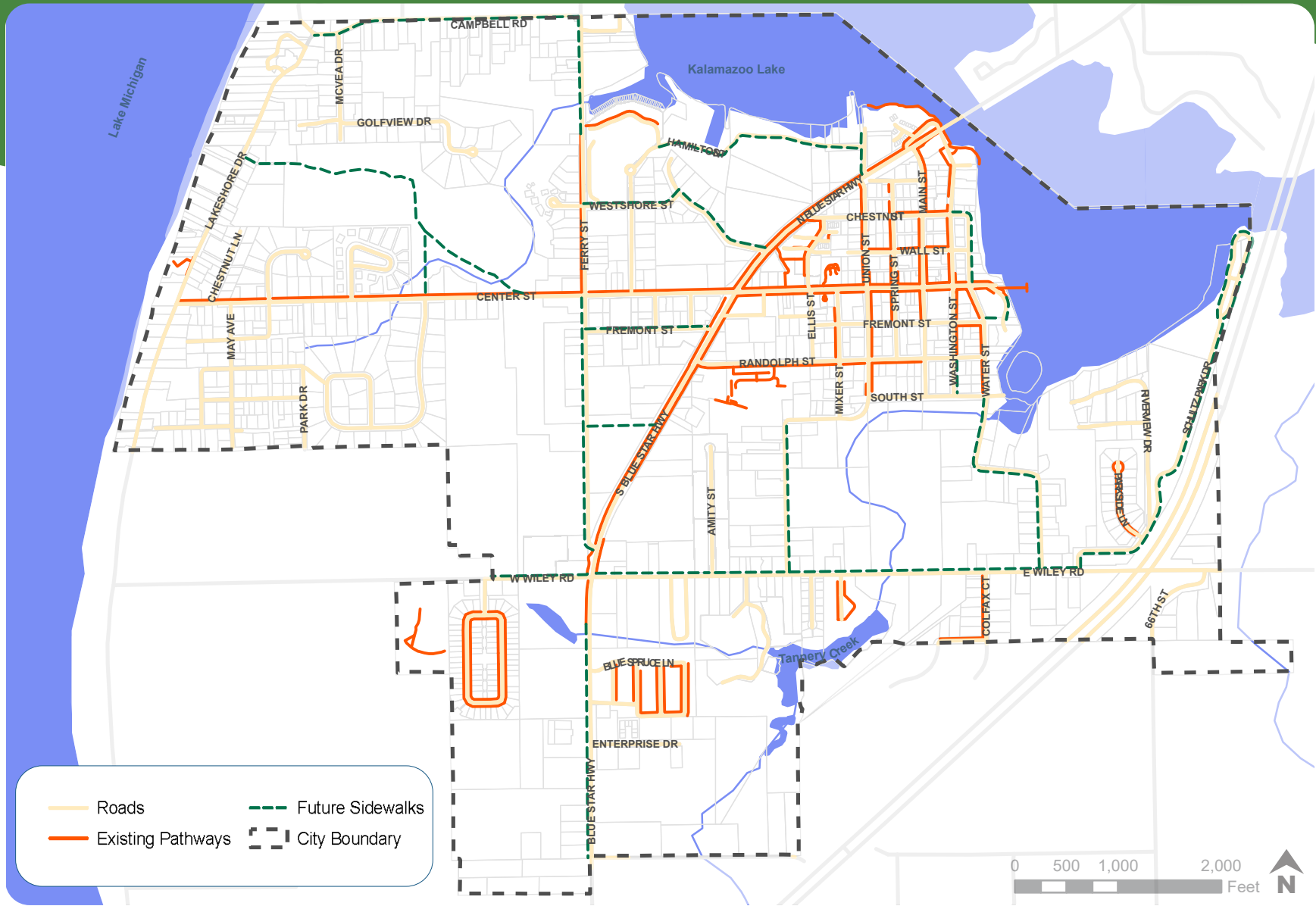
- Planned Improvements: Addition of ADA-compliant restroom facilities, new pavilion, playground upgrades, improvements to the parking lot, and expansion of water-related recreational facilities.

MAP 11: ROADS



Source: Williams & Works, 2024

MAP 12: SIDEWALKS



Source: Williams & Works, 2024



CHAPTER 5:

COMMUNITY ENGAGEMENT



WHAT IS COMMUNITY ENGAGEMENT?

- » Community engagement is the process of involving people in important public planning decisions that affect their daily lives.
- » Engagement enables informed decision-making and provides an incentive for good governance by promoting shared decision-making among elected and appointed officials and members of the community.
- » Engagement supports an open approach to managing risk by providing a strong foundation for understanding decisions and building trust within a community for future land use and development decisions.

COMMUNITY ENGAGEMENT OBJECTIVES

Input from community residents and stakeholders during the planning process serves as the foundation of the goals and objectives of this Plan. Community engagement not only gives a voice to the City's diverse perspectives, it fosters a sense of ownership and trust in the outcomes. By actively involving residents, stakeholders, and local organizations, the City can create more inclusive, transparent, and well-supported plans and policies that reflect the true needs and aspirations of the community. The following are the three main objectives of community participation in the master planning process.

1

Inclusivity and Representation

Ensuring that a diverse range of community voices are heard and represented in the planning process, which helps to create a more equitable and comprehensive Master Plan that addresses the needs and concerns of all community members.

2

Transparency and Trust Building

Promoting transparency in the planning process and building trust between residents and stakeholders of the community and City staff and officials. This involves open communication, sharing information, and fostering a sense of collaboration and partnership.

3

Better Decision-Making and Ownership

Enhancing the quality and acceptance of the Master Plan by incorporating local knowledge, preferences, and feedback. Engaged communities are more likely to support and take ownership of the plan, leading to more effective implementation and long-term success.

COMMUNITY SURVEY

From December 1 to December 31, 2023, the City of the Village of Douglas held an online community survey to gather public input on community development, housing, transportation, and other related land use topics relevant to the master plan update. The survey responses provided a considerable amount of quantifiable data and insight to help provide policy direction throughout the City's Master Planning process.

The survey was organized to gather responses from the residents and other stakeholders of the City. A total of 25 questions were asked via the online survey tool Survey Monkey. A total of 210 responses were received by the deadline with a 90% completion rate. The 210 responses out of a population of 1,378 people (2020 Census) is approximately 15% of the population, which is considered a "representative sample" of the population of the City of Douglas. A representative sample is a subset of a population that accurately reflects the characteristics of the entire population. The percentage of the population that constitutes a representative sample depends on various factors, including the size and diversity of the population, as well as the specific criteria for representation.

In statistical terms, the goal is to have a sample that is large enough and diverse enough to capture the key characteristics of the population. Generally, a sample size of around 5-10% of the population is often considered reasonable for achieving representativeness in many cases. While 15% of the population may seem low, it exceeds the generally recognized 5-10% that is normally indicative of a representative sample.

The survey was successful as it resulted in objective quantifiable information from a large number of people compared to typical participation in other forms of public input like community open houses or visioning meetings. The survey enabled respondents to provide anonymous replies using a "check-the-box" format to expedite the completion of the online form and maximize the rate of response. Some questions allowed the respondents to leave "other" comments that may not have been covered with the multiple-choice options. And finally, some open-ended questions allowed respondents to comment with whatever input they may have. Responses were kept as written by the respondent with a few exceptions for capitalization and some spelling corrections. The results of the community survey can be found in Appendix A.

SURVEY RESULTS SUMMARY



About the Respondents

- Approximately 80.8% of the surveyed individuals reside within the City of the Village of Douglas. Of this population, nearly 55% identified themselves as full-time residents, while an additional 32% indicated that they are seasonal residents.
- The majority (81%) of respondents stated that they live in a single-family home, with 8% residing in a multi-family unit. Notably, almost 98% of participants reported being homeowners in Douglas.
- More than half of the respondents claimed to have lived in the City for over 10 years, while a quarter of them reported residing in Douglas for more than 25 years.
- Approximately 15% of seasonal residents expressed a desire to make Douglas their permanent residence in the future, while 16% indicated they have no such plans. Another 17% remained uncertain about the possibility of relocating to Douglas in the future.
- Approximately 50% of the surveyed individuals stated that they are 65 years of age or older, with an additional 40% falling into the 45-to-64-year age group. Beyond age demographics, nearly 40% of participants disclosed being retired, while 25% reported working from home. Only 9% reported working in the City of Douglas.

Goods and Services Destinations

Results from the community survey revealed insights into where respondents were most likely to go for goods and services.

- **GROCERIES AND/OR HOUSEHOLD GOODS:** Holland/Zeeland was reported to be at the top with 93% of people preferring their stores for groceries and household items. Online shopping was the second most popular way of shopping for groceries and other items.
- **ENTERTAINMENT:** Saugatuck and Grand Rapids show active engagement in terms of entertainment at approximately 75% each while the City of Douglas stands at 50% engagement.
- **PARKS AND RECREATION:** Douglas stands out with 73% of the respondents utilizing the parks and recreation related services followed by Saugatuck area.
- **DINING:** Respondents indicated that Douglas and Saugatuck were most frequented when it comes to dining, at 92% and 91% respectively.





Community Perception

- The following were the top three reasons why participants chose to live in Douglas:
 1. Lake Michigan and other waterfront areas
 2. The small-town feel
 3. Douglas is welcoming of all residents and visitors and celebrates diversity and inclusivity.
- Nearly 40% of survey participants believe that the City is growing too quickly while another 40% believe that the City is growing about right. Approximately 62% of the participants think that the City's efforts to provide guidance on growth and development are either good or fair while 20% believed the efforts to be poor.

Community Concerns

- The following were the top three issues that the participants felt the most concerned about:
 1. Potential for open space and/or natural areas to be lost due to development.
 2. Degradation and erosion of dune areas leading to lost of personal property and public property (roads, parking areas, walkways, etc.)
 3. Quality of surface waters (lakes, streams, rivers, ponds, etc.)

- The following were the top three concerns that participants felt should be a high priority for Douglas:
 1. Preserving open spaces and natural areas (wetlands, wooded areas, steep slopes, etc.)
 2. Preserving the small-town charm of Douglas
 3. Improving parks and recreation facilities



- The participants agreed the most with the following statements:
 1. I would support increased controls on development to protect water quality in lakes, rivers, and streams.
 2. The Lake Michigan shoreline should have more restrictions on development and should be preserved and protected.
 3. Housing developments with smaller lots should be clustered together to preserve open space and habitat for wildlife.

Moreover, participants largely disagreed with attracting large-scale commercial businesses to the City while they felt uncertain regarding downtown expansion to Ferry Street.

- The participants chose the following as their top three choices to better regulate short-term rentals:
 1. Assign harsh penalties to owners of unregistered short-term rentals.
 2. Set a maximum number of short-term rental registrations that can be issued annually and conduct a lottery among registration applicants.
 3. Only allow short-term rentals in certain zoning districts as a special land use that require specific conditions to be met.

Participants felt strongly about the enforcement of rules and noise regulations regarding short-term rentals.



Community Desires

- The following were the top five housing choices that the participants would like to see in Douglas
 1. Medium sized lot single-family homes
 2. Small lot single-family homes
 3. Mixed-use (residential above commercial in the same building)
 4. Retirement community/senior living facilities
 5. Multi-family housing (i.e. apartments/condominiums, 3+ units per building)



- The following were the top three types of businesses that participants would like to see more of in Douglas:
 1. Sit-down restaurants
 2. Small-scale retail stores
 3. Small-scale take-out restaurants/cafes

Other responses included personal services (gyms/salons/etc.), bars/taverns, medical offices, community recreation centers, fresh food/grocery stores, etc.

- Participants chose Douglas Harbor to Westshore Drive to Ferry Street as a priority for pedestrian pathways, followed by the area between Westshore Woods and Campbell Roads.
- Survey respondents ranked the following as their top three most important needs for mobility and transportation in the City:
 1. The City must plan for future road connections to increase emergency access for new and existing residential developments.
 2. The City should improve the intersection at Ferry Street and Blue Star Highway.
 3. The City should provide additional parking in the downtown area.

Overall, the survey data reflects a range of community concerns and suggestions related to various aspects of the City of Douglas. Several recurring themes emerge from the responses, as shown in the word cloud below:



Through the community survey, evidence of residence and stakeholders' active engagement was revealed in providing input on the City's future, emphasizing the importance of thoughtful planning that aligns with community values and needs. This engagement is the foundation of the planning process.



CHAPTER 6:

GOALS AND OBJECTIVES

INTRODUCTION

The goals and objectives outlined in this chapter are developed to form the foundation of the 2024 Master Plan Update, and are based on the input received by the public from the community survey. The goals are intended to help the City aspire to accomplish its vision and are considered attainable through long-term, focused efforts. The objective statements are more specific and may be regarded as action steps and milestones to achieving the goal.

The goals and objectives are guiding statements written to address how the City would like to grow, develop, thrive, and preserve. The City of the Village of Douglas has envisioned a future that maintains the charm of a small lakeshore community, balances waterfront preservation with appropriate scale development, and responds to environmental changes with sustainable practices that promote resiliency. These ideas remain relevant to the future of the community, as evidenced in the results of the community survey.

Community Concerns

The majority of respondents expressed highest concerns with the following:

- Potential for open space and/or natural areas to be lost due to development
- Degradation and erosion of dune areas leading to loss of personal property and public property
- Quality of surface water (lakes, streams, creeks, rivers)
- Too many short-term rental properties

Community Priorities

The majority of respondents also ranked the following priorities as being most important:

- Preserving open spaces and natural areas
- Preserving the small-town charm of Douglas
- Improving parks and recreation facilities
- Improving walking and biking opportunities

GOALS AND OBJECTIVES

THEMES

In order to honor the desired priorities expressed by the community, the following themes were established to categorize the City's goals and strategies for implementation.

Together, these themes ensure a comprehensive and balanced approach to the growth, development and preservation of natural features, aiming for a prosperous and sustainable future while preserving the small-town charm of the City of the Village of Douglas.

ECONOMIC DEVELOPMENT focuses on creating opportunities for attracting and retaining businesses, boost local commerce, support job creation, and ensuring a thriving local economy.

HOUSING AND NEIGHBORHOODS emphasizes the need for diverse and affordable housing options, aiming to create vibrant, inclusive communities that cater to different income levels and lifestyles.

PEOPLE, ARTS, AND CULTURE promotes the City's cultural identity and recognizes opportunities for aligning people with places, and fostering a sense of community pride.

INFRASTRUCTURE AND UTILITIES addresses the critical need for modern and efficient systems, such as transportation, water, and energy, that support the city's growth and enhance residents' quality of life.

SUSTAINABILITY AND RESILIENCY are integral to the plan, focusing on environmentally sustainable practices and the City's ability to withstand and adapt and respond to future challenges, such as climate change, natural disasters, and increased development.

Goals for a Sustainable and Thriving Economy

GOAL A

HARBOR COMMERCIAL

Douglas will ensure land use along the Kalamazoo Lake waterfront permits small-scale commercial development that supports the marina use and attracts visitors on foot and by boat

OBJECTIVES

1. Build more flexibility into the Zoning Ordinance that fosters innovative business and unique uses that cater to the character of the waterfront.
2. Create a separate Harbor Commercial zoning district for waterfront areas along Kalamazoo Lake to include the non-residential uses in the R-4, Harbor Residential zoning district.
3. Encourage the adaptive reuse of historic landmarks such as lighthouses, etc. in the Harbor Commercial zoning district.
4. Adjust the Zoning and Regulatory ordinances to allow theme-based vending on private property and in conjunction with waterfront uses.

GOAL B

EFFICIENT USE OF LAND

Douglas will support the efficient use of land to reduce costs for developing and occupying property in commercial zoning districts.

OBJECTIVES

1. Consider alternatives to on-site parking minimums for new businesses within small-scale business districts.
2. Amend the Zoning Ordinance to reduce the space dedicated to parking in new developments.
3. Amend the Zoning Ordinance to reduce parking requirements for redevelopment projects that utilize an existing parking lot.

GOAL

C

ADAPTIVE REUSE OF BUILDINGS

Douglas will support the adaptive reuse and redevelopment of existing buildings and sites to support small businesses.

OBJECTIVES

1. Amend the Zoning Ordinance to remove requirements to construct additional parking in conjunction with a change in land use.

GOAL

D

MICRO-SCALE COMMERCIAL ZONE

Douglas will create a micro-scale commercial zone along Center Street from Blue Star Highway west to Ferry Street to cater to the needs of residents and users of the Beach to Bayou Trail.

OBJECTIVES

1. Amend the Zoning Ordinance and map to create a new zoning district that permits micro-scale commercial enterprises, such as ice cream shops, coffee shops, convenience stores, equipment rental, or other beach amenities on Center Street from Blue Star Highway west to Ferry Street.
2. Restrict new commercial to a mixed-use form, with a maximum of 1,200 square feet on the main floor.
3. Allow the conversion of residential homes with frontage on Center Street to commercial spaces or mixed-use buildings to promote business, while preserving the character of the area.
4. Modify parking requirements for non-residential uses.
5. Continue the pattern of on-street parking within the right of way along Center Street west of Blue Star Highway to Ferry St., as identified on Map 11, Roads.

**GOAL
E**

DOWNTOWN MIXED-USE

Douglas will carefully plan for a mix of land uses that will improve the economic viability and attract more visitors to the Downtown areas.

OBJECTIVES

1. Amend the Zoning Ordinance to restrict main floor street-facing suites to service and retail uses and require offices in rear facing and upper floor suites.
2. Assist the Downtown Development Authority (DDA) in communicating resources and tools offered by the Michigan Economic Development Corporation (MEDC) for small businesses.
3. Work with the DDA and other organizations to support the promotion of the downtown and events planned in the downtown area.
4. Carefully plan for future uses of the City Hall Dutcher Lodge that will bring economic vitality to the downtown area, while preserving its historical significance.

**GOAL
F**

BLUE STAR SOUTH COMMERCIAL CORRIDOR.

Douglas will offer opportunities for large-scale businesses in areas south of Wiley Street, by reserving those areas with frontage on Blue Star Highway for such uses.

OBJECTIVES

1. Amend the Zoning Ordinance and map to restrict C-2 zoning to only those parcels between Wiley Road and the southern City boundary.
2. Reduce the depth of existing C-2 zoning for parcels with Blue Star Highway frontage in the Blue Star South Commercial Sub Area.
3. Amend the Zoning Ordinance to restrict drive-through establishments from all zoning districts with the exception of parcels zoned C-2 and located between Enterprise Drive and 129th Avenue.
4. Amend the Zoning Ordinance to allow for light industrial uses in the C-2 Zoning District in an effort to allow businesses to be eligible for MEDC funding.

**GOAL
G**

**LAND USE
COMPATIBILITY**

Douglas will ensure the compatibility of land uses between residential and non-residential uses.

OBJECTIVES

1. Adjust the Zoning Ordinance to increase buffering and screening requirements between more intense commercial and industrial uses and residentially zoned areas and uses.

**GOAL
H**

**BLUE STAR SMALL
BUSINESS CORRIDOR**

Douglas will reserve a new corridor for small businesses to ensure appropriate future economic growth while preserving the small-town charm of Douglas.

OBJECTIVES

1. Amend the Zoning Ordinance and map to create a new zoning district for a Small Business Corridor on Blue Star Highway between Main Street to the north and Wiley Road to the South.
2. Amend the Zoning Ordinance to create standards for streetscaping within the Small Business Corridor.
3. Amend the Zoning Ordinance to allow for small-scale industrial uses within the Small Business Corridor to allow for eligibility for grant funding from the Michigan Economic Development Corporation.

GOAL
1

FORMER HAWORTH PROPERTY

Douglas will ensure that the future development of 200 Blue Star aligns with the land uses and layout of the conceptual plan that was favored by the public as part of the public engagement related to the grant funding for environmental remediation of the site in 2023.

OBJECTIVES

1. Require the rezoning of the 200 Blue Star Highway Property to Planned Unit Development (PUD) to allow for flexibility in dimensional elements.
2. Guide proposed developments to align with the desired uses and layout of the 200 Blue Star Sub-Area Plan within this Master Plan Update.
3. Restrict specific land uses on the site in accordance with the 200 Blue Star Sub-Area Plan to comply with the uses permitted per the extent of contamination remediation.



Goals to Ensure Housing Affordability and Neighborhood Preservation

GOAL A

DECREASE HOUSING COSTS

Douglas will take proactive steps to reduce housing costs while increasing the City's housing stock

OBJECTIVES

1. Amend the Zoning Ordinance to reduce minimum lot sizes in residential zoning districts.
2. Amend the Zoning Ordinance to remove the minimum floor area for dwelling units.
3. Allow multi-family developments by right in the zoning districts in which it is permitted.
4. Amend the Zoning Ordinance to allow accessory dwelling units in all districts that allow residential single-family homes.
5. Amend the Zoning Ordinance to allow homes deemed nonconforming by way of use, dimensions, or lot size, to be rebuilt after being destroyed by fire or other natural disaster.
6. Consider designating areas within the City for affordable housing and utilize a pattern book, such as the Michigan Municipal League's Pattern Book, to keep construction costs low.
7. Incorporate the multifamily design guidelines into the Zoning Ordinance and make changes to the requirements that would reduce the cost to build multifamily housing, while aligning with the character of the City and the desire for connected, walkable neighborhoods.

**GOAL
B**

PROVIDE BETTER OPPORTUNITIES FOR AFFORDABILITY

Douglas will provide opportunities for housing across all income levels.

OBJECTIVES

1. Participate in the West Michigan Regional Housing Partnership in an effort to address Douglas' housing needs.
2. Engage the public in workshops that provide educational opportunities on what affordable housing is, who it benefits, and what its costs are.
3. Market the City's economic tools and partnerships to attract developers to the City to construct workforce housing and other types of attainable housing.
4. Partner with the Tri-Community jurisdictions to plan for affordable and /or attainable housing opportunities that benefit all three.

**GOAL
C**

PERMANENT RESIDENCY

Douglas will encourage more people to seek long-term, permanent residency within the City.

OBJECTIVES

1. Seek opportunities to support seniors and maintain their connections to neighbors, families and friends, through creative residential development designs that foster aging in place without isolation.
2. Promote incentives for the development of workforce housing.
3. Design marketing materials to share with different organizations working to relocate and attract people to Douglas.
4. Explore opportunities to advertise permanent residency to people who visit Douglas.
5. Create a "housing dashboard" on the City's website to allow existing and potential residents to view data and information related to existing housing, proposed housing, and easy access to minimum requirements for new housing, as well as access to tools for incentives to create attainable housing units.

**GOAL
D**

**CHARACTER
PRESERVATION**

Douglas will preserve the character of all residential zoning districts.

OBJECTIVES

1. Allow missing middle housing in the R-1, R-2, and R-3 zoning neighborhoods that is designed to give the exterior appearance of a single-family home, while preserving the character of existing neighborhoods.

**GOAL
E**

**SHORT TERM
RENTAL CONTROL**

Douglas will address the challenges and opportunities associated with short-term rentals (STR).

OBJECTIVES

1. Adopt a policy to collect a "City accommodation tax" which would be levied on revenue generated by properties used for STR. Place dollars captured through this taxation into a fund that can be used to bolster the City's efforts to provide affordable housing.
2. Adopt additional provisions within the zoning and regulatory ordinances to provide clear procedures, standards, requirements, and restrictions for short-term rental uses, such as the posting of signage making it easier to contact STR owners.
3. Prioritize certain areas in the City for allowing the STR use of property, while delineating other areas where STRs should be prohibited.
4. Amend the Zoning Ordinance and Regulatory Ordinances to develop a lottery program to issue annual short-term rental licenses.
5. Consider the adoption of a vacancy tax on homes that are unoccupied for more than 6 months out of the year.
6. Adopt an ordinance to place a maximum ratio of short-term rental homes to homes occupied year-round, and place a maximum of licenses that can be issued annually.
7. Increase enforcement efforts to discourage unlicensed short-term rentals.

Goals to Prioritize People, Arts, and Culture



GOAL A

INCLUSIVITY

Douglas will continue to prioritize inclusivity by attracting and welcoming all people.

OBJECTIVES

1. Partner with community organizations and cultural institutions to facilitate dialogue, collaboration, outreach efforts, and events that promote understanding and inclusion across diverse communities.
2. Seek equitable representation from the City's diverse demographics on Boards and Commissions.
3. Ensure that LGBTQ+ and other diverse populations are represented with language and imagery in City communications, publications, and outreach materials.

**GOAL
B**

FAMILY-FRIENDLY

Douglas will strive to become an attractive community for families and provide needed family-based services and opportunities.

OBJECTIVES

1. Incorporate amenities in public spaces that are attractive to children, such as a water table.
2. Utilize public spaces on waterfronts for year-round events that incorporate hands-on activities for children.
3. Ensure pedestrian connectivity between neighborhoods and schools.
4. Seek opportunities to provide a community space/building for all residents.
5. Prioritize family-friendly events and amenities within the City's parks.
6. Work with the Tri-Community Parks and Recreation Board to communicate events and activities to the community and the public.
7. Look for opportunities for year-round recreation.
8. Partner with private businesses and other organizations to utilize City property for water safety education for people of all ages.

**GOAL
C**

PLACEMAKING

Douglas will foster place-making whenever possible to encourage gathering among visitors and residents from all its neighborhoods and to enhance public spaces and connectivity.

OBJECTIVES

1. Amend the Zoning Ordinance to include provisions for mobile food vendors, and to allow mobile food vendors to be stationed on private commercially zoned property for events open to the public.
2. Amend the Zoning Ordinance to add the requirement for specific active and passive recreation and gathering space amenities within all new Planned Unit Developments, condominiums, and site condominium developments.
3. Work with the DDA to implement the Tax Increment Finance Plan elements related to the improvement of public spaces that facilitate the gathering of the City's residents and visitors.
4. Work with the DDA and Harbor Authority to construct an amphitheater within Wade's Bayou, Beery Field or Douglas Marina to allow for regular concerts and other events in these public spaces.
5. Identify City-owned road end properties that can be preserved and developed as permanent "pocket parks" to preserve waterfront views and access and to provide space for passive and active recreation.

Goals for Safe and Available Public Infrastructure

CONNECTIONS BETWEEN NEIGHBORHOODS AND EXISTING REGIONAL NON-MOTORIZED PATHWAYS

GOAL A

Pedestrian and non-motorized connections will be developed and expanded between and among land uses and neighborhoods to promote safe, healthy, and attractive alternatives to vehicular travel and to reduce emissions and the reliance on parking.

OBJECTIVES

1. Amend the Zoning and General ordinances to allow the City Planning Commission to require pedestrian pathways in conjunction with development proposals that show future sidewalks as shown on Map 12, Sidewalks.
2. Create non-motorized connections between neighborhoods and areas not currently connected, such as the C-2 zoned parcels south of Wiley Road.
3. Provide incentives to businesses that promote alternative forms of transportation, such as bike racks and tool stations.
4. Partner with Safe Routes to School of Michigan to secure funding for sidewalk projects that would benefit K-12 school-age children.
5. Collaborate with representatives of Saugatuck Public Schools, DPW, City of Saugatuck and Saugatuck Township, parents, students, and other community members to form a Safe Routes to School Team.
6. Develop and implement a Safe Routes Action Plan to be eligible for funding for infrastructure projects.
7. Investigate the possibility of sidewalks on Campbell from Ferry to Lakeshore Drive and for pedestrian pathways along Lakeshore Drive.



**GOAL
B**

FUTURE ROADS

Douglas will identify areas where road connections should be implemented as part of private development design, and ensure the proper construction of all new roads.

OBJECTIVES

1. Adjust the Zoning Ordinance to add the requirement for private development to be designed to implement the “future road connections” as identified on Map 11, Roads, within this Plan.
2. Amend the Zoning Ordinance and/or the Code of Ordinances to include provisions for robust and comprehensive procedures and specifications for the construction of public roads.
3. Amend the zoning and general ordinances to require public street for all future development.
4. Prepare or update transportation, communications, water and wastewater asset management plans according to state public act guidance and standards, and add all yellow striped roads to its Major streets mileage for annual Act 51 maps submitted to the state.

**GOAL
C**

**EXISTING ROAD
INFRASTRUCTURE**

Douglas will continue to maintain the existing public road network and utilize funding and regulatory controls to wisely improve existing roads.

OBJECTIVES

- 1.** Prioritize the maintenance of Lakeshore Drive and adopt an ordinance that prohibits activities in or near the public right-of-way. that would damage or compromise the integrity of the road, unless designed by an engineer and reviewed and approved by the City Engineer.
- 2.** Update the fee schedule to add a fee to cover engineering review of residential zoning permits that involve stormwater management facilities.
- 3.** Ensure that only improved, public rights of way are being maintained by the City's Department of Public Works.
- 4.** Take advantage of opportunities to improve existing road infrastructure to alleviate heavy traffic volumes at peak times at the Wiley Road and Blue Star Highway and similarly congested intersections.
- 5.** Conduct a traffic study every five years to determine the need for future improvements based on areas of high traffic volumes during the summer months.

**GOAL
D**

UTILITIES

Douglas will ensure the availability and the capacity of public utilities for existing and future users of the system.

OBJECTIVES

1. Adopt a general ordinance that prohibits private connection water lines that connect to other private connection water lines (“spaghetti lines”).
2. Establish special assessment districts for parcels currently connected to private water lines to fund and require the connection to a distribution main to serve those parcels once improvements constructed.
3. Collaborate with the Kalamazoo Lake Sewer and Water Authority to identify the current and future needs of the water and sewer systems.
4. Prepare asset management plans for the City’s water and sanitary sewer infrastructure.
5. Adjust the Code of Ordinances to require specifications in accordance with current applicable codes and statutes for all water and sewer connections.
6. Require development agreements for subdivisions and large-scale development that outline the financial obligations of the developer and/or property owner related to required improvements or extensions to the water or sanitary sewer system necessary to accommodate the proposed development.
7. Identify areas that are not properly connected to the water or sewer system, and work with property owners to plan for remediation.

**GOAL
E**

COMMUNICATIONS

Douglas will prioritize the expansion of fiber optics into the City to bolster the quality and reliability of the internet and enhance communications infrastructure.

OBJECTIVES

1. Form partnerships with organizations and other public or private entities that will assist the City to establish a fiber optic communications network and service.
2. Adopt Small Cell Wireless (SCW) ordinances to establish regulations and allow for SCW facilities in the public right of way and on private property to reduce competition for bandwidth in concentrated areas.

**GOAL
F**

**PUBLIC
TRANSPORTATION**

Douglas will encourage the use of public transportation throughout the community.

OBJECTIVES

1. Maintain a working relationship with Interurban Transit and provide support when possible, for route expansions and servicing "park and ride" options throughout the Tri-Community area.

**GOAL
G**

SAFETY

Douglas will prioritize safety in all transportation infrastructure design and implementation.

OBJECTIVES

1. Provide opportunities to obtain public input when making changes to the existing transportation infrastructure.
2. Amend the Zoning Ordinance to create an access management overlay district in C-2 zoned parcels south of Wiley Road to reduce the number of curb cuts onto Blue Star Highway.
3. Ensure that existing pedestrian infrastructure is safe, free from obstructions and hazards, and meets Americans with Disabilities Act (ADA) standards.

Goals for a Sustainable and Resilient City

GOAL A

RESILIENT COASTAL COMMUNITY

Douglas will become a Resilient-Ready Coastal Community that will take a proactive approach to protect its sensitive lands, and be prepared to withstand and recover from flooding, beach erosion, and similar coastal hazards.

OBJECTIVES

1. Adjust the zoning map to delineate the high-risk erosion areas and critical dune areas, as identified by the Department of Environment Great Lakes and Energy (EGLE). Adopt and delineate a riparian area overlay to protect waterbodies in or adjacent to land proposed for development.
2. Form a coastal resilience committee trained by the Coastal Leadership Academy, and advise on development projects proposed along the City's shorelines.
3. Conduct a vulnerability assessment to identify gaps and recommendations for resiliency.
4. Amend the Zoning Ordinance to incorporate additional setbacks and no-build zones along the lakeshore.
5. Adopt a riparian area overlay to protect creeks, streams, and County drains within the Kalamazoo River Watershed.
6. Amend the Zoning Ordinance to restrict specific uses in areas defined as "sensitive lands"
7. Adjust the Zoning Ordinance to reduce the acreage minimum for Planned Unit Developments.
8. Consider offering a density bonus through a points system. Points awarded for clustered designs that preserve natural features, sustainable development practices, green infrastructure, and reliance upon renewable energy, etc. will allow for increased density and modification of minimum dimensional requirements such as setbacks, lot sizes, etc. of the underlying zoning district (see Table 3).

**GOAL
B**

**MINIMIZE
CONTAMINATION
EXPOSURE**

Douglas will take a proactive approach to protect the health of current and future residents and take measures to prevent and reduce exposure to contaminated soils, air, and water whenever possible.

OBJECTIVES

1. Take advantage of grant programs that assist with the environmental cleanup of Brownfields and other areas of contamination.
2. Adjust the Zoning Ordinance to require environmental assessments for site plan review applications for development in areas of known contamination.
3. Implement land use controls and restrictions to prevent exposure to contaminated soils, water, and air.
4. Amend the Zoning Map to show locations of known contamination.

**GOAL
C**

**SOURCE WATER
PROTECTION**

Douglas will ensure the protection of groundwater that is sourced from within the City.

OBJECTIVES

1. Partner with Kalamazoo Lake Sewer and Water Authority to re-activate the Wellhead Protection Program within the Tri-Communities.
2. Amend the Zoning Ordinance to create a Wellhead Protection overlay district and include the delineation of each wellhead protection zone on the zoning map.
3. Prohibit land uses that have the potential to contaminate groundwater in wellhead protection overlay zones.

GOAL
D

**STORMWATER
MANAGEMENT**

Douglas will ensure responsible and sustainable stormwater management for all development types.

OBJECTIVES

1. Amend the Zoning Ordinance to incorporate the requirement to meet the Allegan County Drainage Commission standards for stormwater management for all site plan reviews.
2. Incentivize the incorporation of sustainable stormwater practices using a points system for all new residential developments proposed as a Planned Unit Development (PUD).
3. Develop provisions in the Zoning Ordinance to link landscaping requirements with stormwater management designs when required within the ordinance.
4. Partner with the Kalamazoo River Watershed Council or similar groups to hold workshops for residents on sustainable stormwater management practices at home, such as rain barrels, rain gardens, green yard practices, and native plant landscaping.
5. Consider the establishment of special assessment districts to fund areas in need of stormwater management.
6. Coordinate with Allegan County to identify priority areas of concern related to maintenance of County drains within the City.

**GOAL
E**

INFRASTRUCTURE

Douglas will promote climate-resilient infrastructure for public and private development and facilities.

OBJECTIVES

1. Amend the Zoning Ordinance to add lighting provisions that align with Dark Sky Lighting Principles.
2. Amend the Zoning Ordinance to require EV-ready parking spaces in new developments
3. Provide incentives for installing EV charging stations, such as a reduction in required parking spaces for new development.
4. Install bike racks in public spaces and require installation in new commercial developments to encourage travel by bike.
5. Explore funding options to install bike repair stations in at least two locations along the Beach to Bayou trail.
6. Adjust the Zoning Ordinance to revise sections related to on-street parking to add parking maximums and consider user-driven required parking quantities to reduce the amount of impervious surfaces in the City.
7. Explore public-private partnerships to bring additional EV infrastructure to the City, such as EV charging stations and roadways.



**GOAL
F**

TREES

Douglas will continue to prioritize the preservation of trees within the City limits.

OBJECTIVES

1. Enhance the Tree Protection and Preservation zoning requirements to provide acceptable locations for planting that do not compromise public utilities.
2. Enhance the Tree Protection and Preservation zoning requirements to require a tree inventory on site plans, and require re-planting of at least 50% of the trees that must be cut for the development of a parcel.
3. Incorporate an acceptable native species tree list into the zoning ordinance as recommended by the Michigan Department of Natural Resources (MDNR).
4. Amend the Zoning Ordinance to incentivize the preservation of heritage trees when land is proposed for development.

GOAL
G

WATERFRONT PRESERVATION

Douglas will focus on the environmental remediation of the waterfront and protect the shore for passive recreation uses.

OBJECTIVES

1. Revise the future land use map to designate conservation and open space uses for waterfront areas encumbered with wetlands and/or floodplains.
2. Encourage low-impact recreational activities that allow people to enjoy waterfront areas without causing harm to the environment.
3. Encourage waterfront land owners to place lands in conservation easements to preserve waterfront land.

GOAL
H

VIEW PRESERVATION

Douglas will preserve the existing views of Douglas Harbor and Kalamazoo Lake.

OBJECTIVES

1. Amend the zoning map to create a view preservation overlay district and identify parcels that are subject to restrictions within the overlay.
2. Amend the Zoning Ordinance to create a view preservation overlay district that restricts the height of buildings to one story and maintain minimum building separations and strategic placement of buildings to allow views to be maintained between buildings.
3. Develop a purchase of development rights ordinance that allows the City to purchase development rights from parcels owned by willing participants, and allows those rights to be sold to other property owners.

GOAL

I

SUSTAINABILITY PLAN

Douglas will develop a sustainability plan.

OBJECTIVES

1. Form a sustainability committee comprised of community members to lead sustainability initiatives through partnerships with local businesses, schools, neighborhoods, and parks.
2. Engage the public and sustainability experts to develop a sustainability plan focused on realistic goals for the City of Douglas to become sustainable.
3. Focus on reducing emissions, increasing water usage efficiency, increasing renewable energy usage, waste reduction, and green infrastructure on City-owned property, buildings, vehicles, and facilities.
4. Ensure improvements to City owned buildings align with environmentally sustainable practices.

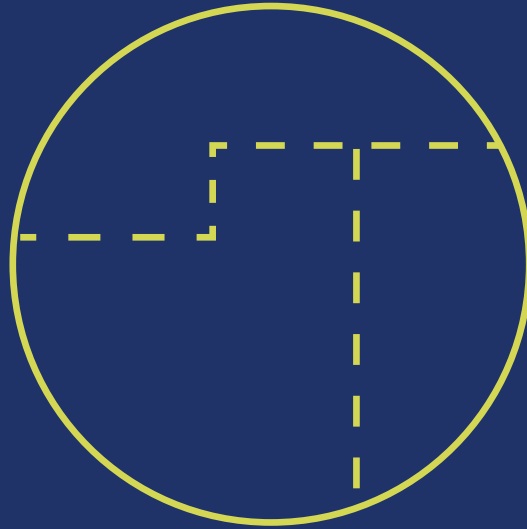


TABLE 3: SAMPLE PUD ELIGIBILITY CRITERIA

CRITERIA	POSSIBLE POINTS
<p>1. Mixed-use development with residential and non-residential uses or a variety of building type with effective transitions between higher and lower density uses, and/ or between non-residential and residential uses; or allowing incompatible adjacent land uses to be developed in a manner that is not possible using a conventional approach.</p>	<p>1</p>
<p>2. Pedestrian/transit-oriented design with buildings oriented to the sidewalk and parking to the side or rear of the site.</p>	<p>3</p>
<p>3. Preservation, enhancement, or restoration of natural resources (slopes, wetland areas, water views, etc.</p>	<p>3</p>
<p>4. Preservation or restoration of significant or historic structures or places.</p>	<p>3</p>
<p>5. Provision of public places, community features, internal non-motorized trails, or recreational amenities.</p>	<p>3</p>
<p>6. Efficient consolidation and/or site planning of poorly dimensioned parcels or property with challenging topography.</p>	<p>2</p>

TABLE 3 CONT'D: SAMPLE PUD ELIGIBILITY CRITERIA

CRITERIA	POSSIBLE POINTS
7. Redevelopment of under-utilized or blighted commercial or industrial properties.	2
8. Mitigation of adverse impacts on public facilities (such as street improvements).	1
9. Significant use of sustainable building and site design features such as stormwater filtration landscaping, low-impact stormwater management, optimized energy performance, on-site renewable energy, passive solar heating, use of reused/ recycled/ renewable materials, indoor air quality mechanisms or other elements identified as sustainable by established groups such as the US Green Building Council (LEED) or ANSI National Green Building Standards.	3
10. Significant preservation of large contiguous open spaces, stands of mature trees, woodlands, and/or forested areas.	3
11. Provision of off-site improvements reasonably related to the proposed PUD.	1
12. Provision of perimeter trails consistent with the Tri-Community Parks and Recreation Master Plan.	3



CHAPTER 7:

FUTURE LAND USE

Future Land Use

This Plan establishes desirable land use patterns to guide growth and foster the preservation of the small-town charm in the City for the next decade.

The Future Land Use Plan for the City has been thoughtfully developed by integrating key categories that address various aspects of growth and community well-being.

The future of land use designations in Douglas are a compilation of descriptions and recommendations for future development, preservation of sensitive lands, views, character, and identity. It also serves as an overall framework for the management and regulation of residential growth, future development, and desired housing forms. This chapter will be used by the City Planning Commission and City Council as a basis for evaluating rezoning requests.

Twelve (12) future land use designations have been created and represent the future vision of land use in the City. Each of these land use categories have evolved in their own way over time throughout the City. The community survey results would reveal that the residents and stakeholders care deeply about the local economy, availability of housing for all incomes and protecting the City's natural features.

Finally, the land use vision implements the goals and objectives of the five themes addressed in this Master Plan Update:

1. Sustainable and Thriving Economy
2. Housing Affordability and Neighborhood Preservation
3. Priorities for People, Arts and Culture
4. Safe and Available Public Infrastructure
5. Sustainability and Resiliency

Suburban Residential

Compact Residential

Urban Residential

Residential Mix

Waterfront Residential

Blue Star South Highway Commercial

City Center Commercial

Blue Star Small Business Corridor

Harbor Commercial

West Center Commercial

Light Industrial

Parks / Open Space

Suburban Residential (4 units/acre density maximum)



INTENT:

To address the need and desire for single-family development in a low-density suburban pattern. Lakeshore properties should maintain views by having generous setbacks and low building heights. Two-unit dwellings may be appropriate for new development if the density does not exceed a maximum of four (4) dwelling units per acre.

DESIRED BUILDING TYPES:

- Single-family detached house
- Two-family homes
- Accessory dwelling units (ADU)
- Civic buildings (schools, churches, etc.)

Compact Residential (10 units/acre density maximum)



INTENT:

This designation is intended to fulfill the need for a variety of housing forms that create opportunities affordability for varied income levels. By providing these opportunities, people can both work and live in the same community. Varied housing forms in this designation should accommodate and support a variety of living arrangements, including but not limited to seniors, families, couples, and individuals. New and existing neighborhoods should be well connected and walkable, offer a mix of densities and appeal to a broad range of incomes. Pedestrian connections to schools and existing commercial corridors should be prioritized.

DESIRED BUILDING TYPES:

- Single-family detached homes
- Two, three, and four-unit missing middle housing forms
- Apartments
- Townhouses/row houses
- Tiny homes and Cottage Courts (homes with a main floor between 500 and 800 square feet)
- Accessory Dwelling Units



Urban Residential (up to 6 units per acre)



INTENT:

To preserve the existing character of the original Douglas Plat immediately north and south of Center Street and the City's downtown, as well as the areas between South Street and Wiley Road. This designation will set the design and housing form expectations for undeveloped areas between Wiley Road and South Street, with a continuation of the traditional urban residential character and style. Allowing additional housing forms in these older neighborhoods and undeveloped areas will allow for a broader range of price points and affordability to help address this need in the City.

DESIRED BUILDING TYPES:

- Detached Single-Family Homes
- Missing Middle 2-3-unit Homes
- Retrofit 2-unit Homes
- Accessory Dwelling Units



Residential Mix (up to 10 units per acre)



INTENT:

The intent of this designation is to provide for a variety of housing forms that provide higher vertical densities to fit the varied lifestyles of the people that are attracted to the City of the Village of Douglas. Live-work units will enhance convenience, economic growth, sustainability, while fostering social interaction and preserving local character. This designation aims to serve as a transition area between the more intense commercial uses along Blue Star Highway and traditional and suburban residential neighborhoods.

Non-residential uses in the Residential Mix designation may include small-scale retail, small-scale eating and drinking establishments, maker spaces and art-galleries, personal service establishments, such as salons, and professional and support offices.

DESIRED BUILDING TYPES:

- Single-family detached house
- Two, Three and Four-Unit Missing Middle Housing Forms
- Live-work units
- Townhomes
- Apartments

Waterfront Residential (Density Varies)



INTENT:

To provide for appropriate scaled residential uses on various properties having frontage on Kalamazoo Lake and Wade’s Bayou. Family residential uses which abut Kalamazoo Lake and Wade’s Bayou. The eastern areas of this designation along Ferry Street in close proximity to the marina, and housing designs should complement the natural waterfront setting of the area. Lands in this designation are not intended for non-residential uses, such as marinas and boat storage.

Lands along Wade’s Bayou are largely built out, however, there is potential for redevelopment of some existing residential home site along Washington Street. Development in these areas will be encouraged to preserve views of the water bodies and restricted from disturbing any environmentally-sensitive areas.

DESIRED BUILDING TYPES:

Wade’s Bayou frontage:

- Single-family detached homes

Kalamazoo Lake Frontage and surrounding area:

- Single-family detached homes
- Townhomes
- Apartments
- Tiny homes/cottage courts

Blue Star South Highway Commercial



INTENT:

Lands in this designation are intended to support land uses that will provide goods and services to meet the needs of the larger Tri-Community Area, as well as convenience and hospitality uses near the interstate entrance and exit ramps. This future land use designation consists of parcels with frontage on Blue Star Highway, south of Wiley Road to the southern City boundary. Appropriately scaled businesses would not exceed a 50,000 a square foot building footprint.

Curb-cuts on Blue Star Highway should be carefully considered, and shared with existing curb-cuts when possible. New development should be encouraged to share parking with existing uses to reduce unnecessary paved areas.

DESIRED BUILDING TYPES AND USES:

- Maximum building footprint of 50,000 square feet
- Retail, Hospitality, Personal Service and Office uses
- On-Site Light Manufacturing

City Center Commercial



INTENT:

To address the desire for an identifiable focal point of the City, and provide a walkable mixed-use development pattern where residents from adjacent neighborhoods can obtain goods and services as well as provide for a place to attract those from outside the City. As the focal point of the City, the historic downtown corridor along Center Street between Blue Star Highway and the Water Street will continue to serve as a place to gather and greet friends, neighbors, visitors, and business owners. The City is encouraged to continue to hold City-sanctioned events, parades, and other types of public gatherings along this corridor.

DESIRED BUILDING TYPES AND USES:

- Mixed-use buildings (ground floor commercial/residential upper floors)
- Flex buildings
- Two-story maximum height

Blue Star Small Business Corridor



INTENT:

This future land use designation is intended to continue the character and small scale of business and mixed uses onto Blue Star Highway immediately north and south of Center Street. Buildings associated with uses in this designation would not exceed a 10,000 square foot building footprint. A mix of residential and commercial uses are encouraged, with commercial uses on the main floor and residential uses on upper floors. Sites should be designed to place buildings and outdoor elements such as seating, art displays, and gathering spaces closer to the street where feasible, and along pedestrian pathways such as the Blue Star Highway trail to encourage traffic calming and pedestrian safety. Parking areas should be placed behind new development when possible. Strip commercial uses should be phased out and avoided in this area.

The 200 Blue Star Highway parcel (former Haworth site) is located within this designation. Land uses and site design for this sub-area are further detailed in Chapter 8, along with the conceptual design that was favored by the public.

DESIRED BUILDING TYPES AND USES:

- Mixed-use with commercial on ground floor with street frontage limited to 2 stories in height
- Outdoor gathering spaces
- Small-scale retail, personal service establishments, and eating and drinking establishments
- Small-scale boutique hotels
- Indoor and outdoor recreation uses
- Mobile food vending.

Harbor Commercial



INTENT:

This designation envisions a vibrant, community-focused area that blends the natural features of Kalamazoo Lake and Lake Michigan with the economic vitality of small-scale, water-oriented businesses. This designation is intended to support local commerce while maintaining the character and charm of the City's waterfront. Lands in this designation should be carefully planned to reduce the environmental impact on the waterfront, wetlands, and other sensitive areas. Public and private uses are encouraged to occupy existing lands, buildings, docks and other creative areas to encourage gathering, sense of place, and access to the waterfront. Policies from this Plan, as well as the Waterfront Master Plan should be considered for proposed private development and expansion of existing uses within this designation. Creative parking solutions should be encouraged in this

designation to ensure the efficient use of land. Views of the waterfront should be preserved by limiting the height of buildings associated with new development to one story.

DESIRED USES:

- Marinas and boardwalks
- Bait and tackle shops, and other small-scale retail
- Dining establishments that offer lake views and seasonal outdoor seating
- Limited residential uses in creative form
- Temporary or seasonal uses such as mobile food vendors and boat rentals
- Public uses such as a public boat launch or park

FIGURE X: FINAL CONSENSUS PLAN FROM 2016 CITY OF THE VILLAGE OF DOUGLAS WATERFRONT MASTER PLAN



The 2016 Waterfront Master Plan provides a vision for the waterfront as desired by the public through extensive community engagement efforts. Some of the goals of the Waterfront Master Plan have been achieved, such as a public marina, which is now located at the north end of Washington Street (Douglas Marina). Other goals were associated with a specific plan for the City to acquire the Tower Marine and Swingbridge properties. Because this is not feasible, due to the Swingbridge property being developed and the Tower Marine property being under new ownership (Safe Harbor), the City should plan for an expansion of the marina property that incorporates the goals that are still feasible from the 2016 Waterfront Master Plan, while implementing the goals and policies of this Master Plan Update to the extent feasible. The Harbor Commercial future land use designation is developed to incorporate both.

Some of the objectives in the "Consensus Plan" as shown in Figure X should continue to be honored, though it is unlikely for the amenities desired for this area to be fully funded by the City.

West Center Commercial



INTENT:

To allow for a mix of residential and small-scale commercial uses intended to serve adjacent neighborhoods, users of the Beach to Bayou Trail, and Lake Michigan beach goers. This future land use designation would allow for the retrofitting of ground-floor commercial in existing residential buildings and residential uses on main floors behind storefronts and on upper floors. Other uses may include live-work units, recreation service uses, micro-scale manufacturing and associated retail, small-scale retail, eating and drinking establishments, personal service establishments, professional and support offices. Other residential uses that would be ideal in this area are single and two-family homes, and retrofit of single-family homes to two- or three-unit missing middle homes.

DESIRED BUILDING TYPES:

- Retrofit mixed uses within existing homes with the option for commercial on the main floor and residential on upper floors and behind storefronts
- Small-scale service, retail, rental, and eating and drinking establishments that cater to surrounding residential neighborhoods, beach-goers, and users of the Beach to Bayou Trail
- Micro-scale manufacturing with associated on-site retail
- Live-work units
- Single and two-family homes.

Light Industrial



INTENT:

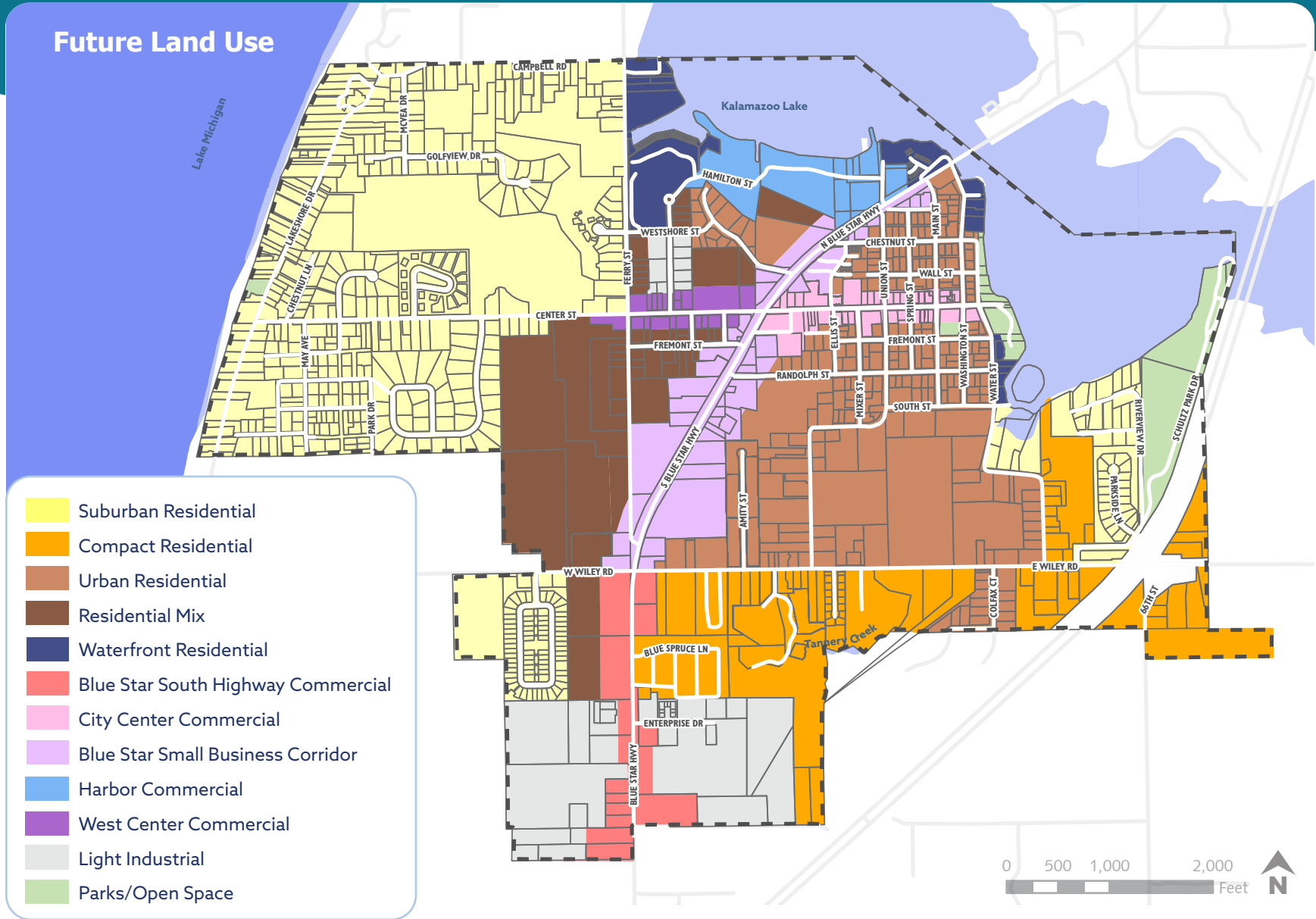
To provide employment opportunities for area residents as well as manufactured goods and storage for the Greater Tri-Community Area. The designation is also intended to provide for small-scale industrial activities, research and development operations, shipping establishments, offices, business incubators, educational institutions, or other similar light industrial uses. Light Industrial areas may include limited retail, office condominiums, and other such uses that may support employment and workers.

These uses are best suited in the south end of the City, on parcels not having direct frontage on Blue Star Highway. New industrial uses in this area should intentionally be located in areas that will not have a negative impact on nearby sensitive lands.

Light industrial uses that are considered appropriate on Hamilton Street, south of Westshore Street, shall be limited to those within roofed building walls that support boat storage and repair. Industrial uses along Hamilton Street should also maintain or establish ample buffering and screening along residentially zoning districts and uses.



MAP 13: 2024 FUTURE LAND USE





Zoning Plan

Section 33, (2), (d), of the Michigan Planning Enabling Act (Act 33 of 2008) requires that Master Plans adopted after September 1, 2008 include a Zoning Plan that explains how future land use categories in a Plan relate to the zoning districts incorporated in a community's Zoning Ordinance. The following table relates to the future land use categories with the City's zoning districts.

In considering a request to rezone property in Douglas, the Planning Commission shall consider the future land use map and the future land use descriptions provided in this plan. The Zoning Plan table shall be used to evaluate the degree to which the proposed rezoning is consistent with this plan, together with an evaluation of the specific request. The Planning Commission will also consider whether the proposed site may be reasonably used as it is currently zoned, whether the proposed site is an appropriate location for any and all of the land uses that may be permitted within the requested zoning district, and any potential detrimental impacts on the surrounding properties that could result from the proposed rezoning.

Due to the structure of the Zoning Ordinance, the Planning Commission and City Council should pay particular attention to any and all uses permitted in a zoning district as well as any uses that may be permitted in a less restricted or intense zone. In all cases, the Zoning Plan shall be applied as a guideline for the Planning Commission subject to the appropriate application of the discretionary authority permitted to the Planning Commission and the City Council by statutory authority, case law, and good planning practice. Nothing in the Zoning Plan will preclude the Planning Commission and the City Council from considering amendments to this Master Plan to better serve the public interests of the community.

FLU Designation	Primary Compatible Zoning District	Potentially Compatible Zoning District	Max. Residential Density	Desired Housing Forms	Necessary Zoning Ordinance Amendments for FLU implementation
Suburban Residential	R-2	R-1, R-3	4 units per acre	<ul style="list-style-type: none"> Single Family Homes Accessory Dwelling Units 	<p>Amend the R-1 district to:</p> <ul style="list-style-type: none"> Allow for accessory dwelling units Reduce minimum floor areas Reduce minimum lot sizes Allow for duplex homes when maximum density does not exceed 4 units per acre Include design standards for duplex homes
Compact Residential	R-5	R-6, R-3 (north of Wiley Road)	10 units per acre	<ul style="list-style-type: none"> Single-Family Homes Two, Three, & Four-unit Missing Middle Homes Apartments Cottage Courts Townhomes Mobile homes (only in R-6) 	<p>Amend the R-6 district to:</p> <ul style="list-style-type: none"> Reference the Mobile Home Commission Act and align definitions and regulations with the Act. <p>Potential Amendment: To create a new zoning district that allows for cottage courts and other types of single-family homes on reduced minimum lot sizes</p>
Urban Residential	R-3	R-1, R-2	6 units per acre	<ul style="list-style-type: none"> Detached Single-Family Homes Missing Middle 2-3-unit Homes Retrofit 2-unit Homes Accessory Dwelling Units 	<p>Amend the R-3 District to:</p> <ul style="list-style-type: none"> Reduce minimum floor areas Modify the intent of the zoning district Create design standards for missing middle housing forms Allow for the conversion of a single-family home to a two-family home, when certain criteria are met Include design standards for missing middle 2- or 3-unit homes. <p>Amend R-1 and R-2 Districts to:</p> <ul style="list-style-type: none"> Allow Accessory Dwelling Units

FLU Designation	Primary Compatible Zoning District	Potentially Compatible Zoning District	Max. Residential Density	Desired Housing Forms	Necessary Zoning Ordinance Amendments for FLU implementation
Residential Mix	R-5	R-1	10 units per acre	<ul style="list-style-type: none"> • Single-family detached homes • Two, Three and Four-Unit Missing Middle Homes • Live-work units • Townhomes • Multifamily dwelling units • Accessory Dwelling Units • Workforce Housing 	<p>Amend the R-5 District to:</p> <ul style="list-style-type: none"> • Create standards for cottage courts and tiny home communities • Create design standards for missing middle housing forms • Amend and codify the Multi-family Design Guidelines to establish clear design standards • Create design standards for live-work units and live-work developments • Limit locations of live/work units to yellow striped roads. • Allow Accessory Dwelling Units • Establish incentives for the development of workforce housing.
Waterfront Residential	R-4	R-2, -3			

FLU Designation	Primary Compatible Zoning District	Potentially Compatible Zoning District	Max. Residential Density	Desired Housing Forms	Necessary Zoning Ordinance Amendments for FLU implementation
City Center Commercial	C-1	N/A	To be set by site constraints and parking requirements for residential uses	Vertical mix of commercial and residential – ground floor residential permitted only in spaces without street frontage; residential on upper floors, not to exceed 2 stories	<p>Amend the C-1 district to:</p> <ul style="list-style-type: none"> Limit building heights to 2 stories
Blue Star South Highway Commercial	C-2	N/A	N/A	N/A	<p>Amend the C-2 District to:</p> <ul style="list-style-type: none"> Add access management provisions Limit building footprints to 50,000 square feet or less
Blue Star Small Business Corridor	New Zoning District Needed	C-1	To be set by site constraints and parking requirements for residential uses	<p>200 Blue Star:</p> <ul style="list-style-type: none"> Vertical Mix of commercial and residential Live-work units Apartments Townhomes <p>All other properties:</p> <ul style="list-style-type: none"> Vertical Mix of commercial and residential 	<p>Create new zoning district that achieves the following:</p> <ul style="list-style-type: none"> Building footprint not to exceed 10,000 square feet Establish minimum design standards for parking, street-scaping, gathering spaces, and pedestrian pathways Limit permitted uses to low intensity, small scale commercial uses that mirrors the character of the Center Street Prohibit drive-through facilities Establish minimum lot sizes consistent with the C-1 Allow for shared parking arrangements No minimum floor areas

FLU Designation	Primary Compatible Zoning District	Potentially Compatible Zoning District	Max. Residential Density	Desired Housing Forms	Necessary Zoning Ordinance Amendments for FLU implementation
Harbor Commercial	New Zoning District Needed	N/A	To be set by site constraints and parking requirements for residential uses.	Limited residential uses when the housing form is innovative.	<p>Create a new Harbor Commercial Zoning district that achieves the following:</p> <ul style="list-style-type: none"> • Encourages the adaptive reuse of historic landmarks for commercial use • Allow theme-based vending in conjunction with waterfront uses (such as mobile food vendors) • Set criteria to allow for limited innovative and creative residential uses • Allow for uses such as marinas, small-scale retail such as recreational equipment rental and bait shops, service and dining uses, public boat launch and/or parks • Restrict structure heights and widths to preserve views • Encourage the efficient use of land by considering the reduction in the required parking if certain criteria are met, such as shared parking, shuttle use, valet, etc. • Incorporates public access to the waterfront areas. • Prioritizes the preservation and protection of riparian areas along Kalamazoo Lake and limits the development of lands within the floodplain. • Establish spacing and placement standards for buildings to prevent staggering that blocks the viewshed

FLU Designation	Primary Compatible Zoning District	Potentially Compatible Zoning District	Max. Residential Density	Desired Housing Forms	Necessary Zoning Ordinance Amendments for FLU implementation
West Center Commercial	New Zoning District Needed	N/A	6 units per acre	<ul style="list-style-type: none"> Retrofit mixed uses within existing homes Live-work units Single-family homes Duplex homes 	<p>Create a new West Center Commercial Zoning District that achieves the following:</p> <ul style="list-style-type: none"> Allows the conversion of a single-family home to main floor commercial and residential behind storefronts and on upper floors. Allows micro-scale service, retail, rental, and dining uses, as well as micro-scale manufacturing with associated on-site retail
Light Industrial	L-1	C-2 (South of Wiley Road ONLY)	N/A	N/A	<p>Amend the L-1 district to:</p> <ul style="list-style-type: none"> Regulate the location of certain land uses that have a higher potential for contamination, to keep away from sensitive lands.
Parks/Open Space	Create New Zoning District	N/A	N/A	N/A	<p>Create a Parks and Open Space district that achieves the following:</p> <ul style="list-style-type: none"> Allows specific outdoor recreation land uses, both public and private Prohibits development of sensitive lands Allows for public uses, such as boat launches, marinas, parks, amphitheaters, sports complexes, etc.





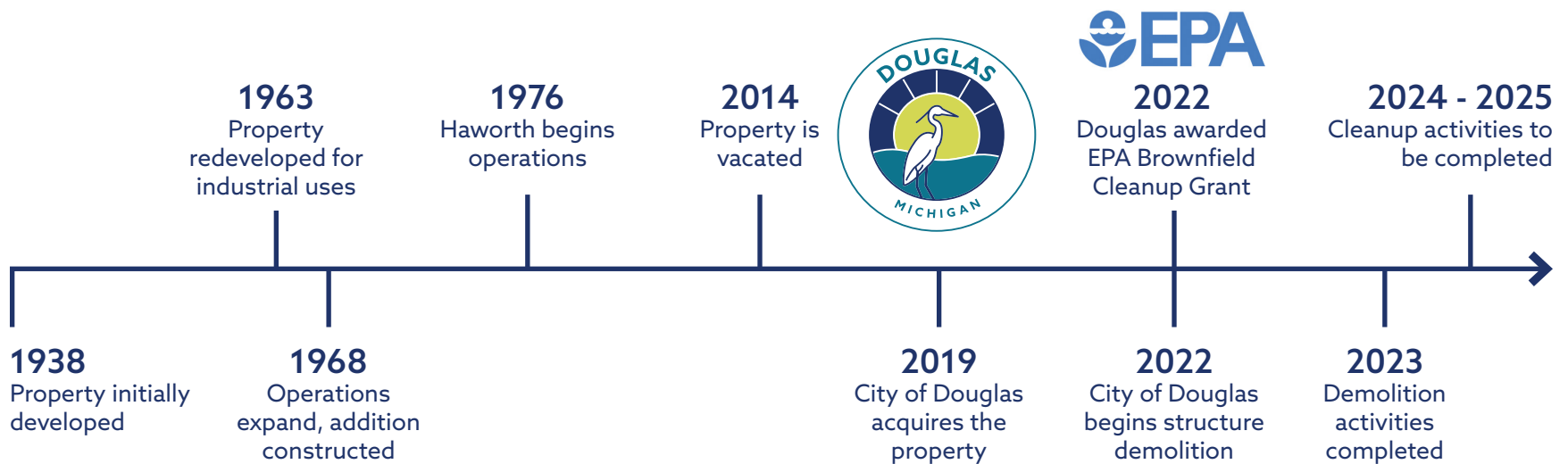
CHAPTER 8:

200 BLUE STAR SUB AREA PLAN

Background

The 200 Blue Star Highway site was home to a large furniture manufacturing building that was vacated in 2014. The land was donated to the City in 2019, and the building was demolished in 2022 as a result of environmental assessments determining the site was contaminated with chemicals such as PCBs.

In 2022, the City of Douglas hired PM Environmental to lead the facilitated process to apply for the EPA Brownfield Cleanup grant to remediate and redevelop the site, in particular the portions of the site that are most afflicted by pollutants. The City was awarded the \$500,000 grant, and as a part of the clean-up process, the City sought community buy-in for the future land uses on the property and conducted extensive public engagement efforts in the form of an online survey and a public open house to better understand what the public desired for the future of the site. The level of clean-up was also determined by the future land use of the different areas of the property.



The online survey garnered 662 responses to questions that gathered feedback on demographics, desired land uses, and preliminary concept designs. The public open house was attended by around 25-30 people, in which participants were provided presentations, an informational poster, and the opportunity to interact with visual preference boards that sought input on desired housing forms and desired work/play options. The presentation provided background about the site, the grant process, the design concepts, and next steps. Participants were encouraged to share feedback on the future of the site with the environmental and planning consultants.



WELCOME!
DOUGLAS
MICHIGAN

200 BLUE STAR HIGHWAY VISIONING

Why are we here today?

- » The City was awarded a \$500,000 clean-up grant to address the **PCB (polychlorinated biphenyl)** contamination at the former industrial facility at 200 Blue Star Highway.
- » Preferred **site uses** need to be identified to facilitate the preparation of a cleanup work plan.
- » We need **your help** exploring land use and redevelopment alternatives.

What's on the agenda?

- » **Event Time: 6 pm to 8 pm**
- » This is an open house style event. You can come and go as you please.
- » You are encouraged to move around the room, ask questions, learn about the project, share your ideas, and participate in the activities.
- » **Informational Presentation.**
 - 6:10 pm
 - 7:10 pm

The same presentation will be offered twice throughout the evening.



200 Blue Star Hwy. Location

DESTINATION REFERENCES

- 1 Douglas Beach Park
- 2 Douglas River Beer Barrel
- 3 Visitor's Center
- 4 Berry Field
- 5 Post-Industrial Market
- 6 Walk's Run National Park
- 7 Schulte Park
- 8 Downtown



CLEAN UP PLANNING

1 YEAR

- Quality Assurance Project Plan
- Endangered Species Act Section 7 Review
- National Historic Preservation Act Determination
- Analysis of Brownfield Cleanup Alternatives
- EPA TSCA Work Plan
- Decision Document
- Project Bids and Specifications
- Davis-Bacon Requirements

**Completed/Submitted*

CLEANUP ACTIVITIES

- Landfill approval
- Public Notification
- Verification Sampling
- Soil and Concrete Removal, Transport and Disposal
- Verification Sampling
- Documentation of Cleanup Activities
- TSCA Reporting
- Davis-Bacon Compliance

Land Use Recommendations and Ferry Street Relocation

The final recommendation for the site aims to balance the desires of the community and the required clean-up efforts. Housing, commercial, and green spaces were expressed as being important features by participants in the public engagement portion of the development of the sketch plan. The recommended plan for the site combines housing, including mixed-use housing, with a linear park for public gathering, an enhanced and realigned Ferry Street, and connections to non-motorized facilities.



200 BLUE STAR HIGHWAY
DOUGLAS, MI 49406
**ILLUSTRATIVE
CONCEPT PLAN**
02.06.24

Highlighted in yellow is the area with high concentration of PCBs (Polychlorinated biphenyls) contamination.

The clean-up required by the EPA will be determined by the desired use(s).



QUICK CONCEPT STATS

Parcel Size = 7.2 acres

Linear Park Size = 0.5 acres

Proposed Trees = +157 trees

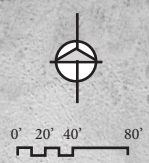
- Reforested Buffers = ±0.7 acres

Potential Total Dwelling Unit Range = 46 to 92 units

Total Commercial Space = 18,000 square feet

Total Parking = 174 spaces

- Off-street = 88 spaces
- On-street = 86 spaces



A PLACE TO LIVE AND PLAY

Balance is key to this concept and focuses on many questions posed by the community such as filling the need for housing but respecting the commercial nature of Blue Star Highway; providing ample greenspace while acknowledging the necessity for grey elements like buildings, drives, and sidewalks; including sufficient parking but embracing the walkable nature of the community; and the desire for public spaces that provide public benefits while realizing that the property needs to have taxable value to help complete the contamination clean-up.

Through this design, the vacant 200 Blue Star Highway property realizes that balance and is transformed into a lively place and verdant landscape. Open space is preserved throughout the site in the form of courtyards, reforested buffers, large setbacks, and a central green. A linear park bisects the property, connecting all the way from Blue Star Highway to Ferry Street. Spaces for food trucks, picnicking, fire places, and movies in the park are all imagined as potential programming, with large, flexible open greens for gathering and passive recreation.

Parking is available both on-site and on the street. An improved streetscape to accommodate sidewalks, shade trees, and parallel parking is imagined on Ferry Street along with a proposed road that includes nose-in parking on the property's north end. This is balanced with the desire to embrace the walkable and bikeable nature of Douglas. Acknowledging the proximity of the site to

both downtown and the Blue Star Bike Trail, sidewalk and trail connections are illustrated throughout the design, connecting to existing non-motorized infrastructure.

Mixed use buildings line the commercial corridor and provide space for business, keeping a consistent character with the street. Alternatively, these units could be constructed in a live/work format where a tenant lives and runs a business in the same space. Businesses that differ from the offerings of downtown should be encouraged to create interest and variety, lessening conflict with exiting establishments. Health, wellness, and recreation-oriented businesses could provide a benefit to the area, as past studies have indicated a gap in the market and a desire for more community center-like features.

Small-scale, multi-family housing is centrally located on the property and acts as a transition from lower density residential to mixed and commercial uses. These buildings frame the linear park, creating a sense of enclosure and a delineation of private and public spaces. Courtyards are placed between the buildings to enhance views and further provide common elements. Senior living or affordable apartments in these spaces would help to fill the need for housing in the community. Positioned in an ideal location near downtown, recreational assets, schools, and employers, this residential component has the potential to draw more long-term residents to the Douglas community.



CHAPTER 9:

IMPLEMENTATION



Action Plan

The following tables provide a framework for putting the goals of this Plan into action.

Each theme contains the goals as described in Chapter 6, Goals and Objectives, along with the key tasks for implementation of the goals. It also lists the public body, organization, agency, staff, or other party that would lead, provide approvals, facilitate, or advocate for those key implementation tasks. Finally, the Action Plan table provides a timeframe for tasks to be completed. The timeframes include short, mid, long-term, and ongoing, and are further defined below.

**SHORT-
TERM**

Within 2 years

**MID-
TERM**

Within 5 years

**LONG-
TERM**

Within 20 years

ONGOING

Throughout the life of the plan









A Sustainable Thriving Economy

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Bolstering harbor commercial activities	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
Efficient land uses	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
Adaptive reuse of buildings	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
Implementation of a Micro-Scale Commercial Zone on Center Street, West of Blue Star Highway	Zoning Ordinance and map amendments	Planning Commission / City Staff	● MID-TERM
	Extend pattern of angled on-street public parking to Ferry Street	DPW / City Manager / City Council	● LONG-TERM
Planning and marketing the Mixed Uses in the Downtown Areas for the Improvement of Economic Viability	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
	Establish marketing tools to showcase the downtown areas	DDA/MEDC	● SHORT-TERM
	Promote additional events in the downtown	DDA/Private organizations/City Council	● SHORT-TERM
	Be selective with the future uses of the City Hall Dutcher Lodge building	City Council	● LONG-TERM
Blue Star South Corridor planning for large scale businesses south of Wiley Road	Zoning Ordinance Amendments	Planning Commission / City Staff MEDC	● MID-TERM
Planning for Land Use Compatibility	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Establish a Blue Star Small Business Corridor	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
	Partnership with MEDC for grant funding of small-scale manufacturing	City Staff/MEDC	● SHORT-TERM
Redevelopment of the 200 Blue Star Property	Zoning Ordinance and map amendments	Planning Commission / City Staff	● MID-TERM
	Environmental Remediation	EGLE Brownfield Authority Consultants	● SHORT-TERM
	Property Sale with conditions to adhere to subarea plan	City Council / City Staff	● MID-TERM
	Alignment of proposed land uses with those outlined in the subarea plan	Planning Commission / City Staff City Council Private developer	● LONG-TERM



Ensuring Housing Affordability, Availability, and Neighborhood Preservation

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Decrease Housing Costs to Increase Housing Stock	Zoning Ordinance Amendments	Planning Commission / City Staff	 MID-TERM
	Utilization of a Pattern Book for efficient and pre-approved construction designs	City Staff MML Consultants	 MID-TERM
	Codify and modify the Multifamily Design Guidelines	Planning Commission / City Staff	 SHORT-TERM
Provide Better Opportunities for Affordability	Participation in Regional Housing Partnerships	City Council City Manager Consultants	 SHORT-TERM
	Hold workshops to educate the public on housing related issues	City Staff	 SHORT TO MID-TERM
	Market economic tools and partnerships to attract developers to construct workforce housing	City Staff City Council Consultants MSHDA MEDC	 MID-TERM
	Partner with Tri-Communities to plan for housing affordability options that benefit all three communities	City Staff Saugatuck Township City of Saugatuck Consultants	 MID-TERM
Preserve the historic residential character in all neighborhoods	Zoning Ordinance Amendments	Planning Commission /City Staff	 MID TO LONG-TERM









Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Encourage Long-Term Permanent Residency	Zoning Ordinance Amendments	Planning Commission /City Staff	● MID-TERM
	Create a "housing dashboard" for easy access to housing data in the City.	City Staff MEDC Consultants	● LONG-TERM
	Promote incentives for the development of workforce and/or affordable or attainable housing.	City Council Planning Commission City Staff Consultants	● SHORT-TERM
	Market the City to attract more permanent residents.	MEDC City Staff	● LONG-TERM
Address challenges and opportunities with Short-Term Rentals (STR)	Zoning Ordinance Amendments	Planning Commission /City Staff Fire Department	● SHORT-TERM
	Implement a maximum number of short-term rentals permitted in the City	City Council	● SHORT-TERM
	Prioritize specific areas appropriate for STRs to be permitted	Planning Commission / City Staff City Council	● MID-TERM
	Develop a lottery program to issue STR registrations	City Council / City Staff	● SHORT-TERM
	Adopt a vacancy tax on homes that are unoccupied more than 6 months out of the year	City Council / City Treasurer / City Staff	● MID-TERM
	Increase enforcement Efforts to curb unregulated STR uses	Code Enforcement Fire Department City Staff	● SHORT-TERM








Prioritizing People, Arts, and Culture





Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Prioritize Inclusivity and Welcoming of ALL People	Partner and collaborate with cultural institutions and community organizations to promote inclusion across diverse communities	Planning Commission / City Staff	● ONGOING
	Seek equitable representation from the City's diverse demographics on City Boards and Commissions	City Staff MML Consultants	● ONGOING
	Represent LGBTQ+ and other diverse populations in language and imagery in City communications, publications, and outreach materials	Planning Commission / City Staff	● ONGOING
Foster Placemaking to encourage gathering and to enhance public spaces.	Zoning Ordinance Amendments	Planning Commission / City Staff	● MID-TERM
	Implement TIF plan elements	DDA City Council Planning Commission	● MID TO LONG-TERM
	Construct an amphitheater within Wade's Bayou or Beery Field for regular concerts and other community events.	City Council City Manager DPW	● LONG-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Become an attractive community for families	Implement additional public amenities for children	Planning Commission /City Staff	● LONG-TERM
	Utilize public spaces on the waterfront for year-round events that incorporate hands-on activities for children	City Staff MEDC Consultants	● MID-TERM
	Connect neighborhoods to schools with appropriate pedestrian pathways	City Council Planning Commission City Staff Consultants	● LONG-TERM / ONGOING
	Provide a community space or building for all residents to utilize or rent	MEDC City Staff	● LONG-TERM
	Prioritize family-friendly events and amenities within the City's parks	Planning Commission /City Staff Fire Department	● SHORT-TERM
	Improve communication with the Tri-Community Parks and Recreation Board to stay up to date and to communicate events and activities to the public	City Council	● SHORT-TERM
	Take advantage of opportunities for year-round recreation	Planning Commission / City Staff City Council	● SHORT-TERM
	Allow the utilization of City property for water safety class administration	City Council / City Staff	● SHORT-TERM / ONGOING

Safe and Available Public Infrastructure

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Connect Neighborhoods and Existing Non-Motorized Pathways	Zoning Ordinance Amendments	Planning Commission / City Staff	 MID-TERM
	Sidewalk installation in areas identified in Map 12, Sidewalks	Private Developers City Council DPW	 LONG-TERM / ONGOING
	Incentivize the promotion of alternative forms of transportation	Planning Commission / City Staff City Council Private Organizations	 MID-TERM
	Participate in the Safe Routes to School Program to secure funding for pedestrian connections to schools	Safe Routes to School City Council Saugatuck Public Schools	 LONG-TERM
	Study the feasibility of sidewalks along Campbell Road from Ferry Street to Lakeshore Drive, as well as along Lakeshore Drive	DPW Consultants City Engineer City Council	 LONG-TERM
Implement Vehicular Connections Between Key Road Segments	Zoning and Regulatory Ordinance Amendments	Planning Commission / City Staff City Council	 MID-TERM
	Construct road segments and connections in areas identified on Map 11, Roads, for new developments	Private Developers DPW City Council	 LONG-TERM / ONGOING
	Update or develop transportation and asset management plans and add all yellow striped roads to its major streets millage for annual Act 51 Maps	City Engineer Consultants City Manager DPW	 LONG-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Maintain the Existing Public Road Network	Zoning and Regulatory Ordinance Amendments	Planning Commission / City Staff City Council	 MID-TERM
	Adjust fee schedules to cover engineer review and inspection costs as part of the zoning permit process	City Council City Staff	 SHORT-TERM
	Improve existing road infrastructure to mitigate traffic congestion at key intersections	DPW City Council City Manager	 LONG-TERM
	Conduct a traffic study every five years to determine future improvement needs for existing roadways.	City Engineer City Council City Manager DPW Consultants	 LONG-TERM / ONGOING
Expand Fiber Optics into the City and Enhance Communications Infrastructure	Partner with private organizations and public agencies to bring fiber optics into the City	City Staff City Council Private Organizations Allegan County	 SHORT-TERM
	Adopt a small-cell wireless ordinance to allow these facilities in the public right of way	City Staff City Council City Attorney	 MID-TERM
Encourage Increased Use of Public Transportation	Support Interurban Transit for route expansions and servicing park and ride options throughout the tri-community area	City Council City Manager and Staff DPW Interurban Transit Authority	 LONG-TERM








Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Ensure the Availability and Capacity of Public Utilities for Existing and Future System Users	Regulatory Ordinance Amendments	City Council	 MID-TERM
	Establish special assessment districts for future water main extensions	City Council City Engineer KLSWA City Manager City Treasurer	 LONG-TERM
	Prepare an asset management plan for the City's water and sanitary sewer infrastructure	Consultants KLSWSA City Manager City Engineer	 LONG-TERM
	Utilize development agreements for large-scale commercial and residential developments that outlines financial obligations for required infrastructure improvements	Planning Commission City Staff City Council City Attorney Private Developers	 SHORT-TERM / ONGOING
	Identify areas within the City that are not properly connected to the water or sewer systems	City Engineer KLSWA City Staff	 ONGOING / LONG-TERM







Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Prioritize Safety in All Transportation Infrastructure Design and Implementation	Solicit public input when appropriate for major changes to public infrastructure	City Stakeholders City Engineer City Staff DPW	● ONGOING / LONG-TERM
	Zoning Ordinance amendment to implement an access management overlay over C-2 zoned parcels to reduce curb cuts onto Blue Star Highway	Planning Commission / City Staff City Engineer Consultants	● MID-TERM
	Regularly conduct inventory of existing infrastructure to ensure ADA compliance and that it is free of hazards and obstructions	DPW City Engineer Consultants	● LONG-TERM / ONGOING



A Sustainable and Resilient City

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Become a Resilient-Ready Community: Protect Sensitive Lands and Enhance Preparedness for Coastal Hazards	Amend zoning map to include high-risk erosion and critical dune areas	EGLE City Staff Planning Commission / City Staff	● SHORT-TERM
	Form a coastal resilience committee to make recommendations on development projects	Coastal Leadership Academy EGLE City Staff City Council	● MID-TERM
	Conduct a vulnerability assessment	Consultants	● MID-TERM
	Zoning Ordinance amendments	Planning Commission / City Staff	● MID-TERM
	Implement a points system to award density bonuses for clustered residential developments incorporating sustainable development practices	Planning Commission / City Staff City Engineer	● MID-TERM
Protect Groundwater that is Sourced from Within the City	Re-activate the Wellhead Protection Program within the Tri-Community Area	City Council City Engineer KLSWA City Staff	● MID-TERM
	Amend the zoning ordinance and map to delineate the wellhead protection zones	Planning Commission / City Staff KLSWA City Engineer	● MID-TERM
	Prohibit certain land uses that have the potential to contaminate groundwater in the wellhead protection zones	Planning Commission / City Staff EGLE	● MID-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Protect the Health of the Current and Future Residents by Minimizing Exposure to Contamination	Seek grant opportunities to fund environmental remediation of Brownfields and other areas	EGLE MSHDA MEDC Brownfield Authority City Manager City Council	 LONG-TERM / ONGOING
	Zoning ordinance amendments	Planning Commission / City Staff	 MID-TERM
	Restrict land uses in areas of known contamination	Planning Commission / City Staff	 MID-TERM
	Amend the zoning map to show locations of known contamination	Planning Commission / City Staff	 SHORT-TERM
Promote Climate-Resilient Infrastructure for Public and Private Development and Facilities	Adopt Dark Sky Lighting Principals within the Zoning Ordinance	Planning Commission / City Staff	 MID-TERM
	Zoning Ordinance amendments to add provisions for EV parking, bike racks, and reduced parking minimums	Planning Commission / City Staff	 MID-TERM
	Seek public-private partnerships to bring EV infrastructure to the City	City Council Private Organizations DPW City Manager and Staff	 LONG-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Ensure Responsible and Sustainable Stormwater Management for All Development Types	Zoning and regulatory ordinance amendments	Planning Commission / City Staff	 MID-TERM
	Incentivize sustainable stormwater management practices	Planning Commission / City Staff City Engineer Allegan County Drain Commission	 MID-TERM
	Link landscaping requirements to stormwater management designs	Planning Commission / City Staff	 SHORT-TERM
	Hold workshops to educate the public on sustainable stormwater management practices at home	City Council City Staff Kalamazoo River Watershed Council Private Organizations Tri-Community	 SHORT-TERM / ONGOING
	Establish a special assessment district to fund improvements for problem drainage areas in the City	City Council City Engineer City Treasurer DPW Allegan County Drain Commission	 LONG-TERM
	Identify priority areas of concern related to County Drain maintenance in the City	Allegan County Drain Commission DPWw City Staff City Engineer	 MID-TERM

Goals	Key Implementation Tasks	Primary Leadership and Key Partners	Timeframe
Prioritize Tree Preservation	Zoning and/or regulatory ordinance amendments	Planning Commission / City Staff	● MID-TERM
	Update the acceptable tree planting list to be codified within the Zoning Ordinance	Planning Commission / City Staff Consultants	● MID-TERM
	Incentivize preservation of heritage trees within development sites	Planning Commission / City Staff City Council Private Developers	● MID-TERM





MASTER PLAN

www.douglasmi.gov

**CITY OF THE VILLAGE OF DOUGLAS
PLANNING COMMISSION
ALLEGAN COUNTY, MICHIGAN
(Resolution No. 07-2025)**

At a special meeting of the City of the Village of Douglas Planning Commission held on February 20, 2025 at the Douglas City Hall, the following Resolution was offered for adoption by Planning Commission Member Balmer and was seconded by Planning Commission Member O'Malley:

**A RESOLUTION RECOMMENDING ADOPTION OF THE PROPOSED
CITY OF THE VILLAGE OF DOUGLAS MASTER PLAN UPDATE TO
THE CITY COUNCIL AND CONSTITUTING PLANNING COMMISSION
APPROVAL OF SUCH MASTER PLAN UPDATE**

WHEREAS, the Michigan Planning Enabling Act, MCL 125.3801 *et seq.* (“MPEA”) authorizes the Planning Commission to prepare a Master Plan for the use, development, and preservation of all lands in the City; and

WHEREAS, the Planning Commission prepared an update to the Master Plan and submitted such plan to the City Council for review and comment; and

WHEREAS, on January 6, 2025, the City Council received and reviewed the proposed Master Plan Update prepared by the Planning Commission and authorized distribution of the Master Plan Update to the Notice Group entities identified in the MPEA; and

WHEREAS, notice was provided to the Notice Group entities as provided in the MPEA; and

WHEREAS, the Planning Commission held a public hearing on February 20, 2025 to consider public comment on the proposed Master Plan Update, and to further review and comment on the proposed Master Plan Update; and

WHEREAS, the Planning Commission finds that the proposed Master Plan Update is desirable, proper, and reasonable and furthers the use, preservation, and development goals and strategies of the City;

94

NOW, THEREFORE, BE IT HEREBY RESOLVED AS FOLLOWS:

1. ***Approval of 2025 Master Plan Update.*** The Planning Commission approves the proposed Master Plan Update, including all of the chapters, figures, descriptive matters, maps, and tables contained therein.

2. ***Distribution to City Council.*** Pursuant to MCL 125.3843, the City Council has asserted by resolution its right to approve or reject the proposed Master Plan Update and therefore, the approval granted herein is not the final step for adoption of the plan as provided in MCL 125.3843. In addition, the Planning Commission hereby approves distribution of the proposed Master Plan Update to the City Council. The Planning Commission respectfully recommends that the City Council give final approval and adoption of the proposed Master Plan Update.

3. ***Findings of Fact.*** The Planning Commission has made the foregoing determination based on a review of existing land uses in the City, a review of the existing Master Plan Update provisions and maps, and input received from the Notice Group, City Council, and at the public hearing, as well as the assistance of a professional planning consultant. The Planning Commission also finds that the proposed Master Plan Update will accurately reflect and implement the City's goals and strategies for the use, preservation, and development of lands within City of the Village of Douglas.

4. ***Effective Date.*** The proposed Master Plan Update will be effective upon adoption by the City Council.

YEAS: Buszka, Balmer, Hanson, Haneghan, Hickey, O'Malley, Pattison, Peterson

NAYS:

ABSENT/ABSTAIN:

RESOLUTION DECLARED ADOPTED.

Respectfully submitted,


Dated: February 20, 2025

By 
Paul Buszka, Chair
City of the Village of Douglas
Planning Commission

CERTIFICATION

I hereby certify that the above is a true copy of a resolution adopted by the City of the Village of Douglas Planning Commission at the time, date, and place specified above pursuant to the required statutory procedures.

Dated: 3/7/25, 2025

Respectfully submitted,
By 
Laura Kasper, Clerk
City of the Village of Douglas

**CITY OF THE VILLAGE OF DOUGLAS
COUNTY OF ALLEGAN
STATE OF MICHIGAN**

RESOLUTION NO. 05-2025

**A RESOLUTION ADOPTING THE PROPOSED
CITY OF THE VILLAGE OF DOUGLAS MASTER PLAN UPDATE**

At a regular meeting of the City Council for the City of the Village of Douglas, Michigan, held at the City of the Village of Douglas City Hall, Douglas, Michigan, on the 3rd day of March, 2025, at 6:00 p.m.

PRESENT: Balmer, Donovan, Freeman, O'Malley, Seabert, Walker

ABSENT: North

The following Resolution was offered by Councilperson O'Malley, and supported by Councilperson Seabert.

RESOLUTION

WHEREAS, the Michigan Planning Enabling Act, MCL 125.3801 *et seq.* ("MPEA") authorizes the Planning Commission to prepare a Master Plan for the use, development and preservation of all lands in the City; and

WHEREAS, the Planning Commission, has prepared the updated Master Plan and submitted such plan to the City Council for review and comment; and

WHEREAS, on January 6th, 2025, the Douglas City Council received and reviewed the proposed Master Plan Update prepared by the Planning Commission and authorized distribution of the Master Plan Update to the Notice Group entities identified in the MPEA; and

WHEREAS, notice was provided to the Notice Group entities as provided in the MPEA; and

WHEREAS, the Planning Commission held a public hearing on February 20th, 2025 to consider public comment on the proposed Douglas Master Plan update, and to further review and comment on the proposed Master Plan Update; and

WHEREAS, after the public hearing was held, the Planning Commission voted to approve the proposed Master Plan Update on February 20th, 2025, and recommended adoption of the proposed Master Plan Update to the City Council; and

WHEREAS, the City Council finds that the Master Plan Update is desirable, proper, and reasonable and furthers the use, preservation, and development goals and strategies of the City.

NOW, THEREFORE, BE IT RESOLVED AS FOLLOWS:

1. *Adoption of the Master Plan Update.* The City of Douglas City Council hereby approves and adopts the Master Plan Update, including all of the chapters, figures, descriptive matters, maps and tables contained therein.
2. *Distribution to Notice Group.* Pursuant to MCL 125.3843, the City Council approves distribution of the Master Plan Update to the Notice Group.
3. *Findings of Fact.* The City Council has made the foregoing determination based on a review of existing land uses in the City, a review of the existing Master Plan Update provisions and maps, and input received from the Planning Commission and the public, as well as the assistance of a professional planning group. The City Council also finds that the amended Master Plan will accurately reflect and implement the City's goals and strategies for the use, preservation, and development of lands within the City of the Village of Douglas.
4. *Effective Date; Repeal.* The proposed Master Plan Update shall become effective on the adoption date of this resolution. The prior Master Plan is hereby repealed upon the proposed Master Plan Update becoming effective.

YEAS: Council Members: Balmer, Donovan, Freeman, O'Malley, Seabert, Walker


NAYS: Council Members: None


ABSTAIN: Council Members: None

ABSENT: Council Members: North

ADOPTED this 3rd day of March, 2025.

CITY OF THE VILLAGE OF DOUGLAS


BY: 
Randy Walker, Mayor Pro-Tem

BY: 
Laura Kasper, City Clerk

CERTIFICATION

I, Laura Kasper, the duly appointed Clerk of the City of the Village of Douglas, do hereby certify that the foregoing is a true and complete copy of a Resolution adopted by the Douglas City Council at a regular meeting held March 3, 2025 in compliance with the Open Meetings Act, Act No. 267 of the Public Acts of Michigan, 1976, as amended, the minutes of the meeting were kept and will be or have been made available as required by said Act.

CITY OF THE VILLAGE OF DOUGLAS

BY: 

Laura Kasper, City Clerk



City of Douglas Master Plan Update Community Survey Report

Introduction

From December 1 to December 31, 2023, the City of the Village of Douglas had a community survey open to gather public input on community development, housing, transportation, and other related land use topics relevant to the master plan update. The survey responses provided a considerable amount of quantifiable data and insight to help provide policy direction throughout the City's Master Planning process.

The survey questions were developed with the assistance of the consultant team from Williams & Works. The survey was organized to gather responses from the residents of the City. A total of 25 questions were asked via the online survey tool Survey Monkey. A total of 210 responses were received by the deadline with a 90% completion rate. The 210 responses out of a population of 1,378 people (2020 Census) is approximately 15% of the population, which is considered a "representative sample" of the population of the City of Douglas. A representative sample is a subset of a population that accurately reflects the characteristics of the entire population. The percentage of the population that constitutes a representative sample depends on various factors, including the size and diversity of the population, as well as the specific criteria for representation. In statistical terms, the goal is to have a sample that is large enough and diverse enough to capture the key characteristics of the population. Generally, a sample size of around 5-10% of the population is often considered reasonable for achieving representativeness in many cases. While 15% of the population may seem low, it exceeds the generally recognized 5-10% that is normally indicative of a representative sample.

The survey was successful as it resulted in objective quantifiable information from a large number of people compared to typical participation in other forms of public input like community open houses or visioning meetings. The survey enabled respondents to provide anonymous replies using a "check-the-box" format to expedite the completion of the online form and maximize the rate of response. Some questions allowed the respondents to leave "other" comments that may not have been covered with the multiple-choice options. And finally, some open-ended questions allowed respondents to comment with whatever input they may have. Responses were kept as written by the respondent with a few exceptions for capitalization and some spelling corrections.

Methodology

The online survey tool Survey Monkey presented respondents with a standardized set of questions and responses. Some questions only permitted one answer while some permitted multiple-choice answers along with space for individual comments. This method restricted

acceptable entries to those required by the survey form, providing a standardized method by which analysis could be conducted.

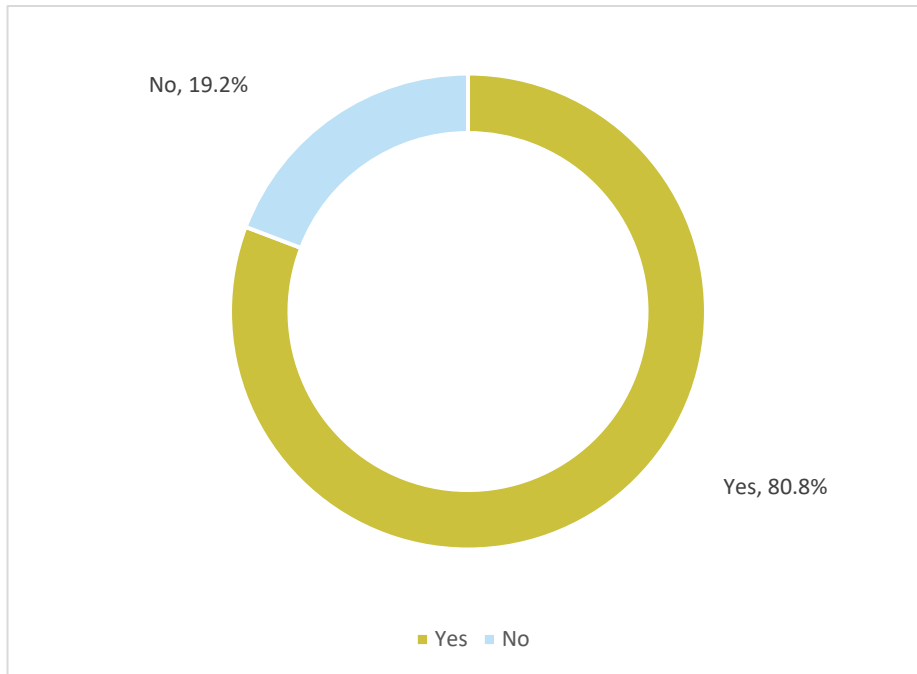
Three scoring scales were used to report the data received: Nominal, Ordinal, and Ratio scales. A nominal scale merely counts responses by a defined set of classifications (e.g., permanent residents or seasonal residents). This scale is useful to separate responses into working groups or to evaluate the overall sample to determine whether it represents the larger population. Questions 1-6, 8, 10, 11, 13, 1, 18, 19 and 22 were designed on a nominal scale.

An ordinal scale is more useful in gaining insight into respondent beliefs because it includes the characteristic of rank order. One item is greater or lesser than another item or it has more or less of a particular quality, based on a commonly understood standard. An ordinal scale enables some greater judgment about the relative strength or weakness of a particular response (e.g., "somewhat concerned," "too quickly," etc.) However, it does not include a quantifiable or consistent interval between the various points in the scale. Questions 15-17, 20, 21, 23, and 24 were designed with an ordinal scale.

A ratio scale was used for questions 7 and 9 as respondents were asked to indicate a range of items that applied to them such as age. Items 4, 12 and 25 featured an open-ended, write-in response for participants to list their answers.

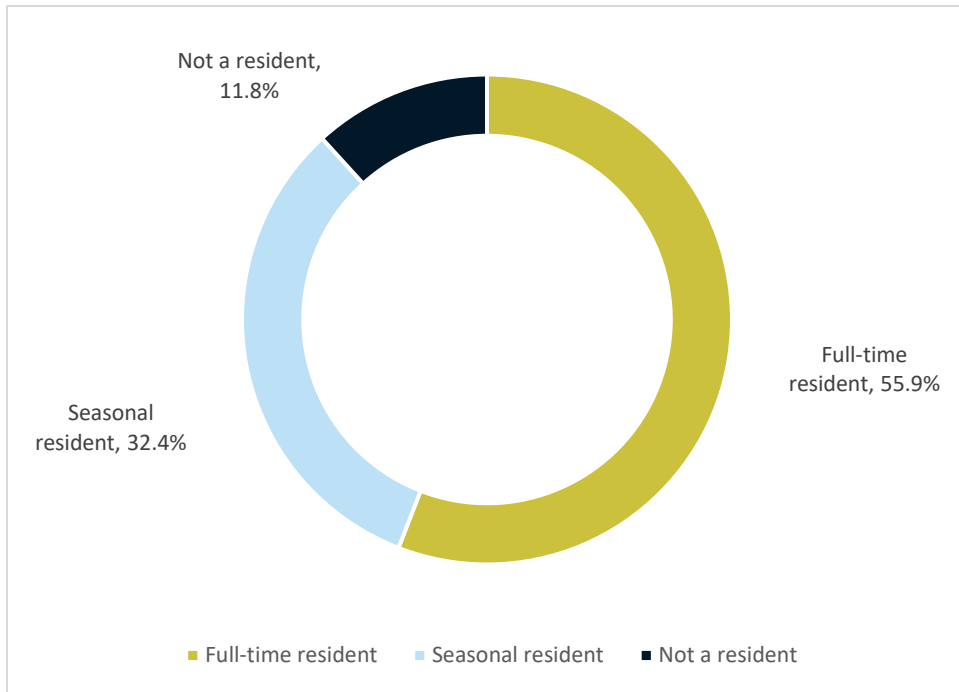
Responses

Q1 | Do you live in the City of the Village of Douglas?



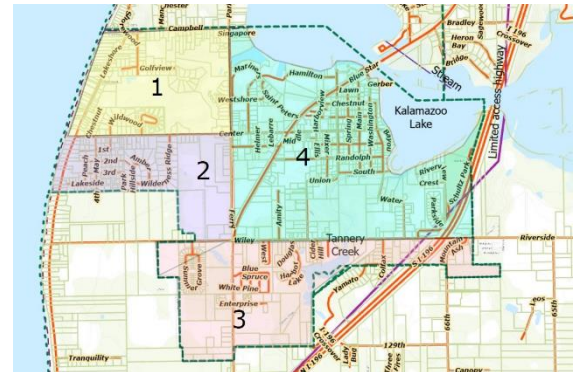
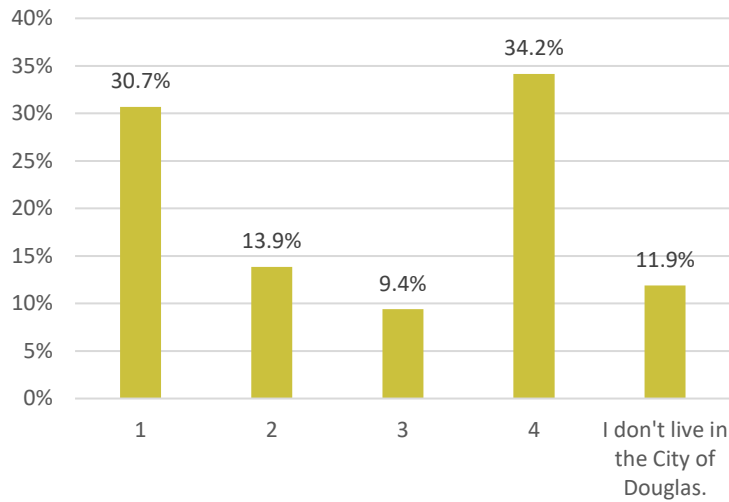
Answer Choices	Responses	
Yes	80.8%	164
No	19.2%	39
	Answered	203
	Skipped	7

Q2 | What type of Douglas Resident are you?



Answer Choices	Responses	
Full-time resident	55.9%	114
Seasonal resident	32.4%	66
Not a resident	11.8%	24
	Answered	204
	Skipped	6

Q3 | In which part of the City do you reside? (Please refer to the map below)



Answer Choices	Responses	
1	30.7%	62
2	13.9%	28
3	9.4%	19
4	34.2%	69
I don't live in the City of Douglas.	11.9%	24
	Answered	202
	Skipped	8

Other responses:

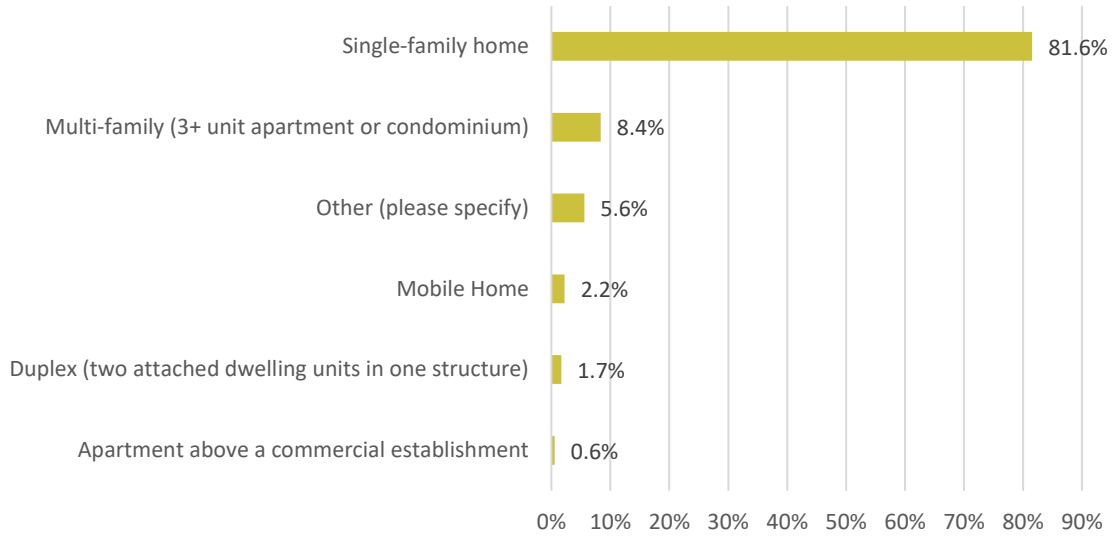
1. Allegan Street, Saugatuck. I have a business in zone 4
2. Six lakes mi
3. I will be operating the restaurant at 8 Center, but do not reside in the City.
4. own a parcel in section 4
5. Cedar Springs, MI
6. Glenn
7. Holland, MI
8. Saugatuck Twp with a Fennville Zip (on LSD between Wiley and Tranquility))
9. saugatuck twp on lakeshore drive
10. Saugatuck Township
11. Fennville
12. Saugatuck Township
13. Saugatuck township
14. Fennville, however I own a business located in Douglas.
15. 7096 Creekwood
16. Park Township, Ottawa County
17. Evanston il
18. Saugatuck Twsp
19. Near 2
20. Plymouth, Michigan
21. Glenn, but I work in Douglas
22. Saugatuck township
23. Wyoming, MI
24. Clyde Township

Q4 | What is the Zip Code of primary residence if you are a seasonal resident?

Zip Code	Number of Responses
49406 Douglas, MI	17
49408 Fennville, MI	6
49453 Saugatuck, MI	4
60201 Evanston, IL	3
63122 Glendale, MO	3
48331 Farmington Hills, MI	2
49424 Holland, MI	2
60126 Elmhurst, IL	2
60423 Frankfort, IL	2
63131 Frontenac, MO	2
N/A	2
01776 Sudbury, MA	1
22602 Winchester, VA	1
33308 Ft. Lauderdale, FL	1
33755 Clearwater, FL	1
34102 Naples, FL	1
34145 Marco Island, FL	1
37208 Nashville, TN	1
40207 Louisville, KY	1
45233 Cincinnati, OH	1
45315 Clayton, OH	1
45365 Sidney, OH	1
46614 South Bend, IN	1
47803 Terra Haute, IN	1
47905 Lafayette, IN	1
48070 Huntington Woods, MI	1
48073 Royal Oak, MI	1
48301 Bloomfield Hills, MI	1
48302 Bloomfield Hills, MI	1
48390 Walled Lake, MI	1
48823 East Lansing, MI	1
49009 Kalamazoo, MI	1
49010 Allegan, MI	1
49090 South Haven, MI	1
49406 Douglas, MI	1
49416 Grand Haven, MI	1

Zip Code	Number of Responses
60137 Glen Ellyn, IL	1
60202 Evanston, IL	1
60487 Tinley Park, IL	1
60515 Downers Grove, IL	1
60527 Willowbrook, IL	1
60625 Chicago, IL	1
60640 Chicago, IL	1
60657 Chicago, IL	1
63010 Arnold, MO	1
63119 Webster Groves, MO	1
63141 Creve Coeur, MO	1
63303 St. Charles, MO	1
64015 Blue Springs, MO	1
80138 Parker, CO	1
87506 Santa Fe, NM	1
91387 Canyon Country, CA	1

Q5 | If you live in the City of Douglas, in what type of residence do you live?

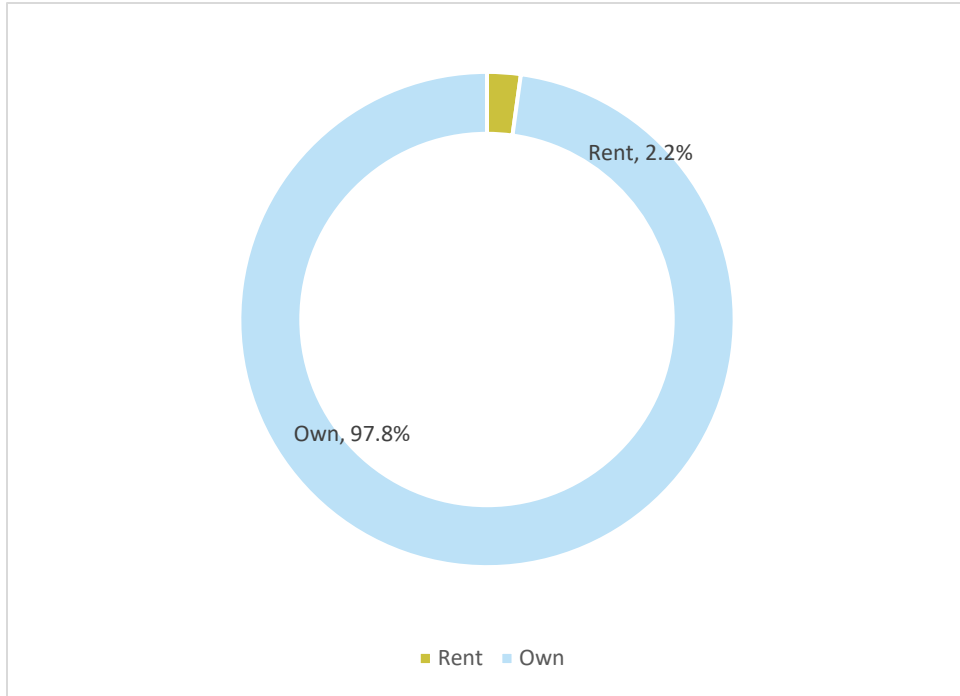


Answer Choices	Responses	
Single-family home	81.6%	146
Multi-family (3+ unit apartment or condominium)	8.4%	15
Other (please specify)	5.6%	10
Mobile Home	2.2%	4
Duplex (two attached dwelling units in one structure)	1.7%	3
Apartment above a commercial establishment	0.6%	1
Senior housing	0.0%	0
	Answered	179
	Skipped	31

Other (please specify):

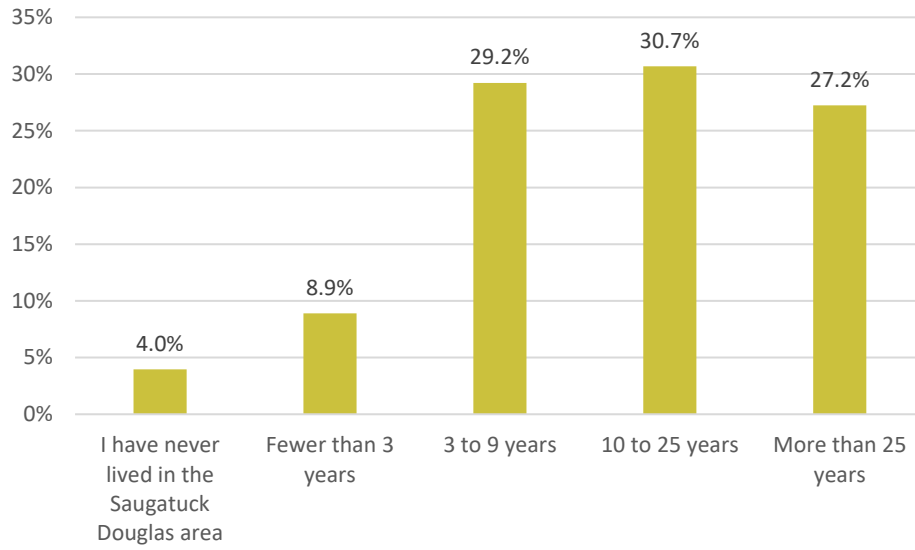
1. Cottages
2. I own a business in Douglas
3. Just the restaurant space :)
4. visitor only, but would consider a Townhome product
5. Summer cottage on Lakeshore (383)
6. CONDO
7. I lived on Lawn street at one time
8. Town house
9. condo
10. Free standing condo

Q6 | Do you rent or own your home in Douglas (short-term rental not included)?



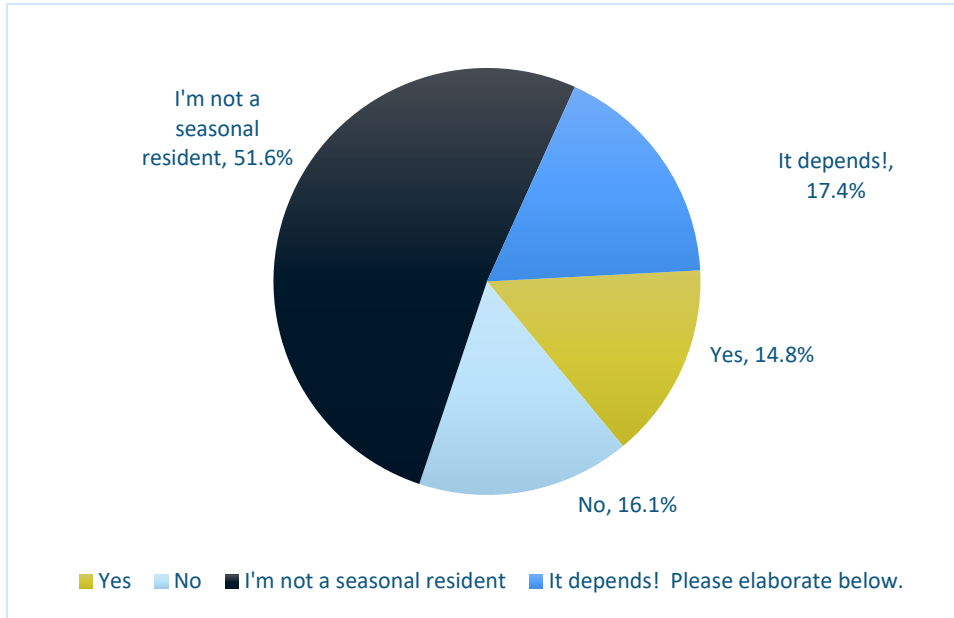
Answer Choices	Responses	
Rent	2.2%	4
Own	97.8%	179
	Answered	183
	Skipped	27

Q7 | How long have you lived in the Saugatuck Douglas Area?



Answer Choices	Responses	
I have never lived in the Saugatuck Douglas area	4.0%	8
Fewer than 3 years	8.9%	18
3 to 9 years	29.2%	59
10 to 25 years	30.7%	62
More than 25 years	27.2%	55
	Answered	202
	Skipped	8

Q8 | if you are a seasonal resident, do you have plans to permanently live in the City of Douglas in the future?



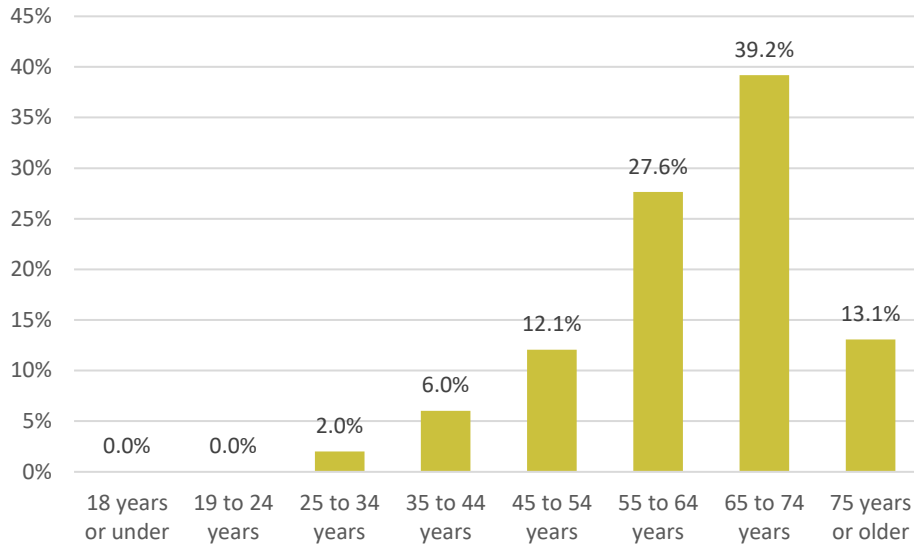
Answer Choices	Responses	
Yes	14.8%	23
No	16.1%	25
I'm not a seasonal resident	51.6%	80
It depends! Please elaborate below.	17.4%	27
	Answered	155
	Skipped	55

Other responses:

1. Considering for retirement
2. Cost of housing is untenable
3. When we fully retire are considering a permanent move to Douglas
4. The excessive deer population needs to get under control before I would consider living in Douglas permanently. It's terrible and unhealthy.
5. Will one day move to Douglas permanently
6. We are part of a larger family with several siblings and their adult children, all of whom are regular summer residents of our 377 lake Shore cottage.
7. If an affordable housing option was available, many would consider living in the area
8. On whether this community stays easy for senior citizens to live without too much traffic and fear of walking lakeshore drive.
9. May reside on owned property, permanently, some day.
10. Maybe
11. Upon Retirement
12. If we could winterize our summer cottage, we could live there year round

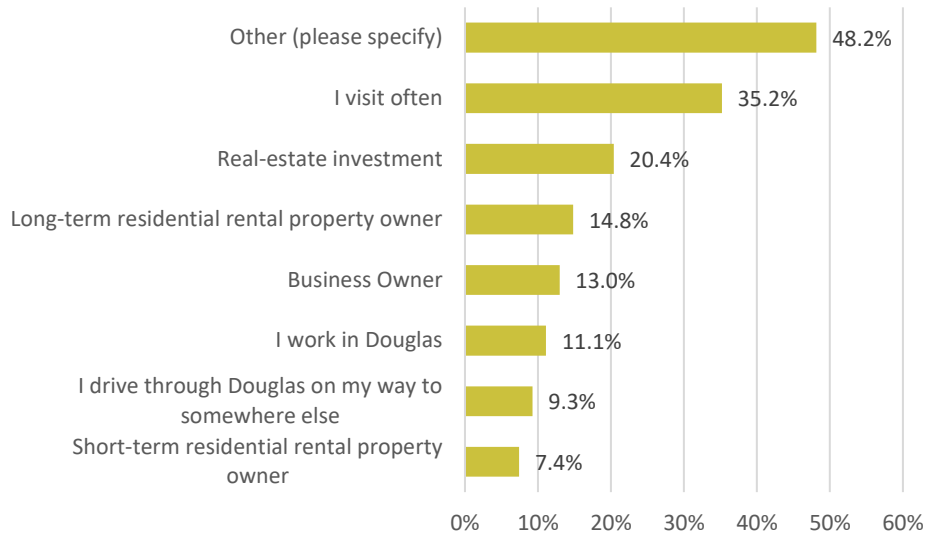
13. Undecided
14. If the character of our neighborhood changes
15. Who knows what retirement will bring
16. Depends on what I decide when I retire! Hopefully that involves more time in Douglas, but it is ways off!
17. My parents and sister are looking to move here.
18. If it benefits us from a tax standpoint
19. Depends on how much more development will take place
20. Pursuing a build on owned Douglas property
21. There used to be a school tax advantage but property taxes have clouded the issue
22. Need to welcome winter, again. Happy to not deal with freezing temps
23. Former area resident, hope to return
24. We would love to move into town, but cannot afford the taxes or current rates
25. Post-retirement plan
26. Maybe someday when we don't have full time jobs
27. Maybe after our daughter is out of school

Q9 | What is your age?



Answer Choices	Responses	
18 years or under	0.0%	0
19 to 24 years	0.0%	0
25 to 34 years	2.0%	4
35 to 44 years	6.0%	12
45 to 54 years	12.1%	24
55 to 64 years	27.6%	55
65 to 74 years	39.2%	78
75 years or older	13.1%	26
	Answered	199
	Skipped	11

Q10 | If you are not a resident in Douglas, which of the following best characterizes your connection and interest in the City of Douglas? Please check all that apply.



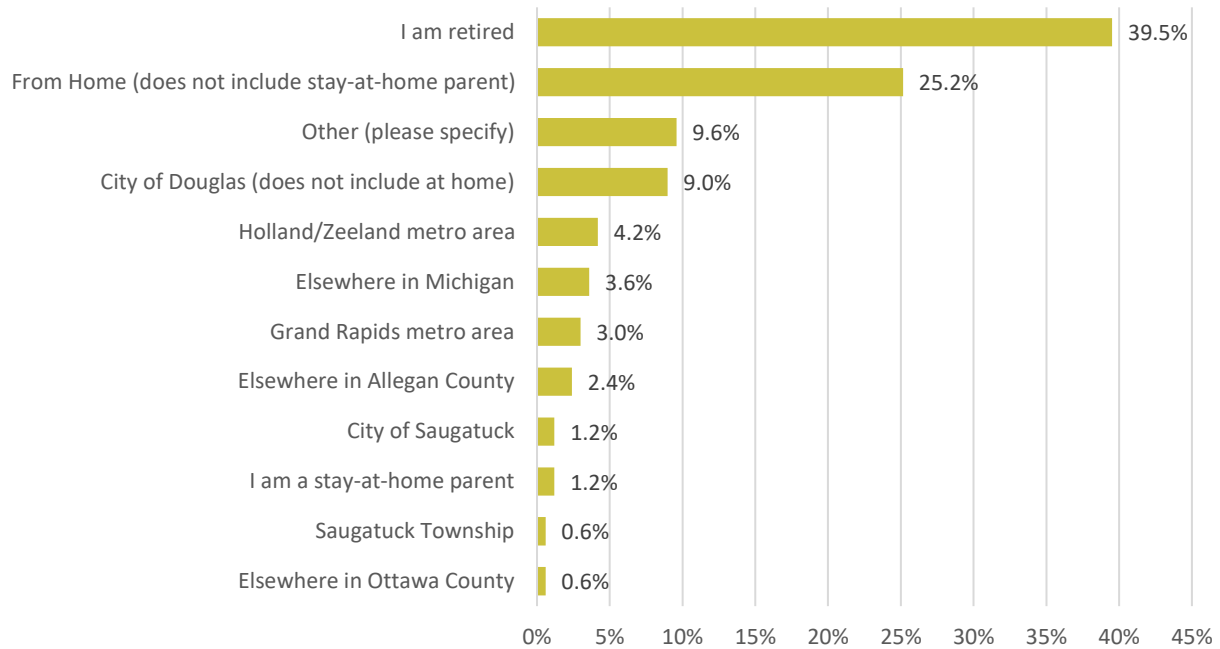
Answer Choices	Responses	
Other (please specify)	48.2%	26
I visit often	35.2%	19
Real-estate investment	20.4%	11
Long-term residential rental property owner	14.8%	8
Business Owner	13.0%	7
I work in Douglas	11.1%	6
I drive through Douglas on my way to somewhere else	9.3%	5
Short-term residential rental property owner	7.4%	4
	Answered	54
	Skipped	156

Other (please specify):

1. I have been coming to Douglas all my life. We have family property along the lakeshore
2. Shop owner for 33 years
3. Family has owned the property since 1917.
4. Own family cottage on Lake Shore Drive, Douglas.
5. visitor to Saugatuck/Douglas often and also interested in Development
6. Frequent visitor and potential future resident
7. Own a summer home there
8. Home owner used for our family vacations

9. I live in the Douglas/Saugatuck Area but own a family cottage with my Mother and Siblings
10. I'm a permanent resident of Douglas
11. Summer resident
12. Retired io
13. Taxpaying homeowner
14. I live on lakeshore drive north of the "break". What happens in the city of Douglas impacts me.
15. Commercial/Long term residential property owner
16. I have a boat slip at Tower
17. reside in Douglas for 5 months per year
18. 2nd home
19. 2nd home
20. I sometimes eat, bit I use the library and post office mainly.
21. Summer home thinking about permanent
22. Permanent resident living adjacent to Douglas
23. Spend approx. 3-4 months overall per year at my condo in Douglas.
24. Family in area
25. I live in Saugatuck township, consider Douglas my community
26. Work in Saugatuck Township

Q11 | Where do you primarily work?



Answer Choices	Responses	
I am retired	39.5%	66
From Home (does not include stay-at-home parent)	25.2%	42
Other (please specify)	9.6%	16
City of Douglas (does not include at home)	9.0%	15
Holland/Zeeland metro area	4.2%	7
Elsewhere in Michigan	3.6%	6
Grand Rapids metro area	3.0%	5
Elsewhere in Allegan County	2.4%	4
City of Saugatuck	1.2%	2
I am a stay-at-home parent	1.2%	2
Saugatuck Township	0.6%	1
Elsewhere in Ottawa County	0.6%	1
	Answered	167
	Skipped	43

Other (please specify):

1. St. Louis, MO
2. Chicago
3. Downtown Louisville KY
4. Own property in St Charles, Mo. 63303
5. Out of state
6. St. Louis
7. South Bend Indiana
8. New England
9. Home
10. Chicago
11. Chicago
12. retired
13. Work in Illinois
14. Chicago
15. All over the country
16. Private school

Q12 | What is your profession?

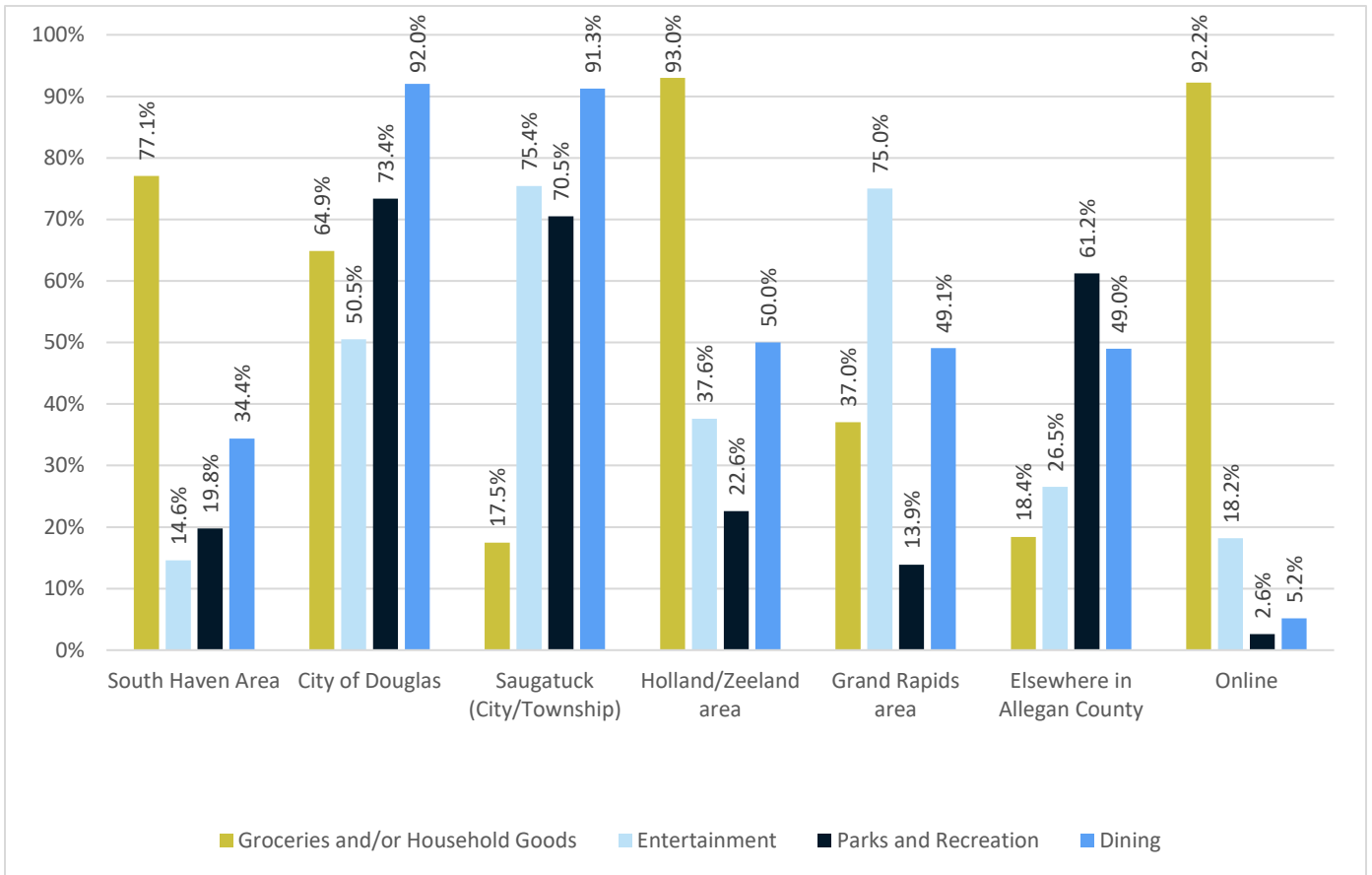
Profession	Number of Responses
Retired	27
Retired	6
Sales	6
Engineer	5
Artist	4
N/a	4
Attorney	3
Business owner	3
Consultant	3
Management	3
Realtor	3
Accountant	2
Accounting	2
Attorney	2
Bookkeeping	2
Education	2
Lawyer	2
Marketing	2
Real estate development	2
Retired teacher	2
Software consultant	2
Architect	2
Administrative assistant	1
Answer	1
Business leadership	1
Art director	1
Banking	1
Broker, interior designer, builder, engineer	1
Business analyst	1
Business development	1
Career executive	1
Child Care Coordinator for the Forest Hills School District in GR	1
Civil Engineer, property manager and retail store owner.	1
Classic designer	1
Clinical psychology	1
College professor	1

Communication design	1
Construction management	1
Consultant	1
Consulting	1
Corporate sales	1
Cpa	1
Cpa/pfs	1
Criminal attorney	1
Customer service	1
Dentist	1
Department of Defense	1
Design consultant	1
Designer	1
Direct labor	1
Director of Process Improvement & Project Management	1
Economic developer, community volunteer	1
Education / appraiser	1
Education administration	1
Educational assessments	1
Elementary education teacher	1
Engineer/business owner	1
Excavating	1
Exec Director of the CVB	1
Executive coach and leadership consultant	1
Executive Director of a Human Service Agency	1
Executive Director of Finance	1
Finance	1
Financial planner and advisor	1
Florist	1
Former teacher	1
Gallerist	1
Global advertising & boards	1
Government	1
Grandfather	1
Homemaker	1
Hospitality sales	1
I am Retired	1
I am semi-Retired	1
I no longer work	1
I stay at home	1

Industrial automation	1
Interior designer	1
Investor	1
Judge retired	1
La la	1
Law	1
Legal	1
Librarian	1
Litigation consultant	1
Logistics specialist	1
Manager	1
Marketing and Advertising	1
Marketing services	1
Massage therapist	1
Na	1
None of your business	1
Not applicable	1
Occupational therapist	1
Operations director	1
Personal finance educator / coach	1
Pharmacist	1
Phd	1
Photographer	1
Physician	1
Piano teacher	1
Preschool teacher	1
Professor	1
Property manager/landlord	1
Property owner/manager	1
Psychologist	1
Public educator	1
Public relations executive	1
Real estate	1
Real estate broker	1
Real estate broker	1
Real estate developer	1
Realtor and Vacation Rental Director	1
Registered nurse	1
Registered nurse	1
Retired town manager, SCA box office manager	1
Restaurant operator	1

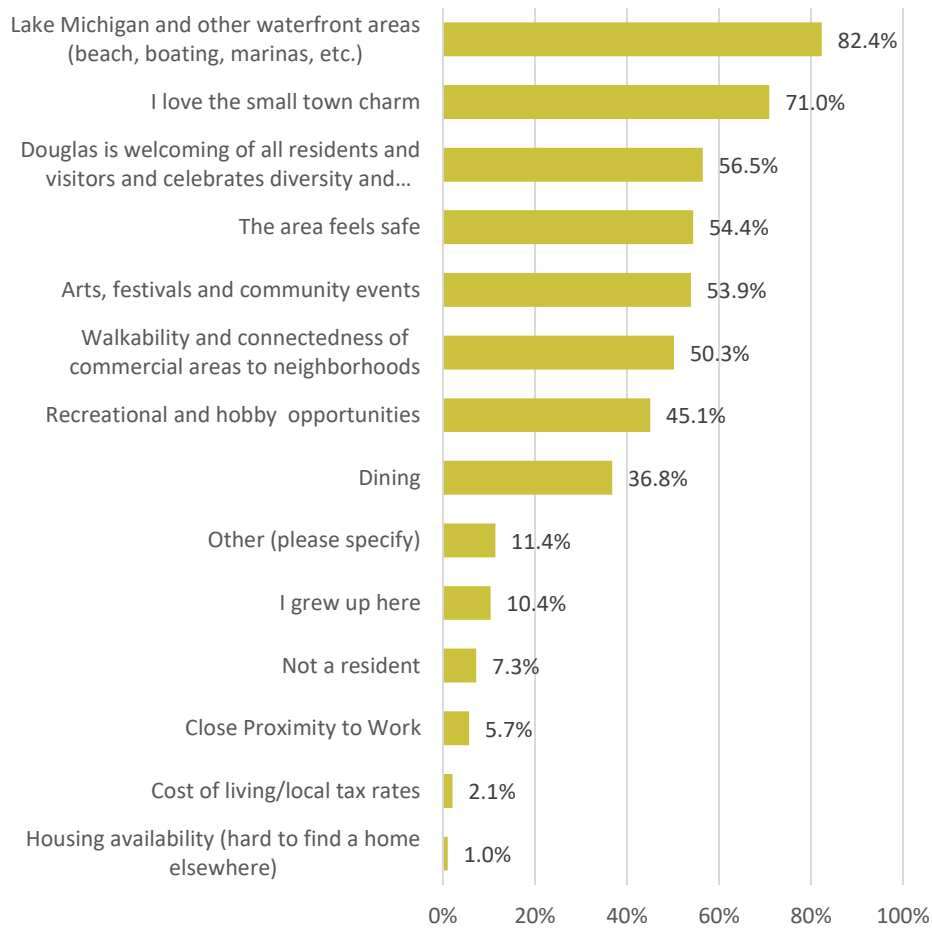
Restaurant worker	1
Retired and do run a volunteer 1865 Vintage Base Ball Club	1
Retired architect	1
Retired coach	1
Retired electrical engineer	1
Retired healthcare executive	1
Retired insurance professional	1
Retired Office/business manager and artist	1
Retired physician	1
Retired piano teacher	1
Retired purchasing director	1
Retired social worker	1
School administration	1
Self employed	1
Self-employed	1
Small Business owner	1
Stay at Home Mom	1
Substitute teacher	1
Teacher	1
Technology	1
Title agent	1
Utility executive	1
Was technology consulting	1

Q13 | where are you most likely to go for the following goods or services? (Please check all that apply.)



	Groceries and/or Household Goods		Entertainment		Parks and Recreation		Dining	
South Haven Area	77.1%	74	14.6%	14	19.8%	19	34.4%	33
City of Douglas	64.9%	122	50.5%	95	73.4%	138	92.0%	173
Saugatuck (City/Township)	17.5%	32	75.4%	138	70.5%	129	91.3%	167
Holland/Zeeland area	93.0%	173	37.6%	70	22.6%	42	50.0%	93
Grand Rapids area	37.0%	40	75.0%	81	13.9%	15	49.1%	53
Elsewhere in Allegan County	18.4%	9	26.5%	13	61.2%	30	49.0%	24
Online	92.2%	71	18.2%	14	2.6%	2	5.2%	4
							Answered	201
							Skipped	9

Q14 | If you live in the City as a year-round or seasonal resident, please select the most important reason(s) you have chosen to live in the City of Douglas (Check all that apply):



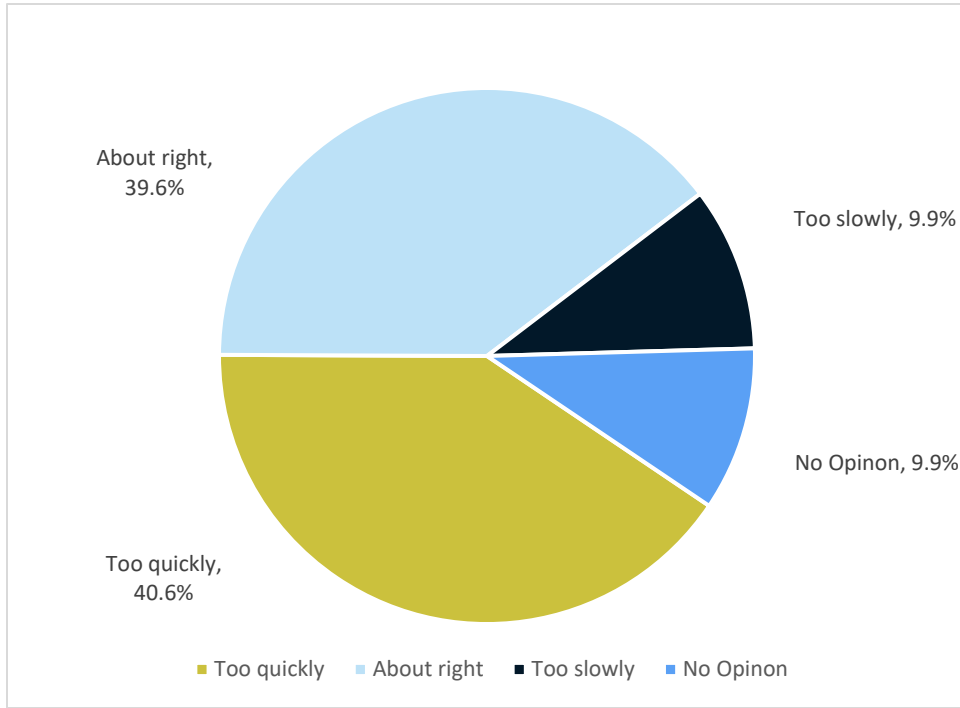
Answer Choices	Responses	
Lake Michigan and other waterfront areas (beach, boating, marinas, etc.)	82.4%	159
I love the small-town charm	71.0%	137
Douglas is welcoming of all residents and visitors and celebrates diversity and inclusivity	56.5%	109
The area feels safe	54.4%	105
Arts, festivals, and community events	53.9%	104
Walkability and connectedness of commercial areas to neighborhoods	50.3%	97
Recreational and hobby opportunities	45.1%	87
Dining	36.8%	71
Other (please specify)	11.4%	22
I grew up here	10.4%	20
Not a resident	7.3%	14

Close Proximity to Work	5.7%	11
Cost of living/local tax rates	2.1%	4
Housing availability (hard to find a home elsewhere)	1.0%	2
	Answered	193
	Skipped	17

Other (please specify):

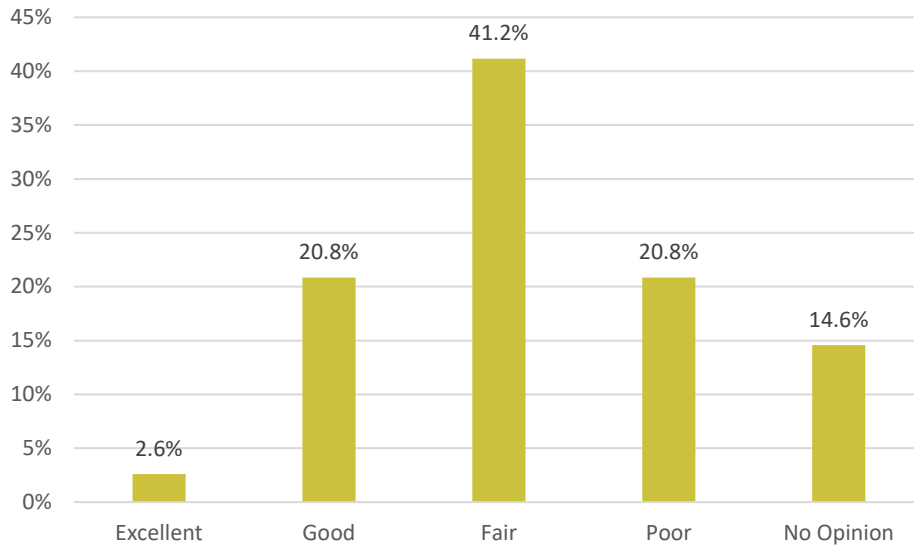
1. My Family has been coming to Douglas since 1930's bought house in 1947
2. The natural beauty
3. To me the answers are the same for Saugatuck and Douglas
4. Tourist volume
5. Gathering place for extended family for 80 years
6. The cost of housing is out of reach for most workers in the area
7. Gay life and entertainment
8. I've been coming to Douglas every summer of my life
9. My family has been a part of the community since the 1920's it's in my blood
10. I am the fourth-generation owner of our family cottage
11. I have been coming here since I was a child.
12. Central location
13. N/A
14. Again, I live in Saugatuck, but all this applies.
15. community involvement
16. School system brought me back here #1 reason
17. Very expensive to move somewhere else. Loss of property tax cap.
18. Pickleball. Great Summer group.
19. Proximity to friends and relatives
20. Court order to live in the school district
21. The schools
22. Visits lots in the last 20 years with our family

Q15 | Regarding residential growth, would you say the City is growing:



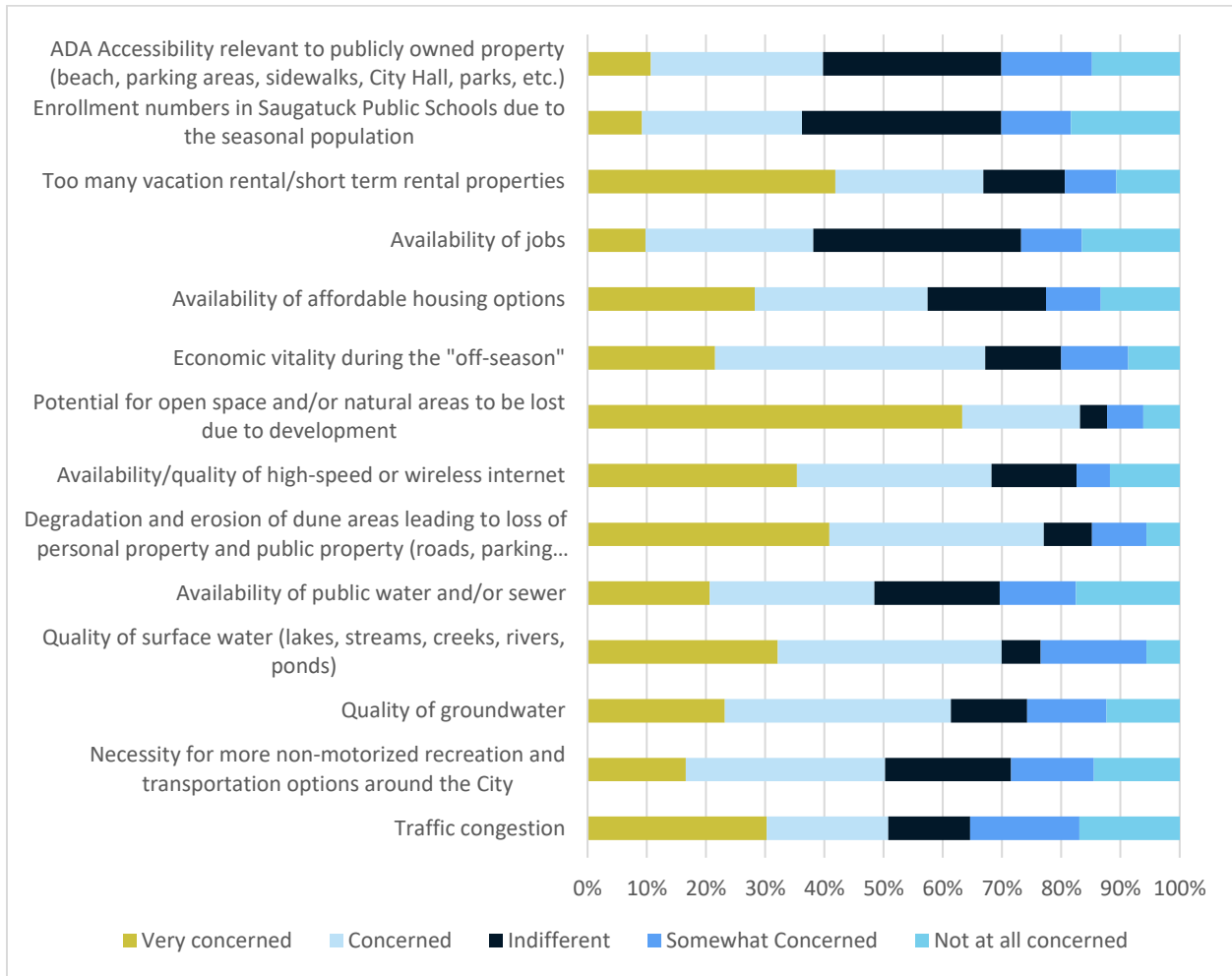
Answer Choices	Responses	
Too quickly	40.6%	78
About right	39.6%	76
Too slowly	9.9%	19
No Opinion	9.9%	19
	Answered	192
	Skipped	18

Q16 | Please rate the city’s efforts to provide guidance on growth and development:



Answer Choices	Responses	
Excellent	2.6%	5
Good	20.8%	40
Fair	41.2%	79
Poor	20.8%	40
No Opinion	14.6%	28
	Answered	192
	Skipped	18

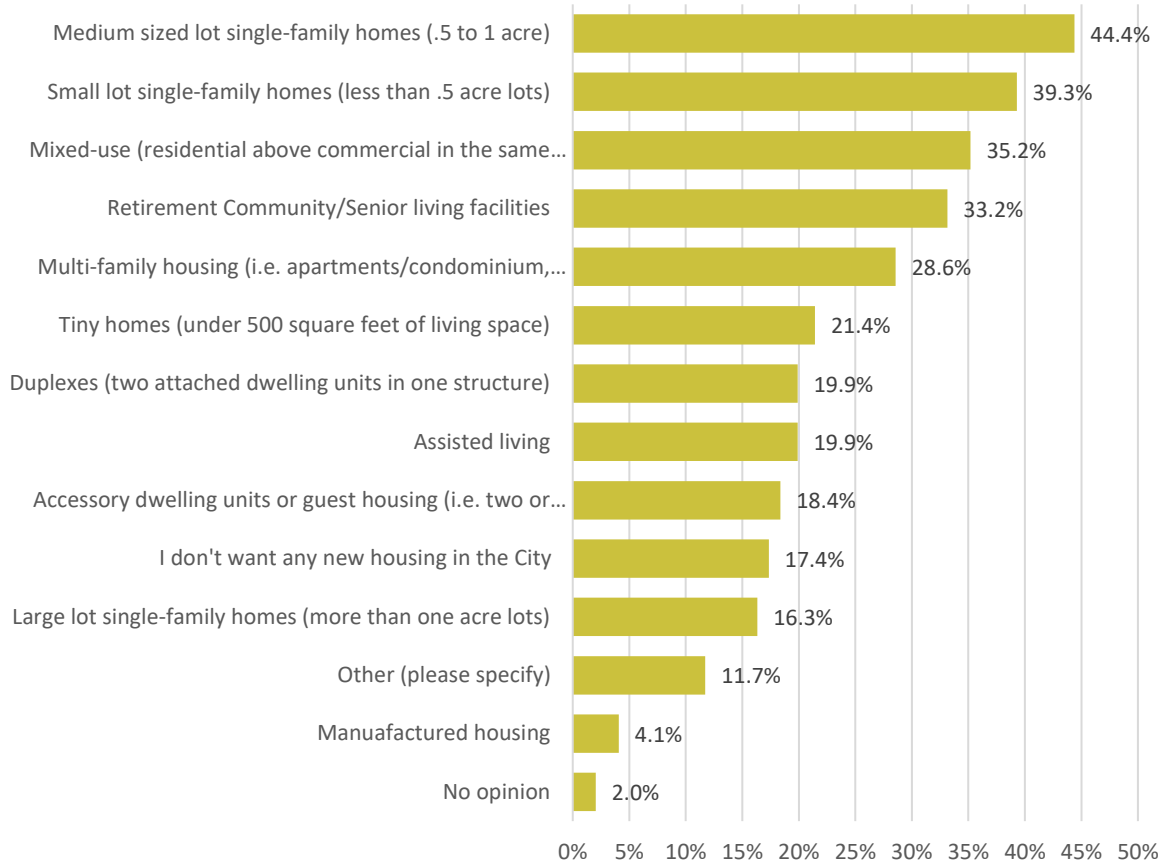
Q17 | Please rate the level of concern you have regarding the following issues:



	Very concerned		Concerned		Indifferent		Somewhat Concerned		Not at all concerned	
Traffic congestion	30.3%	59	20.5%	40	13.9%	27	18.5%	36	16.9%	33
Necessity for more non-motorized recreation and transportation options around the City	16.6%	32	33.7%	65	21.2%	41	14.0%	27	14.5%	28
Quality of groundwater	23.2%	45	38.1%	74	12.9%	25	13.4%	26	12.4%	24
Quality of surface water (lakes, streams, creeks, rivers, ponds)	32.1%	63	37.8%	74	6.6%	13	17.9%	35	5.6%	11

Availability of public water and/or sewer	20.6%	40	27.8%	54	21.1%	41	12.9%	25	17.5%	34
Degradation and erosion of dune areas leading to loss of personal property and public property (roads, parking areas, walkways, etc.)	40.8%	80	36.2%	71	8.2%	16	9.2%	18	5.6%	11
Availability/quality of high-speed or wireless internet	35.4%	69	32.8%	64	14.4%	28	5.6%	11	11.8%	23
Potential for open space and/or natural areas to be lost due to development	63.3%	124	19.9%	39	4.6%	9	6.1%	12	6.1%	12
Economic vitality during the "off-season"	21.5%	42	45.6%	89	12.8%	25	11.3%	22	8.7%	17
Availability of affordable housing options	28.2%	55	29.2%	57	20.0%	39	9.2%	18	13.3%	26
Availability of jobs	9.8%	19	28.4%	55	35.1%	68	10.3%	20	16.5%	32
Too many vacations rental/short term rental properties	41.8%	82	25.0%	49	13.8%	27	8.7%	17	10.7%	21
Enrollment numbers in Saugatuck Public Schools due to the seasonal population	9.2%	18	27.0%	53	33.7%	66	11.7%	23	18.4%	36
ADA Accessibility relevant to publicly owned property (beach, parking areas, sidewalks, City Hall, parks, etc.)	10.7%	21	29.1%	57	30.1%	59	15.3%	30	14.8%	29
									Answered	196
									Skipped	14

Q18 | What type of housing would you like to see more of in Douglas? (Check all that apply)

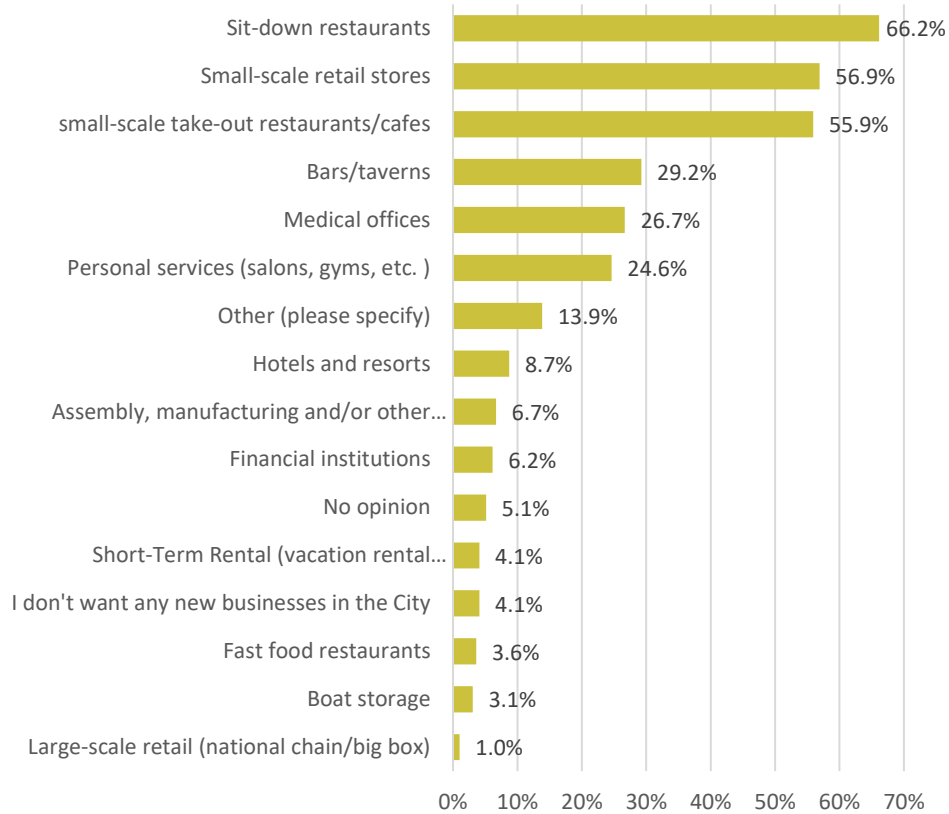


Answer Choices	Responses	
Medium sized lot single-family homes (.5 to 1 acre)	44.4%	87
Small lot single-family homes (less than .5 acre lots)	39.3%	77
Mixed-use (residential above commercial in the same building)	35.2%	69
Retirement Community/Senior living facilities	33.2%	65
Multi-family housing (i.e. apartments/condominium, 3+ units per building)	28.6%	56
Tiny homes (under 500 square feet of living space)	21.4%	42
Duplexes (two attached dwelling units in one structure)	19.9%	39
Assisted living	19.9%	39
Accessory dwelling units or guest housing (i.e. two or more living units on a single-family lot)	18.4%	36
I don't want any new housing in the City	17.4%	34
Large lot single-family homes (more than one acre lots)	16.3%	32
Other (please specify)	11.7%	23
Manufactured housing	4.1%	8
No opinion	2.0%	4
	Answered	196

Other (please specify):

1. Affordable housing
2. I am opposed to losing green space to development. We're crowding the deer population and the human population
3. Affordable housing
4. Avoid over development which will degrade the living experience for all residents and visitors.
5. Affordable worker housing/apartments.
6. Don't cut down trees
7. The area east of Bluestar highway is prime for more density/affordability without disturbing the character of the area
8. Affordable year-round housing
9. More affordable housing for the people who work in our city.
10. Truly moderate affordable housing
11. There's a huge need for attainable housing, aging-in-place housing, and assisted living/senior living.
12. More seasonal/affordable housing for people coming here to work.
13. The city has been absolutely stagnant for 4 years!
14. I know the above isn't reasonable, but it provides a goal. Per Edward abbey, growth for the sake of growth is the philosophy of the cancer cell.
15. Decent affordable housing for lower income folks
16. Affordable/workforce housing
17. Multiple unit housing will only attract summer people not residents who will send kids to school and contribute to good city government
18. Manufactured housing can be different than trailers
19. Affordable homes or long-term (only!) Rentals for year around occupancy
20. No tiny homes
21. Affordable housing for people that want to work in Douglas/Saugatuck
22. Let the market dictate the housing, but prevent additional short-term rentals
23. Affordable housing for workers

Q19 | What types of businesses would you like to see more of in Douglas?

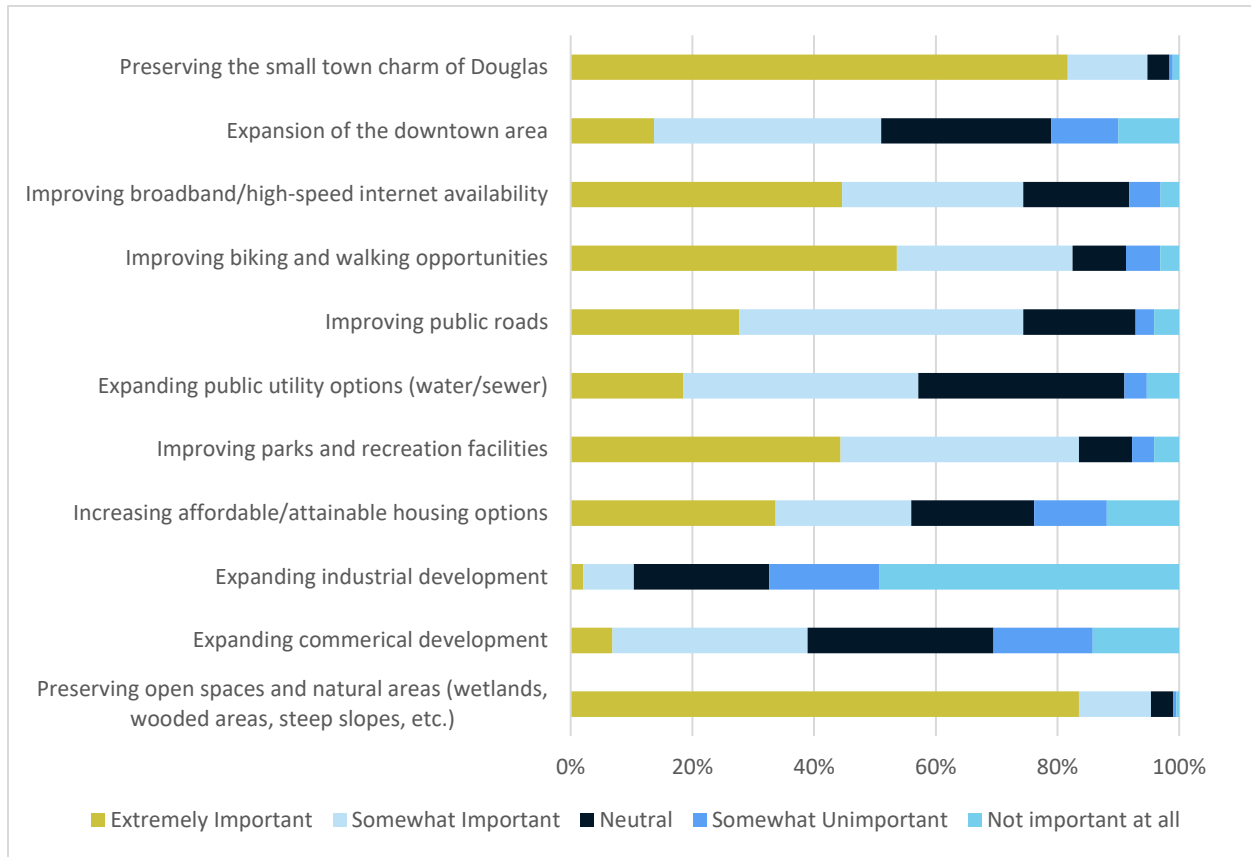


Answer Choices	Responses	
Sit-down restaurants	66.2%	129
Small-scale retail stores	56.9%	111
small-scale take-out restaurants/cafes	55.9%	109
Bars/taverns	29.2%	57
Medical offices	26.7%	52
Personal services (salons, gyms, etc.)	24.6%	48
Other (please specify)	13.9%	27
Hotels and resorts	8.7%	17
Assembly, manufacturing and/or other industry	6.7%	13
Financial institutions	6.2%	12
No opinion	5.1%	10
Short-Term Rental (vacation rental businesses, Airbnb, etc.)	4.1%	8
I don't want any new businesses in the City	4.1%	8
Fast food restaurants	3.6%	7
Boat storage	3.1%	6
Large-scale retail (national chain/big box)	1.0%	2
	Answered	195
	Skipped	15

Other (please specify):

1. Community pool and rec center
2. Businesses won't survive without bringing in more winter activities
3. We could use a great sit-down breakfast place with plenty of seating options.
4. A health food/low waste store
5. Flexible art/entertainment spaces
6. Avoid excessive development, which will degrade the living and visitor experience.
7. No chain or big box
8. A new grocery store, and a community center with a pool
9. Retail shopping
10. No more short-term rentals
11. Services/shops that people need, yet done well to keep the small-town charm. If you want big box, holland is a short drive away.
12. Food trucks, food available until midnight!
13. Indoor recreation center (pool, basketball, pickle ball, etc.
14. Entertainment options
15. Art galleries. It's surprising that's not on the list.
16. A better grocery store ...very important
17. Medium sized retail
18. Start-up incubator linked to college
19. Dining/retail stores downtown only, to make our downtown viable. Let's not tart up blue star like 31 in holland
20. Businesses focused on younger people to gather or for experiences to bring more diverse ages to town. Also, more meeting spaces for residents who work from home.
21. Affordable dining and ethnic food offerings
22. Senior center, local bakery, local dry cleaners, delivery service
23. No fast food
24. Jobs supporting outdoor recreation
25. Fresh produce/whole foods grocery
26. Dry goods, decent restaurants open year-round, decent grocery store!
27. Affordable dining options

Q20 | In terms of the City’s priorities, please rate your opinion on the level of importance on the following issues:



	Extremely Important		Somewhat Important		Neutral		Somewhat Unimportant		Not important at all	
Preserving open spaces and natural areas (wetlands, wooded areas, steep slopes, etc.)	83.5%	162	11.9%	23	3.6%	7	0.5%	1	0.5%	1
Expanding commercial development	6.8%	13	32.1%	61	30.5%	58	16.3%	31	14.2%	27
Expanding industrial development	2.1%	4	8.3%	16	22.3%	43	18.1%	35	49.2%	95

Increasing affordable/attainable housing options	33.7%	65	22.3%	43	20.2%	39	11.9%	23	11.9%	23
Improving parks and recreation facilities	44.3%	86	39.2%	76	8.8%	17	3.6%	7	4.1%	8
Expanding public utility options (water/sewer)	18.5%	35	38.6%	73	33.9%	64	3.7%	7	5.3%	10
Improving public roads	27.7%	54	46.7%	91	18.5%	36	3.1%	6	4.1%	8
Improving biking and walking opportunities	53.6%	104	28.9%	56	8.8%	17	5.7%	11	3.1%	6
Improving broadband/high-speed internet availability	44.6%	87	29.7%	58	17.4%	34	5.1%	10	3.1%	6
Expansion of the downtown area	13.7%	26	37.4%	71	27.9%	53	11.1%	21	10.0%	19
Preserving the small-town charm of Douglas	81.7%	156	13.1%	25	3.7%	7	0.5%	1	1.1%	2
									Answered	195
									Skipped	15

Please indicate other areas not listed above for the City to prioritize, and indicate whether important or not important.

1. Affordable/workforce housing; no affordable housing means no kids means an incomplete community. This is crucial. The city holds the key to affordable housing at Haworth. Blow that chance and you can kiss affordability goodbye. It's the best way for the city to restrict and control the rising housing costs that are preventing the workforce from finding housing here.
2. Having workers for businesses and businesses open in winter
3. Preserving the natural areas which is why we come here. Saving the beautiful trees from development. Once they're gone, they are gone forever
4. It is extremely important to me that we concentrate our retail/ commercial downtown instead of sprawling it on center street west of the blue star and on the blue star going south of center. A concentration of shops and restaurants downtown would make it more viable. Sprawl will just create traffic and noise in the residential parts of the city
5. Not overbuilding in remaining open spaces in the city.
6. Sidewalk along ferry street including Saugatuck
7. Smaller size housing which was determined to be most in demand by Douglas study done less than 10 years ago
8. Controlling the deer population - extremely important. Please understand that where i live, they are extremely excessive. They travel in herds, eat all of our landscaping (we have to net everything), sleep and leave piles of feces in our yards and make for dangerous driving conditions when dark out. Yes, seeing random deer is attractive and we want to be respectful of how we reduce them, but there are just too many of them. There are so many of us who would appreciate a more aggressive reduction plan than the one most recently approved by the council. That plan is too restrictive in scope/area. Thank you for your consideration.
9. Year-round housing options located east of blue star highway
10. Safety for walking and biking
11. High speed internet for all residents; leaf pick-up into November when the leaves actually fall
12. Winter recreation opportunities (sledding, skating, cc skiing) could be improved.
13. Control of short-term rentals
14. We need a community center for the Saugatuck/Douglas area
15. Trash pickup during summer twice a week/people will pay
16. Reduce manager salary of \$100,000.
17. Too much traffic on lakeshore dr. And connecting roads
18. The deer population we need to thin the amount a deer
19. Old type charm clings to the past. We could renew sensibly
20. Fill in the downtown area, fewer businesses spread out.
21. Need more family friendly restaurants
22. Maintaining existing recreational facilities
23. Wish my family could afford to live in Douglas and I know they wish the same.
24. Get rid of that horrible bike path monstrosity!!!!
25. None

26. Short term rentals are adversely affecting Douglas
27. Curb rentals way too many
28. To be specific, sidewalks everywhere, in town and to the lake.
29. Bike path along Wiley from blue star to lake
30. Businesses need to be opened more than 12 to 4pm, a few days a week.
31. A more balanced, less seasonal economy, high tech.
32. We are losings the character of Douglas
33. Building the missing middle housing. Extreme importance.
34. Fix bs from bridge to center. Put back to the original bs. Confusing for tourists, dangerous and tight with the lane width
35. Master plan calls for way too much multiple family. That recommendation was not supported by the planning commission back then but the city council did it anyway
36. Access to city employees, open door concept
37. Develop ways to incorporate solar or other kinds of efforts to reduce our city's earth impact - very important!
38. Encouraging residents to shop locally, encouraging our city council to support local business men and women.
39. Balance investments with revenue beyond overtaxing property owners
40. Sidewalks, shared streets, bike paths, crosswalks, traffic calming techniques
41. More outside pickleball courts. Pickleball draws people...that want to live near parks that have courts and they spend money, even if they don't live there. Also, major attraction for summer tourists.
42. The Blue star highway debacle from the bridge to Center St. Poorly planned and dangerous. Please put the road back to how it used to be.
43. Please preserve open space and provide outdoor recreation to keep pace with growth. More public beach access.
44. Important to try not to fit so much in such small areas, both residential and commercial. And take service-oriented businesses and put them on major roads like Blue star highway or Wiley, not in the downtown.
45. Preservation of open space on west shore golf course
46. Thoughtful redevelopment of the former furniture factory site into a multi-use space - retail, entertainment & housing
47. Preventing or reducing short term rentals

Summary of these open-ended responses:

Housing and Development:

Concerns about affordable and workforce housing, advocating for the city's role in controlling housing costs, concentration of retail in downtown areas, avoiding overbuilding in open spaces, and addressing short-term rental issues. Residents also emphasize the importance of smaller-sized housing and year-round housing options.

Infrastructure and Public Services:

Requests for improved infrastructure, including sidewalks, safety measures for walking and biking, high-speed internet access, and extended services like trash pickup.

Residents express interest in maintaining existing recreational facilities, advocating for a community center, and addressing issues like leaf pick-up and winter recreation opportunities.

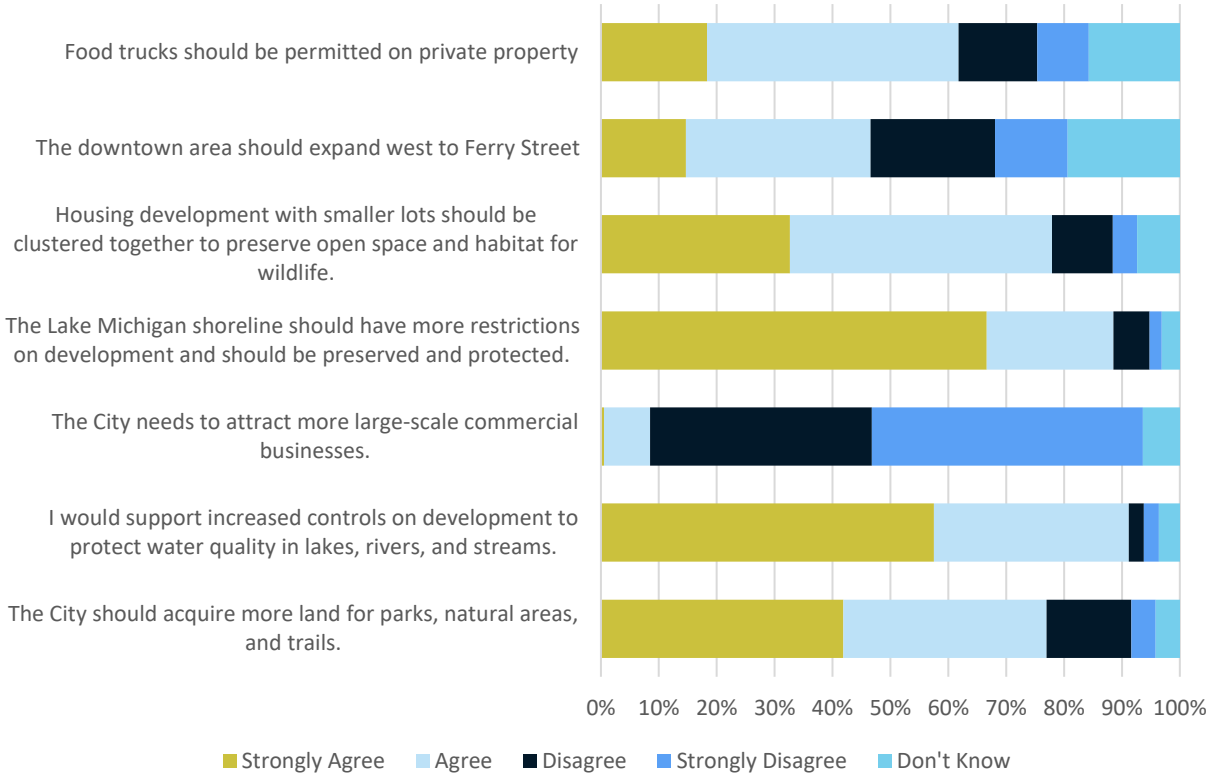
Environmental Concerns:

Concerns related to preserving natural areas, controlling the deer population, and incorporating environmentally friendly practices such as solar efforts. Residents emphasize the importance of open space preservation, outdoor recreation, and access to public beaches.

Community Engagement and Local Economy:

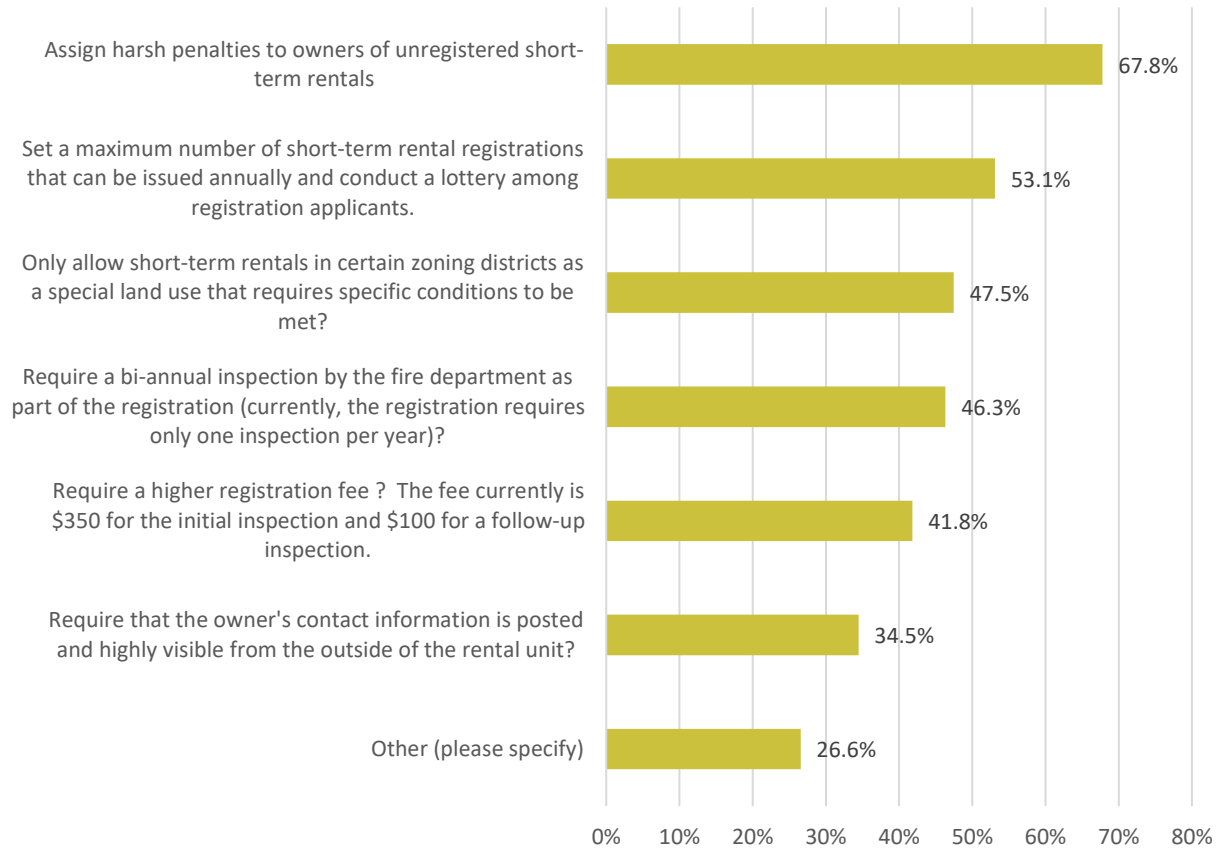
Feedback on community engagement, including access to city employees and an open-door concept. Economic considerations involve balancing investments and revenue, supporting local businesses, and addressing concerns about the character of the community. Some residents express a desire for a more balanced, less seasonal economy, possibly with a focus on high-tech industries.

Q21 | Please indicate whether you agree or disagree with the following statements for the City of Douglas.



	Strongly Agree		Agree		Disagree		Strongly Disagree		Don't Know	
The City should acquire more land for parks, natural areas, and trails.	41.9%	80	35.1%	67	14.7%	28	4.2%	8	4.2%	8
I would support increased controls on development to protect water quality in lakes, rivers, and streams.	57.5%	111	33.7%	65	2.6%	5	2.6%	5	3.6%	7
The City needs to attract more large-scale commercial businesses.	0.5%	1	8.0%	15	38.3%	72	46.8%	88	6.4%	12
The Lake Michigan shoreline should have more restrictions on development and should be preserved and protected.	66.7%	128	21.9%	42	6.3%	12	2.1%	4	3.1%	6
Housing development with smaller lots should be clustered together to preserve open space and habitat for wildlife.	32.6%	62	45.3%	86	10.5%	20	4.2%	8	7.4%	14
The downtown area should expand west to Ferry Street	14.7%	28	31.9%	61	21.5%	41	12.6%	24	19.4%	37
Food trucks should be permitted on private property	18.3%	35	43.5%	83	13.6%	26	8.9%	17	15.7%	30

Q22 | How can the City better regulate short-term rentals? (Check all the apply)



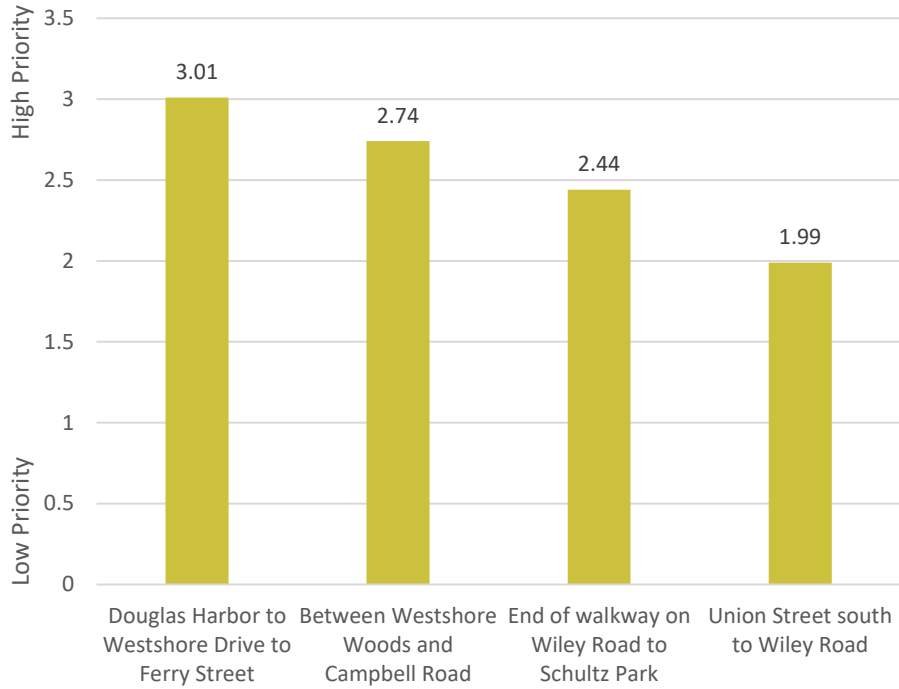
Answer Choices	Responses	
Assign harsh penalties to owners of unregistered short-term rentals	67.8%	120
Set a maximum number of short-term rental registrations that can be issued annually and conduct a lottery among registration applicants.	53.1%	94
Only allow short-term rentals in certain zoning districts as a special land use that requires specific conditions to be met?	47.5%	84
Require a bi-annual inspection by the fire department as part of the registration (currently, the registration requires only one inspection per year)?	46.3%	82
Require a higher registration fee? The fee currently is \$350 for the initial inspection and \$100 for a follow-up inspection.	41.8%	74
Require that the owner's contact information is posted and highly visible from the outside of the rental unit?	34.5%	61
Other (please specify)	26.6%	47
	Answered	177
	Skipped	33

Other (please specify):

1. First decide what the problem is that you are talking about regulating. None of the choices will change the problem people complain about. Choosing a lottery, the one I picked, is fraught with problems too.
2. Too many rentals are ruining our city
3. Limit the number of short-term rentals per property management company
4. No regulations. Don't need a bigger government
5. Collect the hotel tax to help pay to promote the area (CVB)
6. Set limits on number of vehicles and noise
7. Current str landlords should be grandfathered in if there are significant changes
8. Allow only short-term rentals for owners that also use the home regularly.
9. Stay out
10. Please do not allow the city to regulate how I use my home
11. Set a minimum number of short-term rental days
12. I don't know the impact of these concerns
13. STR are a negative for neighbor hoods.
14. We are a resort town Rentals are a part of this community. Not sure how best to handle, but taking completely away or making it so difficult to do, would be WRONG
15. Ban them!
16. My property; none of your business!
17. Don't know.
18. Have strict noise ordinances
19. I don't see a need to regulate short term rentals. The market seems to be cooling, and from my perspective, we don't have the same issues as Saugatuck. Initially we bought our house and thought we may do some STR, but didn't do it because we love spending time in the area. If the city is moving to regulate or cap numbers, I would probably register our place as an STR, so I wouldn't lose the ability to rent it in the future even though we have no immediate plans.
20. Punish short-term rentals that disturb residents\
21. (A) Enforce violations for noisy and rowdy guests. (B) Set limits, though you would have to grandfather current rentals. Check with other towns like South Haven that have been dealing with this to see what's been successful.
22. None of the above. Short term rentals allow for visitors
23. Enhance enforcement of existing ordinances
24. Require a local management company period!
25. Keep them out of neighborhoods. They are a commercial enterprise.
26. No opinion
27. Enforce the rules in place; many rentals are not registered
28. Again, curb rentals print results to all inspections
29. Set a maximum percentage of str vs long term and full-time residences
30. Make owners responsible. Ban management companies.
31. Minimum 30-day rental, no noise beyond the edge of the STR, HIGH. Penalties for disturbing the quiet residential neighborhood. Limit the number of renters to 4, revoke rental license for noise and other violations. SEE PALM SPRINGS STR POLICY,

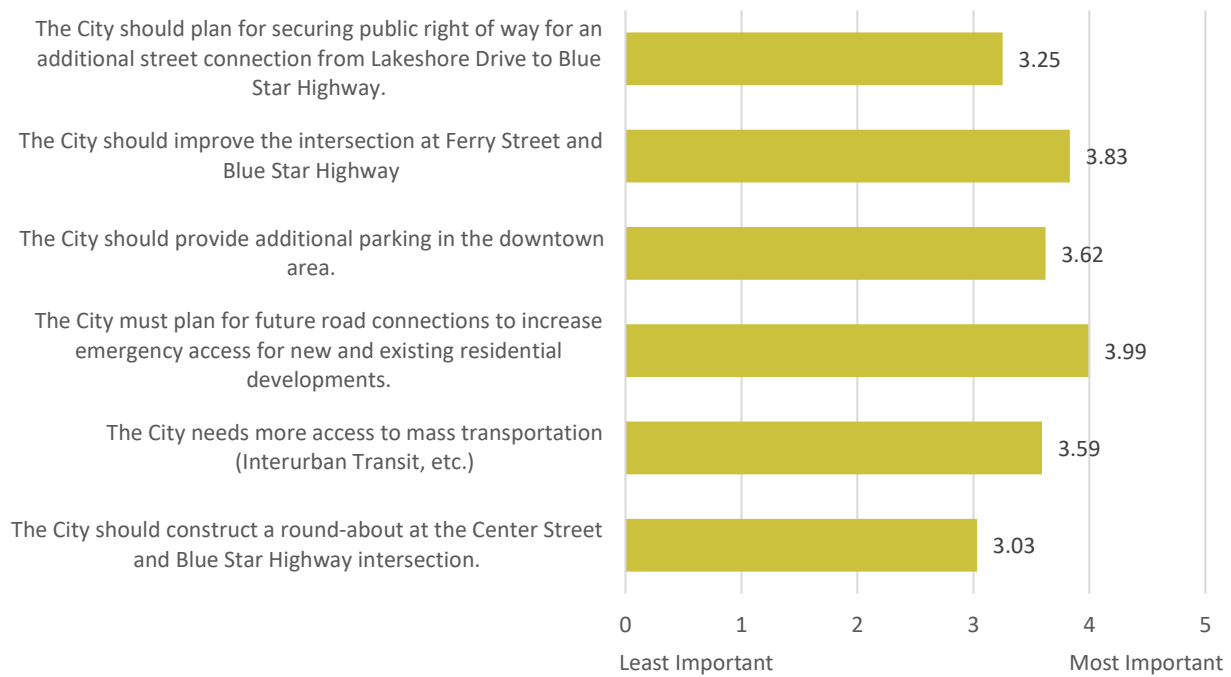
32. No other comments
33. Monitor complaints and police reports and fine those owners
34. PLEASE - put a cap on it!! If using a lottery, those who live in Douglas should have priority since they have to live with the impacts of STR. Incentivize those with rentals in town to make them long-term through incentives on taxes??
35. Address those breaking the law or not managing their property adequately rather than attempting a broad-brush approach which harms those wishing to rent their properties.
36. STR's should withhold deposit if violation of number of guests, excessive cars/trash, and noise outside of ordinance. Assign fee to renter or owner for police visit to home for excessive late-night noise
37. A full-time resident should be able to rent their ADU w/o issue. Restrictions should be set on seasonal residents and no more than 1 per homeowner.
38. Short term rentals drive so many blec
39. Post and enforce noise regulations
40. No fire pits
41. They should also be taxed at a higher "commercial" tax rate, rather than "residential", since it can be considered a business (transacting rentals).
42. Not knowledgeable enough to answer
43. Urban planner should be consulted for best ratio of short-term rentals to long term homes. Tourists are a big part of our economy and they need places to stay too.
44. It's a residential use, so don't regulate it. You sure don't mind those high property taxes, do you?
45. No new restrictions, but penalties for those that do not register
46. Make it easier for landlords to rent!
47. Restrict new rental and slowly lower the number of existing properties over time when an owner sells their home or stops renting it for a year.

Q23 | Which areas should the City prioritize for pedestrian pathways?



	1		2		3		4		Score
Douglas Harbor to Westshore Drive to Ferry Street	41.7%	65	30.1%	47	15.4%	24	12.8%	20	3.01
Between Westshore Woods and Campbell Road	31.0%	49	29.8%	47	21.5%	34	17.7%	28	2.74
End of walkway on Wiley Road to Schultz Park	24.1%	38	22.2%	35	27.9%	44	26.0%	41	2.44
Union Street south to Wiley Road	9.7%	15	20.0%	31	30.3%	47	40.0%	62	1.99
							Answered		170
							Skipped		40

Q24 | Please rank the following in order of importance related to the City’s needs for mobility and transportation.



	1		2		3		4		5		6		Score
The City should construct a round-about at the Center Street and Blue Star Highway intersection.	25.3%	41	6.8%	11	8.6%	14	5.6%	9	12.4%	20	41.4%	67	3.03
The City needs more access to mass transportation (Interurban Transit, etc.)	16.7%	27	14.8%	24	21.0%	34	16.7%	27	19.8%	32	11.1%	18	3.59
The City must plan for future road connections to increase emergency access for new and existing residential developments.	18.5%	30	24.1%	39	17.3%	28	23.5%	38	11.7%	19	4.9%	8	3.99

The City should provide additional parking in the downtown area.	18.8%	31	15.8%	26	15.2%	25	21.8%	36	16.4%	27	12.1%	20	3.62
The City should improve the intersection at Ferry Street and Blue Star Highway	16.0%	26	25.8%	42	17.2%	28	17.2%	28	14.7%	24	9.2%	15	3.83
The City should plan for securing public right of way for an additional street connection from Lakeshore Drive to Blue Star Highway.	11.1%	18	15.4%	25	19.8%	32	13.6%	22	21.6%	35	18.5%	30	3.25
											Answered		177
											Skipped		33

Q25 | Please use the space below to provide additional thoughts or feedback about planning and land use for the future of the City of the Village of Douglas that you felt was not addressed in this survey.

1. Community pool and rec center
2. Downtown use should total focus on going down the hill to create restaurant or Mariana on the water in downtown. Saugatuck's main focus is all quaint commercial business along the water. Douglas downtown greatest asset could be the water that is fully ignored. Someone is missing a huge opportunity here by not expanding and altering the focus on the downtown to the water ...
3. Roundabout? Why? What's the problem with the light? Access to Mass Transportation? Yes, pay Interurban to take more trips to Holland - review service after 1 year to see if continued service is warranted. Future road Connections? Yes, but change zoning code to require it. Otherwise, developers won't do it and city can't force them to. PK downtown - never a problem for us. Ferry-Blue Star intersection - yes as traffic increases that area will be a nightmare. Take Isabel's and condo driveway come out at Ferry and have Ferry, Isabel's, condo, and Green Koi all meet Blue Star at one intersection. LSD to Blue Star? Why? You have Campbell, Center. Do you want it through the old West Shore golf course? if you are afraid of losing LSD to a bluff collapse - you will have to wait and see where it collapses. The lack of connectivity west of Ferry is the result of long-term bowing to developers and the Planning Commission not having a long-term view of what is good for the community. The Planning Commission needs more education on what the zoning code does and doesn't allow - and then seek zoning code changes for things the Planning Commission thinks it needs - like required connectivity - and once you have the code requirement - don't give variations from it - don't allow the developers to avoid those requirements via special land uses or planned developments.
4. The road and bike path right in front of the entrance to the red dock is still confusing and dangerous.
5. Blue Star Highway Businesses should be planned to be more "urban" and walkable with businesses closer together, mixed use with residential rather than a "suburban" model of large parking lots in front of a box business
6. The city should consider a senior center for group exercise, gatherings, games. We have a large population of seniors and no recreation options. Perhaps the city hall building which should be preserved and not sold for commercial use. Available land, such as by the old Haworth plant, should consider some recreation options like walking/cross country trails. Somewhere to do a winter sport, like ice skating or hockey, could bring in more winter business which we need to survive. Our businesses can't survive on just summer visitors.
7. No road connections. Would increase traffic and risk pedestrian safety. All of these "needs" are unnecessary and detrimental to the City

8. Thank you for sending this. Please stop allowing our open spaces to be developed at such a crazy pace. Douglas is overcrowded in the summer and everyone feels it. Thank you for NOT supporting the McVea + LSD access roads for the BDR development. It would have proven a drastic mistake.
9. Keep businesses and commercial downtown east of the blue star. Keep commercial businesses out of residential areas, especially on center street west of the blue star. Improve road safety (roundabouts). Keep our nature areas in tact (they are our greatest asset)
10. Economic vitality in the Douglas downtown area is important to our community.
11. An access to the West Shore property from Center Street is necessary for safety and traffic flow as the current proposal flows traffic down Lakeshore Drive, Campbell Road, and Ferry Street.
12. Where there are cross walks on Blue Star, there need to be lighted signs that activate when pedestrians are present, ala Hope College access on 9th St. Right now, drivers don't tend to stop for pedestrians
13. more parks, recreational activities for families especially activities in the winter months, why not an ice-skating rink?
14. need a walkway along Ferry from Center Street to Campbell, best all the way to Baldy but that's a Saugatuck issue. Plus need to cull at least 100 deer. They are over populated and will only get worse with more development
15. Smaller density housing with minimum square footage to be around 550 sq feet per the Douglas study done less than 10 years ago.
16. Traffic control is my main issue. Main Street speeding and large commercial traffic on Main between Blue Star and Center is out of control. Heavy commercial traffic and poor shoulders on Water Street have led to serious road deterioration. Keep commercial traffic on Blue Star and Wiley!!! Add traffic calming to Main St.
17. Reduce Deer population
18. Thank you for asking these questions and for your service!
19. Continue exploring the restoration of Lakeshore Drive south of Center St
20. affordable housing options for year-round residents within walking distance to the current downtown area.
21. Keep the small city charm
22. The city government is the problem. It is archaic and need to be current and fluid. You are protecting ideas that are 20 years old with no vision on the future. This is a vacation community not an urban center, Pick a lane and go all I. Douglas seems to be a bunch of chicken shits who have a history of looser. Take a bold stand b
23. Please consider adding a community gym, pool, rec center.
24. add planning staff

25. Douglas is such a treasure to our family. We have been here since the late 1800s and we don't want to see it change. It is a gem!
26. The current developments being planned don't appear to address the need for affordable housing that doesn't require renting to pay for real estate taxes. Also, the higher end homes tend to inspire higher end pricing on goods and services, making year-round living here too costly. Without careful planning, this beautiful place could become, "Rental City of the Village of Douglas."
27. Traffic and parking near Douglas Public Beach are dangerously congested.
28. City maintenance by the DPW. Douglas marina is a prime example...sad shape
29. Thanks for the survey. Great job on the center St path. Thanks for correcting the hill. Trail along Blue Star also good but still tricky getting into Saugatuck. A path along Wiley road would be nice. It's narrow and traffic is pretty quick. Especially east of Blue Star.
30. Please don't put a roundabout at the intersection of Blue Star and Center Streets! The light works well!
31. COMMUNITY CENTER w/ Gym and INDOOR POOL. Safe walkways on LSD if possible?
32. If there is further BDR development on the old golf course property, the entrance/access should be through Center Street.
33. Stop Development.
34. Douglas to remain a high-end economic community and not get involved in affordable housing.
35. The less new housing the better. The Lakeshore should be left alone!
36. Ferry street is dangerous and needs to be wider for the walkers and bikers
37. A stop and go light should be added at Wiley and Blue Star.
38. Don't understand where the above suggestions come from, a sidewalk on Ferry St. from center to the ferry is imperative. Too many near accidents occur on this street.
39. Strengthen the willingness of the Planning Commission and the City Council to hold developers accountable for complying with zoning and regulations. Preserve open space like the old West Shore golf course.
 - a) Fix terrible and unsafe traffic situation from on Water Street from Wiley to Blue Star. Too many trucks and too few controls. Perhaps make the intersection of Water at Wiley closed / a cul-de-sac. b) Limit housing development to R3 / mixed use / mixed affordable housing, not entire developments, especially along Tannery Creek.
40. Roundabout or stoplight at the Wiley and Blue Star intersection, please!
41. I assume that ranking is 1=high and 6 =low...I support round-about but fear that the Center Street BSH intersection is too small to handle boats that would be dragged

through there. If the engineering report shows that it is possible and would not cause the destruction of the gas station or part of Lake Vista, I'd support it. re: Parking-I don't see it as a huge problem. You could encourage employees working downtown to park further toward the edge of downtown. Interurban is perfect!

42. Not very concerned about any of question 27. I would like Blue Star from Center St to the Bridge be RETURNED TO 3 LANE!!!! (for multiple reasons)"
43. The city should not cave to developers wanting to ruin the nature of Douglas
44. With our aging population, we need to retain those that want to remain here by providing housing for different care needs and vibrant senior community opportunities, as well as providing housing for young people to live here. This town is also not a cookie cutter town because of the tourism. Past "experts" hired approached us with a one-size fits all "solution" that didn't take into account the unique situation. Please don't waste more tax dollars on hiring more firms with recommendations that go nowhere and then hiring another firm a few years later with the same result.
45. Available Waterfront properties should be acquired and owned by the city for public and tourist usage.
46. provide traffic light or round-about at Blue Star and Wiley intersection. City/county should earmark funds for expanded road shoulders and street sweeping to improve road safety for cyclists and pedestrians. Provide wider shoulder or pathway on Ferry street to Mt Baldhead Park for pedestrians and cyclists.
47. Consider a modest millage for acquisition, maintenance and improvement of parks and rec facilities
48. Just hoping there is a way the city can have new developments with actual affordable housing and set approval standards/restrictions to only allow this and not seasonal rentals. Would like to have my younger siblings live here, and not more of the rotations of tourists. The people who respect and cherish this area the most can't afford to live there. I know many who commute to the area for work, and it's sad that they can't be a whole part of this picture.
49. The bike path is a disaster and dangerous, get rid of it, it has caused so many traffic headaches, just fix the sidewalk that was there, it looks like crap
50. In making these decisions, please prioritize preservation of the small village charm of Douglas. ❤️
51. The R5 situation along Wiley Road, east of Blue Star needs to be dealt with. The City needs to work on infrastructure before it looks into the items in #27.
52. None
53. very thorough survey. Well done.
54. City services for residents should continue (i.e. leaf & brush pickup). Community events for gathering residents together.

55. I do not necessarily agree with the above options and would like to know more about their intent and meaning.
56. rental owners do what they want expose all inspections increase fines limit rental owners to one unit on a lottery
57. For item 27, I don't consider any of the options presented as very important or beneficial. Current parking is adequate to current businesses which in turn are at a max reasonable level. More parking = Saugatuck. No.
58. I suggest you hold back on roundabouts until we see the success or otherwise of the new one being planned for Old Allegan and Blue Star. Please continue to maintain the veteran's boardwalk which was recently fixed up after a long time being inaccessible, but now has broken boards again. Douglas has limited waterfront views and this is one of the best places to get close to the river. If adding sidewalks please be sensitive to existing trees which give our city its character.
59. restrict/manage pesticide/herbicide use and 2 stroke engines blowing the fertilizers into the waterways and air
60. Businesses need to be open during high season. Visitors come, nothing is open, so they travel to Sgt, Holland or So Ha.
61. future focus; working from home, shared workspace - both need fast internet. Less dependency on seasonal tourism. We pay the property tax so we should be the focus!
62. Put a roundabout or stop light at corner of Wiley and Blue Star.
63. Have been a resident for over 60 yrs. and feel Douglas is losing the small-town feel-the reason so many people find it attractive.
64. This is a little city that used to be Friendly. We need to get that back.
65. Zoning regulations foil creativity that could develop missing middle housing. The regulations seem more intent on being handcuffs than reaching our social goals of housing availability for our own city employees.
66. Add turn lanes at Center and Ferry it's a mess with all the Oval beach traffic and root beer barrel.
67. The survey appears to be biasing towards their desired answers.
68. A roundabout would be much better at Wiley and Blue Star.
69. (a)Infrastructure expansion to support the amount of new developments. (b) Imagine a way to become carbon neutral as a City. (c) Expand ways to connect people - artists spaces, meeting areas, gathering/experience spaces. (d) We love that Douglas isn't Saugatuck...it's quiet and quaint. Thoughtful ways to expand if needed should keep in mind those who have lived here the longest, not those who want to come.
70. Thank you for asking for our input and for all the work that goes into creating a plan that will move Douglas through the years ahead. "
71. Developers should fund public roads for emergency access to new developments

72. Shared streets! Bike path along St Peters, and West Shore Ct. Bike path from Artisan Ct to Campbell St. These should be top priorities!
73. Hold on to the current City Hall and use it for a Senior Center.
74. The short-term rental question got cut off on the previous page. Short term rentals drive so much economic activity, it should be regulated, yet NOT restricted. Annual inspections are fine for those that follow the rules. Make it easy for people to want to own rental homes AND keep them updated/desirable. ALL benefit from the mass tourist dollars.
75. The City of Douglas has made it extremely difficult for any applicant to move through a process of approval. There is an obvious leadership void, and an absence of competency at the City staff level. Who is in charge? Who makes decisions, and who has the competency to make those decisions?
76. The city is a great partner to the community recreation programs. Please collaborate with adjacent communities on securing additional park, conservation property, and beach access. My opinion is affordable housing is best provided near the interstate or further inland, and land within Douglas is best for large single-family homes in a community feel and preserving open space to protect small town character. Thank you! Great survey!
77. If Douglas believes they need more low-income housing, why doesn't Douglas work with surrounding communities for this. Why not engage Glenn, Fennville, Saugatuck Twp, Lakeshore, and others to help in this area? Don't think Douglas (as small as it is) needs to fill up all its land with development. But rather, utilize the other communities who have more land and space to build "complexes" of low-income housing, i.e.: smaller homes and/or condos, or even apartments. Why do we need to fill up every square inch of Douglas to meet these needs? And, stop allowing "service-oriented" businesses, like salons, realtors, kitchen designers, in the downtown. Downtown Douglas should be filled with small shops, cafes, and such for the walkability and shop ability.
78. I appreciate the opportunity to provide feedback. The current development & approved future development has created major concerns for me in terms of impact on our total infrastructure. Two large developments planned around Ferry & St Peters will really impact travel along Ferry/Park where it is already very dangerous to walk, run or bike. This area is also fraught with water main issues - can the existing water/sewer infrastructure support all those proposed units being added to a delicate, old system?
79. Remove the bike path on Bluestar from bridge to center street. Bikers seem to still use the roadway and there is NO room to move around these people. Let alone when an emergency vehicle comes
80. Land planning for animal habitat.
81. No more cannabis businesses.

82. i believe focusing on attracting families and therefore full-time residents is key for success for the city.
83. Parking and housing are the primary needs. Attractive & green parking garages are possible and should be allowed. there could be vertical community gardens on them, which could help fund the garage maintenance. Affordable multi-unit housing in walkable areas would be the most efficient use of space, both for staffing needs of local businesses and for traffic/parking issues.
84. Fix the bike path so you can get from Center Street to the Bee-Line path without risking your life on Bluestar
85. We needed better/more consistent zoning. Better code enforcement. Surcharge on rental units for tax purposes as these residences are being used as businesses. They add stress to services like disposal pickups.
86. Stop attacking the short-term rentals. They bring in the tourists, which is what this community survives on. It's a cash cow for you thanks to the sky-high property taxes. If you eliminate the residential rentals, your tax base will plummet. Don't cater to a few noisy, grumpy residents.
87. When coming from Saugatuck over the bridge it is a real mess and dangerous. Whoever made the decision to revamp the road the way it is made a real mistake.
88. A roundabout or light at Wiley/Blue star highway

Summary of Open-Ended Responses. The following topics represent the top five recurrent themes among the open-ended responses from this question:

1. Community Pool and Rec Center:

Several residents express the need for a community pool and recreation center, emphasizing its importance for gatherings, exercise, and various activities.

2. Downtown Development and Waterfront Focus:

Residents discuss the need to focus on downtown development, especially along the waterfront. There are suggestions to create a marina or enhance the downtown area to capitalize on its proximity to the water.

3. Infrastructure and Traffic Concerns:

There are concerns and suggestions related to infrastructure, traffic management, and road connections. Residents discuss the confusion and danger related to the road and bike path near the entrance to the red dock, express opinions on roundabouts, and propose changes to intersections.

4. Business Planning and Urban Design:

The planning and arrangement of businesses in the Blue Star Highway area are discussed. Suggestions include planning businesses in a more "urban" and walkable manner with mixed-use developments, as opposed to a suburban model with large parking lots.

5. Affordable Housing and Development Impact:

Residents express concerns about the pace of development and its impact on open spaces. There are mentions of the need for affordable housing options, but some residents also express caution about overdevelopment and its potential negative effects on the community's character.

Planning Implications and Trends

The following section contains a summary of trends and findings that emerged from the community survey results.

About the Respondents

- Approximately 80.8% of the surveyed individuals reside within the City of the Village of Douglas. Of this population, nearly 55% identified themselves as full-time residents, while an additional 32% indicated that they are seasonal residents.
- The majority (81%) of respondents stated that they live in a single-family home, with 8% residing in a multi-family unit. Notably, almost 98% of participants reported being homeowners in Douglas.
- More than half of the respondents claimed to have lived in the City for over 10 years, while a quarter of them reported residing in Douglas for more than 25 years.
- Approximately 15% of seasonal residents expressed a desire to make Douglas their permanent residence in the future, while 16% indicated they have no such plans. Another 17% remained uncertain about the possibility of relocating to Douglas in the future.
- Approximately 50% of the surveyed individuals stated that they are 65 years of age or older, with an additional 40% falling into the 45-to-64-year age group. Beyond age demographics, nearly 40% of participants disclosed being retired, while 25% reported working from home. Only 9% reported working in the City of Douglas.

Shopping Patterns

- Groceries and/or household goods
 - Holland/Zeeland was reported to be at the top with 93% of people preferring their stores for groceries and household items. Online shopping was the second most popular way of shopping for groceries and other items.
- Entertainment
 - Saugatuck and Grand Rapids show active engagement in terms of entertainment at approximately 75% each while the City of Douglas stands at 50% engagement.
- Parks and Recreation
 - Douglas stands out with 73% of the respondents utilizing the parks and recreation related services followed by Saugatuck area.

- Dining
 - Douglas takes the lead in desired dining locations at 92% closely followed by Saugatuck at 91%. Holland/Zeeland area, with 50% also shows a decent engagement in this category.

Community Perception

- The following were the top three reasons why participants chose to live in Douglas:
 1. Lake Michigan and other waterfront areas
 2. The small-town feel
 3. Douglas is welcoming of all residents and visitors and celebrates diversity and inclusivity.
- Nearly 40% survey participants believe that the City is growing too quickly while another 40% believe that the City is growing about right. Approximately 62% of the participants think that the city's efforts to provide guidance on growth and development are either good or fair while 20% believed the efforts to be poor.

Community Concerns

- The following were the top three issues that the participants felt the most concerned about:
 1. Potential for open space and/or natural areas to be lost due to development.
 2. Degradation and erosion of dune areas leading to lost of personal property and public property (roads, parking areas, walkways, etc.)
 3. Quality of surface waters (lakes, streams, rivers, ponds, etc.)
- The following were the top three concerns that participants felt should be a high priority for Douglas:
 1. Preserving open spaces and natural areas (wetlands, wooded areas, steep slopes, etc.)
 2. Preserving the small-town charm of Douglas
 3. Improving parks and recreation facilities
- The participants agreed the most with the following statements:
 1. I would support increased controls on development to protect water quality in lakes, rivers, and streams.
 2. The Lake Michigan shoreline should have more restriction on development and should be preserved and protected.
 3. Housing developments with smaller lots should be clustered together to preserve open space and habitat for wildlife.

Moreover, participants largely disagreed with attracting large-scale commercial businesses to the City while they felt uncertain regarding downtown expansion to Ferry Street.

- The participants chose the following as their top three choices to better regulate short-term rentals:
 1. Assign harsh penalties to owners of unregistered short-term rentals.
 2. Set a maximum number of short-term rentals registrations that can be issued annually and conduct a lottery among registration applicants.
 3. Only allow short-term rentals in certain zoning districts as a special land use that require specific conditions to be met.

Participants felt strongly about the enforcement of rules and noise regulations regarding short-term rentals.

Community Desires

- The following were the top five housing choices that the participants would like to see in Douglas
 1. Medium sized lot single-family homes
 2. Small lot single-family homes
 3. Mixed-use (residential above commercial in the same building)
 4. Retirement community/senior living facilities
 5. Multi-family housing (i.e. apartments/condominiums, 3+ units per building)
- The following were the top three types of businesses that participants would like to see more of in Douglas:
 1. Sit-down restaurants
 2. Small-scale retail stores
 3. Small-scale take-out restaurants/cafes

Other responses included personal services (gyms/salons/etc.), bars/taverns, medical offices, community recreation center, fresh food/grocery store, etc.

- Participants chose Douglas Harbor to Westshore Drive to Ferry Street as a priority for pedestrian pathways, followed by the area between Westshore Woods and Campbell Roads.
- Survey respondents ranked the following as their top three most important needs for mobility and transportation in the City:
 1. The city must plan for future road connections to increase emergency access for new and existing residential developments.

2. The city should improve the intersection at Ferry Street and Blue Star Highway.
3. The City should provide additional parking in the downtown area.

Overall, the survey data reflects a range of community concerns and suggestions related to various aspects of the City of Douglas. Several recurring themes emerge from the responses. The importance of preserving the small-town charm and character of Douglas is evident, with residents expressing concerns about overdevelopment, particularly in open spaces and along the waterfront. Traffic and safety concerns are prevalent, with suggestions for improvements such as roundabouts and traffic lights at key intersections. Affordable housing and the need for a balance between seasonal tourism and year-round living are also recurring themes. Additionally, there is a desire for enhanced recreational facilities, including a community pool, recreation center, and better-designed bike paths. Overall, residents are actively engaged in providing input on the city's future, emphasizing the importance of thoughtful planning that aligns with community values and needs.